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Integrated Report 3



# Financial Report

2023

**CONSOLIDATED FINANCIAL STATEMENTS** for the year ended 31 December 2023

## **CONSOLIDATED FINANCIAL STATEMENTS** for the year ended 31 December 2023

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## **Board of Directors' report to the Shareholders**

#### Dear Shareholders.

It is my pleasure to present the Directors' Report, and audited consolidated financial statements, for the year ended 31 December 2023.

I am delighted to inform you that the Bank was able to grow its operating income by more than 400% to AED 238 million from AED 45 million in the previous year. Further, we were able to post a net operating profit of AED 29 million compared to a loss of AED 140 million in the previous year. This exponential growth has been a result of persistent efforts from the board, the management and the employees of the Bank.

As we complete a challenging 2023, we are now in a position of strength, ready to capitalize on our achievements of 2023, and build a robust and profitable business in the coming years. September 2023 has been of significant importance as the guarantee agreement with the Government of Sharjah became effective and completed a successful capital increase by AED 2.6 billion. Both these events have strengthened the Bank's overall position in the UAE market and provided it the strength both in terms of capital and liquidity to grow organically and reset its footprint.

Our transformation journey is continuously gaining traction and we intend to reap its benefits in the future periods beginning from 2024. We continue to invest and upgrade both our people and technology, to stay abreast with other leading financial institutions in the UAE.

Our Bank has adopted a Cloud based end-to-end retail and wholesale banking solution, becoming one amongst the first in the UAE to adopt a full SaaS model for our digital and core banking platform. We intend to leverage on core event-driven open-API architecture and extensibility framework to go beyond banking and create a lifestyle services platform. Eventually, this will help us to deliver digital experiences and to meet our customers' evolving needs quicker, better and in a cost-efficient manner. Our key focus is on preparing for the future, i.e., creating new avenues for the growth of the bank and simultaneously build new possibilities for our customers.

We continue to strengthen our emiratisation initiatives by onboarding new talents and investing in our existing talents, providing them with opportunities and viable infrastructure which will enable them as future leaders for the bank and the country as a whole. The bank has targeted to reach 45% emiratisation by the end of 2026. We are continuously engaging with the human resources department of local Governments in UAE to use their database to identify such potential, onboard and develop them into banking professionals.

Our total assets are at AED 12.0 billion which is up by 40% from AED 8.6 billion in 2022 with net loans and advances at AED 4.3 billion as compared to AED 5.1 billion in 2022. The reduction in loans to AED 4.3 billion is mainly due additional provisions taken which has effectively de risked the Banks balance sheet from legacy non-performing loans. Customer deposits were at AED 9.6 billion, up by AED 2.0 billion compared to 2022 which emotes faith shown by our prestigious customers.

Net interest income of the bank grew by 118% to AED 171 million despite a 97% increase in the interest expense. Fees and commissions are at AED 57 million growing at 5% from 2022. The Bank did not incur any major valuation loss on its repossessed properties in 2023, which had adversely impacted the operating income in 2022. The Bank continues its investment in building the infrastructure to achieve its planned growth, consequently our operating expenses reached AED 209 million. The Bank has taken impairment charges of more than a billion which has helped cover its legacy loan book to a large extent. Consequently, the Bank reported a net loss of AED 1.0 billion for the year 2023, with net equity at AED1.7 billion.

With the successful implementation of the capital solution the bank now boasts a significantly improved equity which has increased from AED 104 million in 2022 to AED 1.7 billion in 2023. This has correspondingly improved the capital adequacy ratio of the bank from 2.8% in 2022 to 38.6% in 2023. The bank is now in a much stronger position to raise funding as well as grow its loan book.

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We intend to keep on going beyond set milestones and targets. With business confidence restored gradually along the continued support of our majority shareholder, Government of Sharjah (GOS), the Central Bank of UAE (CBUAE) and the effects of the capital increase in 2023, our future looks bright.

In 2024 and beyond, the Bank will focus on achieving new business while continuing to enhance its restructuring and recovery capabilities to recover impaired loans. This progression in the business will be achieved with cautious aggression and the bank shall remain vigilant to business opportunities whilst improving its market share.

Personally, and on behalf of the entire Board, I would like to express our sincere gratitude and appreciation to His Highness Sheikh Dr. Sultan bin Mohammed Al Qasimi, Member of the Supreme Council and Ruler of Sharjah, for his guidance and support to our bank during these challenging conditions it has faced.

On your behalf, I would also like to thank the bank's management and staff for their tireless dedication, commitment, and we all look forward to their continuous contribution towards building a digitally transformed Invest Bank.

Sheikh Sultan Bin Ahmed Bin Sultan Al Qasimi Chairman



## Report on the audit of the consolidated financial statements

## Our opinion

In our opinion, the consolidated financial statements present fairly, in all material respects, the consolidated financial position of Invest bank P.S.C. (the "Bank") and its subsidiary (together the "Group") as at 31 December 2023, and its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with IFRS Accounting Standards.

#### What we have audited

The Group's consolidated financial statements comprise:

- the consolidated statement of financial position as at 31 December 2023;
- the consolidated statement of profit or loss for the year then ended;
- the consolidated statement of comprehensive income for the year then ended;
- the consolidated statement of changes in equity for the year then ended;
- the consolidated statement of cash flows for the year then ended; and
- the notes to the consolidated financial statements, comprising material accounting policy information and other explanatory information.

## Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's Responsibilities* for the audit of the consolidated financial statements section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Independence

We are independent of the Group in accordance with the International Code of Ethics for Professional Accountants (including International Independence Standards) issued by the International Ethics Standards Board for Accountants (IESBA Code) and the ethical requirements that are relevant to our audit of the consolidated financial statements in the United Arab Emirates. We have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code.



## **Emphases of matter**

We draw attention to the following matters:

- (i) note 2.1 to the consolidated financial statements which states that the Bank has recognized a reimbursement asset of AED 2.6 billion as at 31 December 2023. The realizability of this asset is dependent on the ability of the Bank to satisfactorily comply with the eligibility criteria as set out in Note 2.1 to enable it to establish an unconditional contractual right to receive amounts due under the reimbursement asset from the Government of Sharjah ("GoS" or the "Guarantor"), in accordance with the guarantee agreement entered into with the GoS.
- (ii) note 2.2 to the consolidated financial statements which states that the Bank continues to focus on a number of initiatives to manage its liquidity and financing requirements in addition to the support provided by the CBUAE and GoS.

Our opinion is not modified in respect of the above matters.

## Our audit approach.

#### Overview

Key Audit Matters	•	Management's assessment of the preparation of the consolidated financial statements on a going concern basis.
	•	Measurement of Expected Credit Losses ("ECL").
	•	Accounting for the guarantee agreement with the Government of
		Sharjah.

As part of designing our audit, we determined materiality and assessed the risks of material misstatement in the consolidated financial statements. In particular, we considered where management made subjective judgements; for example, in respect of significant accounting estimates that involved making assumptions and considering future events that are inherently uncertain. As in all of our audits, we also addressed the risk of management override of internal controls, including among other matters consideration of whether there was evidence of bias that represented a risk of material misstatement due to fraud.

We tailored the scope of our audit in order to perform sufficient work to enable us to provide an opinion on the consolidated financial statements as a whole, taking into account the structure of the Group, the accounting processes and controls, and the industry in which the Group operates.

## Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.



### Key audit matters (continued)

#### Key audit matter

#### How our audit addressed the Key audit matter

Management's assessment of the preparation of the consolidated financial statements on a going concern basis

Management and the Board of Directors have assessed the appropriateness of the going concern assumption as a basis for the preparation of the consolidated financial statements. In performing their assessment, management and the Board of Directors have considered the liquidity requirements of the Group, as well as the liquidity support provided by the Central Bank of the UAE ('CBUAE').

As a result of their assessment, which requires the use of significant assumptions and judgements, management and the Board of Directors have determined that it is appropriate for the consolidated financial statements to be prepared on a going concern basis.

The going concern basis for the preparation of the consolidated financial statements is considered as a key audit matter in view of the significant judgements exercised by management and the assumptions made by it in performing its going concern assessment for the Group particularly in view of the significant decline in the financial performance of the Group.

Refer to note 2 of the consolidated financial Statements.

of the judgements exercised by the Group in performing its going concern assessment:

We performed the following procedures in respect

- Discussed with the CBUAE regarding its ongoing commitment to provide liquidity support for the Bank, as necessary.
- Sighted the underlying documentation in connection with the increase in the paidup share capital of the Bank arising from the rights issue of AED 2.6 billion which was concluded during 2023.
- Assessed the Group's liquidity requirements, deposit concentration and projected future depositor attrition.
- Reviewed the reasonableness of management's assumptions and estimates included in the cash flow projections.
- Assessed the adequacy of the Group's disclosures in note 2 on management's assessment of the going concern basis of preparation of the consolidated financial statements.

## Measurement of expected credit losses ("ECL")

The Group applies ECL on all its financial assets measured at amortized cost, debt instruments measured at fair value through other comprehensive income and financial guarantee contracts including financing commitments.

The Group exercises significant judgements and makes a number of assumptions in developing its ECL models, which includes probability of default computation separately for retail and corporate portfolios, determining loss given default and exposure at default for both funded and unfunded exposures, forward looking adjustments and staging criteria.

We performed the following audit procedures to assess the adequacy of the ECL included in the Group's consolidated financial statements for the year ended 31 December 2023:

- We tested the completeness and accuracy of the data used in the calculation of ECL.
- ➤ For a sample of exposures, we checked the appropriateness of the Group's application of the staging criteria.



#### Key audit matters (continued)

#### Key audit matter

## Measurement of expected credit losses ("ECL") (continued)

For defaulted exposures, the Group exercises judgements to estimate the expected future cash flows related to individual exposures, including the value of collateral.

The Group's impairment policy under IFRS 9 is presented in Note 4.3.1 to the consolidated financial statements.

Measurement of ECL is considered as a key audit matter as the Group applies significant judgements and makes a number of assumptions in the staging criteria applied to the financial instruments as well as in developing ECL models for calculating its impairment provisions.

## How our audit addressed the Key audit matter

- We involved our internal experts to assess the following areas:
  - Conceptual framework used for developing the Group's impairment policy in the context of its compliance with the requirements of IFRS 9.
  - ECL modelling methodology and calculations used to compute the probability of default ("PD"), loss given default ("LGD"), and exposure at default ("EAD") for the Group's classes of financial assets, for models selected for testing.
  - Reasonableness of the key assumptions made in developing the modeling framework including assumptions for Significant increase in Credit Risk ("SICR") and for estimating forward looking scenarios.
  - For a sample of exposures, review and recomputation of the ECL provisions covering different portfolios, subportfolios and stages.
- We performed an independent credit assessment for a sample of exposures, including stage 3 exposures, by assessing quantitative and qualitative factors, including as necessary, assessment of financial performance of the borrower, source of repayments and its history, future cash flows of the borrower and other relevant risk factors.
- We assessed the adequacy of the disclosures made in the Group's consolidated financial statements around ECL as required by IFRS.



#### Key audit matters (continued)

#### Key audit matter

## Accounting for the guarantee agreement with the Government of Sharjah

The Bank entered into a guarantee agreement with GoS to guarantee the Bank against losses arising from the net book value of certain financial and non-financial assets. As per the agreement, GoS shall compensate the Bank for all defaulted amounts which are caused by a credit event. Further, GoS shall compensate the Bank for losses arising from certain financial and non-financial assets.

The guarantee agreement is for a period of 5 years and came into effect from September 2023. The maximum coverage under the guarantee is AED 3 billion.

GoS has executed the guarantee agreement at an agreed fee of AED 2.6 billion which the Bank has recognized as a reimbursement asset. The Bank's management has considered the following factors while developing an appropriate policy for recording the guarantee fee as a reimbursement asset:

- Majority of the loans covered by the guarantee are in stage 3 and the total expected payouts up to the date of signing the guarantee is substantially equivalent to the reimbursement asset.
- It is virtually certain that the Guarantor will pay the Bank on the occurrence of the credit event.

The accounting for the guarantee fee as a reimbursement asset is considered as a key audit matter in view of the complexity associated with accounting for the reimbursement asset and the extent of the audit effort that was required to review the appropriateness of the Group's assessment and application of IAS 37.

Refer to Note 4.3 (s) to the consolidated financial statements for the accounting policy and Note 2.1 for disclosures in respect of the reimbursement asset .

#### How our audit addressed the Key audit matter

Our approach to addressing this key audit matter included the following procedures:

- Obtaining an understanding of the guarantee agreement entered into with the GoS by:
  - Reviewing the board resolutions for the approval of the guarantee agreement.
  - Sighting the executed version of the guarantee agreement with the GoS dated 10 May 2023.
  - Reviewing the signed guarantee agreement, terms and conditions.
- Testing, with involvement of our experts, the appropriateness of the Group's assessment and application of IAS 37 in relation to the recognition of the reimbursement asset.
- Obtaining a confirmation from the GoS as at 31 December 2023 and agreeing to certain key terms of the guarantee agreement.
- Assessing the appropriateness of the disclosures made in Notes 4.3 (s) and 2.1 in relation to the accounting policy and management judgements around the reimbursement asset.



#### Other information

The Directors are responsible for the other information. The other information comprises the Board of Directors' Report (but does not include the consolidated financial statements and our auditor's report thereon), which was made available to us on the same date.

Our opinion on the consolidated financial statements does not cover the other information and we do not and will not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Directors and those charged with governance for the consolidated financial statements.

The Directors are responsible for the preparation and fair presentation of the consolidated financial statements in accordance with IFRS Accounting Standards and their preparation in compliance with the applicable provisions of the UAE Federal Decree Law No. (32) of 2021, and Article (114) of the Decretal Federal Law No. (14) of 2018, as amended, and for such internal control as management determines is necessary to enable the preparation of the consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the Directors are responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless directors either intend to liquidate the Group or to cease operations, or have no realistic alternative but to do so

Those charged with governance are responsible for overseeing the Group's financial reporting process.



## Auditor's responsibilities for the audit of the consolidated financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by Directors.
- Conclude on the appropriateness of the Directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the
  entities or business activities within the Group to express an opinion on the
  consolidated financial statements. We are responsible for the direction, supervision
  and performance of the group audit. We remain solely responsible for our audit
  opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

## Auditor's responsibilities for the audit of the consolidated financial statements (continued)

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

## Report on other legal and regulatory requirements

As required by the UAE Federal Decree Law No. (32) of 2021, we report that:

- i) we have obtained all the information we considered necessary for the purposes of our audit:
- ii) the consolidated financial statements have been prepared and comply, in all material respects, with the applicable provisions of the UAE Federal Decree Law No. (32) of 2021;
- iii) the Group has maintained proper books of account;
- the financial information included in the Board of Directors' report is consistent with the books of account of the Group;
- v) as disclosed in note 8 to the consolidated financial statements the Group has not purchased shares during the year ended 31 December 2023;
- vi) note 24 to the consolidated financial statements discloses material related party transactions, and the terms under which they were conducted;
- vii) based on the information that has been made available to us, nothing has come to our attention which causes us to believe that the Group has contravened during the year ended 31 December 2023 any of the applicable provisions of the UAE Federal Decree Law No. (32) of 2021, or in respect of the Bank, its Articles of Association which would materially affect its activities or its financial position as at 31 December 2023; and
- viii) note 20.1 to the financial statements discloses the social contributions made during the year ended 31 December 2023.

Further, as required by Article (114) of the Decretal Federal Law No. (14) of 2018 as amended, we report that we have obtained all the information and explanations we considered necessary for the purpose of our audit.

PricewaterhouseCoopers Limited Partnership (Sharjah Branch) 28 March 2024

Murad Alnsour

Registered Auditor Number 1301 Place: Sharjah, United Arab Emirates

## CONSOLIDATED STATEMENT OF FINANCIAL POSITION As at 31 December 2023

		2023	2022
	Note	AED'000	AED'000
Assets			
Cash and deposits with central banks	6	1,192,642	615,346
Due from banks	7	610,944	140,540
Investment securities	8	2,367,839	2,136,084
Loans and advances to customers	9	4,252,082	5,136,760
Reimbursement asset	10	2,600,000	-
Assets held for sale	11	78,352	-
Other assets	12	930,317	538,981
Total assets	_	12,032,176	8,567,711
Liabilities			
Due to banks	13	375,830	651,653
Deposits from customers	14	9,561,165	7,587,174
Liabilities held for sale	11	3,525	
Other liabilities	15	422,080	224,627
Total liabilities	_	10,362,600	8,463,454
Equity			
	16	2 202 403	2 190 092
Share capital Share discount	16 16	3,202,493	3,180,982
	10	(42.001)	(477,857)
Fair value reserve		(42,091)	(40,879)
Foreign currency translation reserve		21,665	68,672
Accumulated losses	_	(1,512,491)	(2,626,661)
Net equity	<u>_</u>	1,669,576	104,257
Total liabilities and equity	=	12,032,176	8,567,711

These consolidated financial statements were approved and authorised for issue by the Board of Directors on and signed on its behalf by:

Chief Executive Officer

Chairman

## **CONSOLIDATED STATEMENT OF PROFIT OR LOSS For the year ended 31 December 2023**

	Note	2023 AED'000	2022 AED'000
Operating income	11010	ALD 000	ALD 000
Interest income	17	452,034	221,082
Interest expense	17	(281,076)	(142,561)
Net interest income		170,958	78,521
Net fees and commission income	18	50,089	46,536
Net income from foreign currencies		7,013	7,769
Other gain / (loss)	19	9,982	(87,827)
Total operating income		238,042	44,999
Operating expenses General and administrative expenses Total operating expenses	20	(208,965) (208,965)	(184,675) (184,675)
Operating income / (loss) before monetary gain and impairment charge		29,077	(139,676)
Monetary gain		-	1,173
Net impairment charge	21	(1,060,266)	(445,372)
Loss for the year		(1,031,189)	(583,875)
Loss per share (UAE Dirhams)	22	(0.013)	(0.184)

## **CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME**For the year ended 31 December 2023

	2023 AED'000	2022 AED'000
Loss for the year	(1,031,189)	(583,875)
Other comprehensive loss:		
Items that will not be reclassified to profit or loss:		
Change in fair value of financial assets measured at fair value through other comprehensive income ("FVTOCI")	(1,212)	109
Items that may be reclassified to profit or loss:		
Net gain from exchange translation and inflation adjustment on foreign operations	-	67,499
Total comprehensive loss for the year	(1,032,401)	(516,267)

## **CONSOLIDATED STATEMENT OF CHANGES IN EQUITY**For the year ended 31 December 2023

	Share Capital	Share discount	Foreign currency translation reserve	Fair value reserve	Accumulated losses	Total
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Balance at 1 January 2022 Loss for the year	3,180,982	(477,857) -	- -	(40,988)	(2,041,613) (583,875)	620,524 (583,875)
Other comprehensive loss:						
Change in fair value of financial assets measured at FVTOCI	-	-	-	109	-	109
Changes in net assets due to exchange translation and inflation adjustment on foreign operations	-	-	68,672	-	(1,173)	67,499
comprehensive loss for the year			68,672	109	(585,048)	(516,267)
Balance at 31 December 2022	3,180,982	(477,857)	68,672	(40,879)	(2,626,661)	104,257
First capital reduction against write off of accumulated losses and share discount Note 16 (a)	(2,578,489)	477,857	-	-	2,100,632	-
Increase in capital by rights issue at a discount Note 16 (b)	49,245,219	(46,645,219)	-	-	-	2,600,000
Second capital reduction against write off of share discount Note 16 (c)	(46,645,219)	46,645,219	-	-	-	-
Issuance related costs		<u>-</u>	<u>-</u>		(2,280)	(2,280)
Impact of capital restructuring plan Note 16	21,511	477,857	-	-	2,098,352	2,597,720
Loss for the year	-	-	-	-	(1,031,189)	(1,031,189)
Other comprehensive loss:						
Change in fair value of financial assets measured at FVTOCI	-	-	-	(1,212)	-	(1,212)
Changes in net assets due to exchange translation and inflation adjustment on foreign operations	-	-	(47,007)		47,007	_
Total comprehensive loss for the year	21,511	477,857	(47,007)	(1,212)	1,114,170	1,565,319
Balance at 31 December 2023	3,202,493		21,665	(42,091)	(1,512,491)	1,669,576

## **CONSOLIDATED STATEMENT OF CASH FLOWS For the year ended 31 December 2023**

	Note	2023 AED'000	2022 AED'000
Cash flows from operating activities	11010	ALD 000	ALD 000
Loss for the year  Adjustments:		(1,031,189)	(583,875)
Depreciation		7,753	8,194
Net gain on investment securities		(478)	(87)
Fair value loss on repossessed properties		251	87,909
Monetary gain		231	(1,173)
Impairment loss on other assets		5,401	3,000
Net impairment loss		1,056,406	201,952
Operating cash flows before changes in operating assets		1,030,400	
and liabilities		38,144	(284,080)
Change in time deposits held with central bank with original			
maturity of three months or over		165,239	(113,460)
Change in reserves held with central bank		177,821	53,251
Change in due from banks with original maturity of three months or over		(295,169)	(36,730)
Change in loans and advances to customers		(550,619)	476,340
Change in other assets		(103,508)	(46,643)
Change in reimbursement asset		(297,148)	-
Change in due to banks		(10,823)	7,142
Change in deposits from customers		1,979,164	(883,395)
Change in other liabilities		192,052	12,164
Net cash from / (used in) operating activities		1,295,153	(815,411)
iver cash from / (asea in) operating activities		1,250,100	(010,111)
Cash flows from investing activities			(4.700)
Purchase of property and equipment		(13,337)	(1,780)
Purchase of investment securities		(233,196)	(124,834)
Proceeds from sale of investment securities		232	621
Purchase of repossessed properties		(732)	-
Proceeds from sale of repossessed properties		23,387	
Net cash used in investing activities		(223,646)	(125,993)
Cash flow from financing activity			
Net repayments from repo financing		(265,000)	(110,000)
Issuance of Share capital (net of issuance cost)		294,868	
Net cash from / (used in) financing activity		29,868	(110,000)
Net change in cash and cash equivalents		1,101,375	(1,051,404)
Effect of foreign currency translation		-	68,672
Cash and cash equivalents at 1 January		372,876	1,355,608
Cash and cash equivalents at 31 December	23	1,474,251	372,876

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 1 Legal status and activities

Invest bank P.S.C. ("Invest bank" or "the Bank") is a public shareholding company with limited liability which was incorporated in 1975 by an Emiri Decree issued by His Highness Dr. Sheikh Sultan Bin Mohammed Al Qassimi, Ruler of Sharjah. The registered address of the Bank is at Al Zahra Street, P.O.Box 1885, Sharjah, United Arab Emirates ("UAE").

Invest bank is licensed by the Central Bank of the UAE (the "CBUAE") to carry out banking activities and is principally engaged in the business of corporate and retail banking through its network of branches located in the Emirate of Sharjah, Dubai and Abu Dhabi. Invest bank also carries out banking activities through its branch ("the branch") in Beirut, Lebanon licensed by Banque Du Liban (the "CB Lebanon"). As a result of the prevailing financial and economic crisis in Lebanon, management have assessed the situation and is proceeding with the liquidation of the branch after having received the CB Lebanon approval to liquidate the branch.

The Bank's shares are listed on the Abu Dhabi Securities Exchange ("ADX").

The Bank had a fully owned subsidiary namely ALFA Financial Services FZE with limited liability status in the Sharjah Airport International Free Zone which provided support services to the Bank. The Board had approved the closure of ALFA Financial Services FZE on 27 June 2022. The closure was completed during the second half of the year ended 31 December 2023. Furthermore, during the year, the Bank fully acquired Sharjah Expo Hotel L.L.C., a company engaged in the hotel business. The acquisition was part of a debt assets swap and was made with the intention of resale. The accounting treatment is further explained in note 11. The consolidated financial statements as at and for the year ended 31 December 2023 comprise the Bank and its subsidiary (together referred to as "the Group").

On 20 September 2021, the UAE Federal Decree Law No. (32) of 2021 ("Companies Law") was issued and came into effect on 2 January 2022 which repealed the UAE Federal Law No. (2) of 2015 as amended. The Group is in compliance with the provisions of the UAE Federal Decree Law No (32) of 2021.

Implementation of UAE Corporation Tax Law and application of IAS 12 Income Taxes

On 9 December 2022, the UAE Ministry of Finance released Federal Decree-Law No. 47 of 2022 on the Taxation of Corporations and Businesses (UAE CT Law or the Law) to enact a Federal corporate tax (CT) regime in the UAE. The Corporate Tax Law shall apply to Tax Periods commencing on or after 1 June 2023 (where the tax period is generally aligned with the financial accounting period). The UAE CT Law shall apply to the Group with effect from 1 January 2024. The UAE CT Law is subject to further clarification by supplemental Decisions of the Cabinet of Ministers of the UAE (Decisions). Such Decisions, and other interpretive guidance of the UAE Federal Tax Authority, are required to fully evaluate the impact of the UAE CT Law on the Group.

Decision No. 116 of 2022 (published in December 2022 and considered to be effective from 16 January 2023) specifies that taxable income not exceeding AED 375,000 would be subject to the 0% UAE CT rate, and taxable income exceeding AED 375,000 would be subject to the 9% UAE CT rate. With the publication of this Decision, we consider the UAE CT Law to be substantively enacted for the purposes of IAS 12 – Income Taxes, and that the impact of the UAE CT Law should be assessed on the consolidated financial statements for the Group.

The Group has performed an assessment of the potential impact of the UAE CT Law. Based on this assessment, there are no material temporary differences on which deferred taxes should be accounted for as of 31 December 2023 and accordingly the implementation of the UAE CT Law has no impact on the consolidated statement of financial position of the Group as at 31 December 2023 nor on the consolidated statement of profit or loss of the Group for the year ended 31 December 2023. The Group will continue to monitor the publication of subsequent decisions and related guidance, as well as continuing its more detailed review of its financial matters, to consider any changes to this position at subsequent reporting dates.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 2 Recapitalization and liquidity

#### 2.1 Guarantee agreement with GOS

On 10 May 2023, the Bank entered into a guarantee agreement "the guarantee agreement" with the Government of Sharjah the "Guarantor" or "GoS" who is also the ultimate controlling party of the Bank. Pursuant to the terms of the guarantee agreement, the Guarantor has undertaken to protect the Bank against losses in the net book value of specified financial and non-financial assets.

As a condition precedent to the guarantee agreement, once the general assembly approves the increase in share capital through rights issue, the Guarantor shall subscribe to its pro-rata share or all shares offered if not subscribed by other shareholders. The conditions precedent were fulfilled in September 2023 the "effective date" and the guarantee agreement became effective on that date.

The Government of Sharjah subscribed for 230 billion shares and an amount of AED 2.3 billion became payable to the Bank for the participation in the rights issue. The rights issue increased the shareholding of the Government of Sharjah from 50.07% to 88.11%. The Guarantor executed the guarantee agreement as a private act and for commercial purposes at an agreed fee of AED 2.6 billion. The Bank settled the agreed fees payable of AED 2.6 billion by offsetting an amount of AED 2.3 billion against the receivable from the Guarantor arising from the issuance of shares as disclosed in Note 16 and the remaining amount of AED 0.3 billion was settled through cash paid to Government of Sharjah.

As per the agreement, the Government of Sharjah shall compensate Invest Bank on all Defaulted Amounts which are caused by a Credit Event under the covered portfolio. The Credit event is defined as an event that occurs when, the guaranteed asset is written off in accordance with the Bank policies or the Bank sells the guarantee obligation at a price below the initial net book value, or balances related to the Lebanon operations are realised at an amount below the initial net book value. Further, the Government shall compensate the Bank on all value losses arising from the non-financial assets when the non-financial asset is disposed or impaired.

The guarantee agreement is for a period of 5 years from the effective date. The maximum amount that could be claimed over the term of the guarantee is AED 3 billion with a maximum cap of AED 800 million per calendar year. If and to the extent the maximum compensation under the guarantee has not been exhausted at the end of the term of the guarantee, the Bank and the guarantor shall determine the final cash payment by the guarantor to the Bank. Subsequent to any payment notice under the agreement, the guarantor has the right of review to ensure payment notices are in line with the internal policies in all materials respects.

## 2.2 Capital and liquidity

The shareholders of the Bank in General Assembly Meeting held on 27 April 2023 approved the proposed Capital Restructuring Plan (the "Plan"). The relevant regulatory approvals for the Plan had already been obtained prior to the date of Board of Directors meeting held on 25 January 2023.

Key features of the Plan are summarized in the following:

- A guarantee agreement was entered in to with Government of Sharjah "GoS" which is explained above.
- The Bank shall through the rights issue increase its paid-up share capital by AED 2.6 billion (the "Rights issue) which is to be applied to the settlement of the Guarantee fee.
- The impact of the capital restructuring plan on the share capital and equity of the Bank is explained in the statement of changes in equity and in note 16.

In addition to the above, the Bank continues to focus on a number of initiatives to manage its liquidity and deposit balances including the attraction and retention of deposits. Given the liquidity support provided by the CBUAE and the Government of Sharjah's commitment in strengthening of the Bank's capital base, the Board and management believe that the Bank will have the ability to meet its financial obligations as and when they fall due.

Accordingly, these consolidated financial statements have been prepared on a going concern basis.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 3 Basis of preparation

#### (a) Statement of compliance

These consolidated financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRS or IFRS Accounting Standards") as issued by International Accounting Standards Board ("IASB") and the applicable provisions of UAE Federal Law No. (32) of 2021.

#### (b) Basis of measurement

These consolidated financial statements have been prepared on the historical cost basis except for the measurement of repossessed properties, financial assets carried at fair value through profit or loss or through other comprehensive income as these are measured at fair value.

#### (c) Functional and presentation currency

This consolidated financial information has been presented in United Arab Emirates Dirhams ("AED"), which is the Group's functional and presentation currency. All amounts have been rounded to the nearest thousand unless indicated otherwise.

#### (d) Use of estimates and judgements

The preparation of the consolidated financial statements in conformity with IFRS requires management to make judgments, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future period affected.

Significant areas of estimation uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the consolidated financial information are described as follows:

### (i) Classification of financial assets

In accordance with IFRS 9, the Group classifies its financial assets based on the assessments of the business models in which the assets are held at a portfolio level and whether cash flows generated by assets constitute solely payments of principal and interest ("SPPI"). This requires significant judgement in evaluating how the Group manages its business model and on whether or not a contractual clause in all debt instruments of a certain type breaches SPPI and results in a material portfolio being recorded at fair value through profit or loss ("FVTPL").

#### (ii) Measurement of the expected credit loss allowance

The measurement of the expected credit loss ("ECL") allowance for financial assets measured at amortised cost and fair value through other comprehensive income ("FVTOCI") is an area that requires the use of complex models and significant assumptions about future economic conditions and credit behavior (e.g. the likelihood of customers defaulting and the resulting losses).

A number of significant judgements are also required in applying the accounting requirements for measuring ECL, such as:

- Determining the criteria for significant increase in credit risk ("SICR");
- Determining the criteria and definition of default;
- Choosing appropriate models and assumptions for the measurement of ECL;
- Establishing the number and relative weightings of forward-looking scenarios for each type of product/market and the associated ECL; and
- Establishing groups of similar financial assets for the purposes of measuring ECL.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 3 Basis of preparation (continued)

- (d) Use of estimates and judgements (continued)
- (iii) Fair value of unquoted securities

The fair values of financial instruments that are not quoted in active markets are determined by using valuation techniques. Where valuation techniques (such as models) are used to determine fair values, these are tested before they are used, and models are calibrated to ensure that outputs reflect actual data and comparative market prices. To the extent practical, models use only observable data, however areas such as credit risk (both own and counterparty), volatilities and correlations require management to make estimates. Changes in assumptions about these factors could affect reported fair values of financial instruments.

#### (iv) Repossessed properties

The fair value of repossessed properties were determined by external, independent property valuers, having appropriate recognised professional qualifications and recent experience in the location and category of the property being valued. The independent valuers provide the fair value of the Group's repossessed properties portfolio annually.

#### (v) Foreign currency translation

In accordance with IFRS, foreign exchange denominated monetary assets and liabilities should be measured using the spot rate. Determination of the spot rate is complex as availability of United States Dollar ("USD") at the official rate is not always possible due to the implementation of exchange controls. As a result of the above situation, unofficial rates have emerged in the foreign exchange market that are applied by foreign exchange brokers in their currency trades ("parallel rates"). Management have applied their judgment to determine which of the rates should be considered as the spot rate.

Accordingly, the rate of USD 1 equals Lebanese pounds ("LBP") 89,500 as at 31 December 2023 (USD 1 equals LBP 38,000 as at 31 December 2022) has been used to translate and incorporate the balances for the Lebanese branch in the consolidated financial statements.

### (vi) Hyperinflation

As at 31 December 2022, the Bank had impaired all the assets of the branch. The Net Asset position and the net equity position of the branch are therefore AED Nil. Accordingly, there is no impact of hyperinflation or exchange translation loss on foreign operations on the Bank's consolidated financial statements for the year ended 31 December 2023.

#### (vii) Reimbursement asset

The Bank's management has considered the following estimates and judgements while developing an appropriate policy for reimbursement asset:

- The Bank has paid a fee of AED 2.6 billion and the maximum coverage from the guarantee is AED 3 billion.
- Majority of the loans covered by the guarantee are in stage 3 and the total expected payouts up to the date of signing of the guarantee is substantially equivalent to the fees paid for the guarantee.
- It is virtually certain that the guarantor will pay the Group on the occurrence of the credit event.

Management is confident that it will be able to meet the eligibility criteria of the guarantee agreement that will establishes a contractual right to receive the amounts due as reimbursement asset and that it will be able to fully collect the receivables from the Government of Sharjah in line with the agreement.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

These entities will not be affected by the amendments.

## 3 Material accounting policies

The following new and revised applicable IFRS, which became effective for annual periods beginning on or after 1 January 2023, have been adopted in these consolidated financial statements. The application of these revised IFRSs, except where stated, have not had any material impact on the amounts reported for the current and prior years.

## 4.1 New and revised IFRSs applied on the consolidated financial statements

New and revised IFRS adopted in the condensed consolidated interim financial statements	Effective for annual periods beginning on or after
Disclosure of Accounting Policies – Amendments to IAS 1 and IFRS Practice Statement 2	1 January 2023
The IASB amended IAS 1 to require entities to disclose their material rather than their significant accounting policies. The amendments define what is 'material accounting policy information' and explain how to identify when accounting policy information is material. They further clarify that immaterial accounting policy information does not need to be disclosed. If it is disclosed, it should not obscure material accounting information.	
Definition of Accounting Estimates – Amendments to IAS 8  The amendment to IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors clarifies how companies should distinguish changes in accounting policies from changes in accounting estimates. The distinction is important, because changes in accounting estimates are applied prospectively to future transactions and other future events, whereas changes in accounting policies are generally applied retrospectively to past transactions and other past events as well as the current period.	1 January 2023
Deferred tax related to assets and liabilities arising from a single transaction – Amendments to IAS 12  The amendments to IAS 12 Income Taxes require companies to recognise deferred tax on transactions that, on initial recognition, give rise to equal amounts of taxable and deductible temporary differences. They will typically apply to transactions such as leases of lessees and decommissioning obligations and will require the recognition of additional deferred tax assets and liabilities.	1 January 2023
The amendment should be applied to transactions that occur on or after the beginning of the earliest comparative period presented. In addition, entities should recognise deferred tax assets (to the extent that it is probable that they can be utilised) and deferred tax liabilities at the beginning of the earliest comparative period for all deductible and taxable temporary differences associated with:	
<ul> <li>right-of-use assets and lease liabilities, and</li> <li>decommissioning, restoration and similar liabilities, and the corresponding amounts recognised as part of the cost of the related assets.</li> </ul>	
The cumulative effect of recognising these adjustments is recognised in retained earnings, or another component of equity, as appropriate. IAS 12 did not previously address how to account for the tax effects of on-balance sheet leases and similar transactions and various approaches were considered acceptable. Some entities may have already accounted for such transactions consistent with the new requirements.	

disclosures.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- Material accounting policies (continued)
- 4.1 New and revised IFRSs applied on the consolidated financial statements (continued)

New and revised IFRS adopted in the condensed consolidated interim financial statements	Effective for annual periods beginning on or after
IFRS 17 – Insurance contracts On 18 May 2017, the IASB finished its long-standing project to develop an accounting standard on insurance contracts and published IFRS 17 "Insurance Contracts". IFRS 17 replaces IFRS 4, which currently permits a wide variety of practices. IFRS 17 will fundamentally change the accounting by all entities that issue insurance contracts and investment contracts with discretionary participation features.	1 January 2023
IFRS 17 requires a current measurement model, where estimates are remeasured in each reporting period. The measurement is based on the building blocks of discounted, probability-weighted cash flows, a risk adjustment and a contractual service margin ("CSM") representing the unearned profit of the contract. A simplified premium allocation approach is permitted for the liability for the remaining coverage if it provides a measurement that is not materially different from the general model or if the coverage period is one year or less. However, claims incurred will need to be measured based on the building blocks of discounted, risk-adjusted, probability weighted cash flows.	
Narrow scope amendments to IAS 1, Practice statement 2  The IASB amended IAS 1 to require entities to disclose their material rather than their significant accounting policies. The amendments define what is 'material accounting policy information' and explain how to identify when accounting policy	1 January 2023

information is material. They further clarify that immaterial accounting policy information does not need to be disclosed. If it is disclosed, it should not obscure material accounting information. To support this amendment, the IASB also amended IFRS Practice Statement 2 Making Materiality Judgements to provide guidance on how to apply the concept of materiality to accounting policy

Effective for

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 4 Material accounting policies (continued)

### 4.2 New and revised IFRSs not yet effective and not early adopted

New and revised IFRS in issue but not yet effective and not early adopted by the Group	Effective for annual periods beginning on or after
Amendment to IFRS 16 – Leases on sale and leaseback These amendments include requirements for sale and leaseback transactions in IFRS 16 to explain how an entity accounts for a sale and leaseback after the date of the transaction. Sale and leaseback transactions where some or all the lease payments are variable lease payments that do not depend on an index or rate are most likely to be impacted.	1 January 2024
Amendment to IAS 1 – Non-current liabilities with covenants  These amendments clarify how conditions with which an entity must comply within twelve months after the reporting period affect the classification of a liability.	1 January 2024
Amendments to IAS 1, Presentation of financial statements on classification of liabilities  The narrow-scope amendments to IAS 1 'Presentation of Financial Statements' clarify that liabilities are classified as either current or non-current, depending on the rights that exist at the end of the reporting period. Classification is unaffected by the expectations of the entity or events after the reporting date (e.g. the receipt of a waiver or a breach of covenant). The amendments also clarify what IAS 1 means when it refers to the 'settlement' of a liability. The amendments could affect the classification of liabilities, particularly for entities that previously considered management's intentions to determine classification and for some liabilities that can be converted into equity. They must be applied retrospectively in accordance with the normal requirements in IAS 8 'Accounting Policies, Changes in Accounting Estimates and Errors'.	Deferred until accounting periods starting not earlier than 1 January 2024

The Group is currently assessing the impact of these standards, interpretations and amendments on the future financial statements and intends to adopt these, if applicable, when they become effective. There are no other relevant applicable new standards and amendments to published standards or IFRIC interpretations that have been issued but are not effective for the first time for the Group's financial year beginning on 1 January 2024 that would be expected to have a material impact on the consolidated financial statements of the Group.

In June 2021, the IASB issued an Exposure Draft proposing to defer the effective

date of the amendments to 1 January 2024.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 4 Material accounting policies (continued)
- 4.3 Accounting policies
- (a) Financial assets and liabilities
- 1. Measurement
- 1.1. Amortised cost and effective interest rate

The amortised cost is the amount at which the financial asset or financial liability is measured at initial recognition; minus the principal repayments; plus or minus the cumulative amortization using the effective interest rate method of any difference between that initial amount and the maturity amount and, for financial assets, adjusted for any loss allowance.

The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial asset or financial liability to the gross carrying amount of a financial asset i.e. its amortised cost before any impairment allowance or to the amortised cost of a financial liability. The calculation does not consider expected credit losses and includes transaction costs, premiums or discounts and fees paid or received that are integral to the effective interest rate, such as origination fees.

When the Group revises the estimates of future cash flows, the carrying amount of the respective financial asset or financial liability is adjusted to reflect the new estimate discounted using the original effective interest rate. Any changes are recognised in the statement of income.

#### 1.2. Interest income

Interest income is calculated by applying the effective interest rate to the gross carrying amount of financial assets, except for financial assets that have subsequently become credit-impaired, for which interest income is calculated by effective interest rate to their amortised cost (i.e. net of the expected credit loss provision).

#### 1.3. Initial recognition and measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions of the instrument. Regular way purchases and sales of financial assets are recognised on trade-date, the date on which the Group commits to purchase or sell the asset.

At initial recognition, the Group measures a financial asset or financial liability at its fair value plus or minus, in the case of a financial asset or financial liability not at fair value through profit or loss, transactions costs that are incremental and directly attributable to the acquisition or issue of the financial asset or financial liability, such as fee and commissions. Transactions costs of financial assets and financial liabilities carried at fair value through profit or loss are expensed in the consolidated statement of profit or loss. Immediately after initial recognition, an ECL is recognised for financial assets measured at amortised cost and at FVTOCI, which results in accounting loss being recognised in the consolidated statement of profit or loss when an asset is newly originated.

When the fair value of financial assets and liabilities differs from the transaction price on initial recognition, the entity recognises the difference as follows:

- When the fair value is evidenced by a quoted price in an active market for an identical asset or liability (i.e. a level 1 input) or based on a valuation technique that uses only data from observable markets, the difference is recognised as a gain or loss.
- In all other cases, the difference is deferred, and the time of recognition of deferred day one profit or loss is determined individually. It is either amortised over the life of the instrument, deferred until the instrument's fair value can be determined using market observable inputs, or realised through settlement.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 4 Material accounting policies (continued)
- 4.3 Accounting policies (continued)
- (a) Financial assets and liabilities
- 2. Financial assets

Debt instruments:

Debt instruments are those instruments that meet the definition of financial liability from the issuer's perspective, such as loans and advances and investments in debt securities.

Classification and subsequent measurement of debt instruments depend on:

- the Group's business model for managing the assets; and
- the cash flow characteristics of the asset.

Based on these factors, the Group classifies its debt instruments into one of the following three measurement categories:

- Amortised cost: Assets that are held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest ('SPPI'), and that are not designated at FVTPL, are measured at amortised cost. The carrying amount of these assets is adjusted by any expected credit loss allowance recognised and measured. Interest income from these financial assets is included in 'Interest income' using the effective interest rate method.
- Fair value through other comprehensive income (FVTOCI): Financial assets that are held for collection of contractual cash flows and for selling the assets, where the assets' cash flows represent solely payments of principal and interest, and that are not designated at FVTPL, are measured at fair value through other comprehensive income (FVTOCI).
- Movements in carrying amount are taken through OCI, except for the recognition of impairment gains and losses, interest revenue and foreign exchange gains and losses on the instruments' amortised cost which are recognised in the statement of income. When the financial asset is derecognised, the cumulative gain or loss previously recognised in OCI is reclassified from equity to the statement of income and recognised in 'Other income'. Interest income from these financial assets is included in 'Interest income' using the effective interest rate method.
- (i) Classification and subsequent measurement
- Fair value through profit or loss: Assets that do not meet the criteria for amortised cost or FVTOCI are measured at fair value through profit or loss. A gain or loss on a debt investment that is subsequently measured at fair value through profit or loss and is not part of a hedging relationship is recognised in profit or loss and presented in the statement of income within 'Other income' in the period in which it arises. Interest income from these financial assets is included in 'Interest income' using the effective interest rate method.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 4 Material accounting policies (continued)
- 4.3 Accounting policies (continued)
- (a) Financial assets and liabilities (continued)
- 2. Financial assets (continued)
- (i) Classification and subsequent measurement (continued)
- Business model: the business model reflects how the Group manages the assets in order to generate cash flows. That is, whether the Group's objective is solely to collect the contractual cash flows from the assets or is to collect both the contractual cash flows and cash flows arising from the sale of assets. If neither of these is applicable (e.g. financial assets are held for trading purposes), then the financial assets are classified as part of 'other' business model and measured at FVTPL. Factors considered by the Group in determining the business model for a group of assets include past experience on how the cash flows for these assets were collected, how the asset's performance is evaluated and reported to key management personnel, how risks are assessed and managed and how managers are compensated.
- SPPI: Where the business model is to hold assets to collect contractual cash flows or to collect contractual cash flows and sell, the Group assesses whether financial instruments' cash flows represent solely payments of principal and interest (the 'SPPI test'). In making this assessment, the Group considers whether contractual cash flows are consistent with a basic lending arrangement i.e. interest includes only consideration for the time value of money, credit risk, other basic lending risks and an interest rate that is consistent with basic lending arrangement. Where the contractual terms introduce exposure to risk or volatility that are inconsistent with a basic lending arrangement, the related financial asset is classified and measured at fair value through profit or loss.

The Group reclassifies investment in debt instruments when and only when its business model for managing those assets changes. The reclassification takes place from the start of the first reporting period following the change. Such changes are expected to be very infrequent, and none occurred during the period.

## **Equity instruments**

Equity instruments are instruments that meet the definition of equity from the issuer's perspective; that is, instruments that do not contain a contractual obligation to pay and that evidence a residual interest in the issuer's net assets. Examples of equity instruments include basic ordinary shares.

The Group subsequently measures all equity investments at fair value through profit or loss, except where the Group's management has elected, at initial recognition, to irrevocably designate an equity investment at fair value through other comprehensive income. The Group's policy is to designate equity investments as FVTOCI when those investments are held for purposes other than to generate investment returns. When this election is used, fair value gains and losses are recognised in OCI and are not subsequently reclassified to the statement of income, including on disposal. Impairment losses (and reversal of impairment losses) are not reported separately from other changes in fair value. Dividends, when representing a return on such investments, continue to be recognised in the consolidated statement of profit or loss as other income when the Group's right to receive payments is established.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 4 Material accounting policies (continued)
- 4.3 Accounting policies (continued)
- (a) Financial assets and liabilities (continued)
- 2. Financial assets (continued)

#### Cash and cash equivalents

For the purposes of the consolidated statement of cash flows, cash and cash equivalents comprise cash in hand, balances with central banks, amounts due from other banks and deposits from other banks that are held for the purpose of meeting short term cash commitments.

Cash and cash equivalents are carried at amortised cost in the statement of financial position.

#### Loans and advances to customers

Loans and advances are non-derivative financial assets with fixed or determinable payments, that are not quoted in an active market and the Group does not intend to sell immediately in the near future.

Loans and advances are initially measured at fair value plus incremental direct transaction costs. Subsequent to the initial recognition loans and advances are measured at amortised cost using the effective interest method, except when the Group recognises the loans and advances at fair value through profit or loss.

#### Investment securities

Investment securities are initially measured at fair value plus in case of investment securities not at fair value through profit or loss, incremental direct transaction cost. Subsequent to initial recognition investment securities are accounted for depending upon their classification as either amortised cost, fair value through profit or loss or fair value through other comprehensive income.

Investment securities are measured at amortised cost using the effective interest method, if:

- they are held within a business model with an objective to hold assets in order to collect contractual cash flow and the contractual terms of financial assets give rise, on specific dates, to cash flows that are solely payments of principal and interest; and
- they have not been designated previously as measured at fair value through profit or loss.

The Group elects to present changes in fair value of certain investments in equity and debt instruments held for strategic purpose in other comprehensive income. The election is irrevocable and is made on an instrument-by-instrument basis at initial recognition.

Gains and losses on such equity instruments are not reclassified to consolidated statement of profit or loss and no impairment is recognised in the consolidated statement of profit or loss.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 4 Material accounting policies (continued)
- 4.3 Accounting policies (continued)
- (a) Financial assets and liabilities (continued)
- 2. Financial assets (continued)
- (ii) Impairment

The Group assesses on a forward-looking basis the ECL associated with its debt instrument assets carried at amortised cost and FVTOCI and with the exposure arising from loan commitments and financial guarantee contracts. The Group recognises a loss allowance for such losses at each reporting date. The measurement of ECL reflects:

- An unbiased and probability-weighted amount that is determined by evaluating a range of possible outcomes:
- The time value of money; and
- Reasonable and supportable information that is available without undue cost or effort at the reporting date about past events, current conditions and forecasts of future economic conditions.
- (iii) Modification of loans

The Group sometimes renegotiates or otherwise modifies the contractual cash flows of loans to customers. When this happens, the Group assesses whether or not the new terms are substantially different to the original terms. The Group does this by considering, among others, the following factors:

- If the borrower is in financial difficulty, whether the modification merely reduces the contractual cash flows to amounts the borrower is expected to be able to pay.
- Whether any substantial new terms introduced, such as a profit share/equity-based return that substantially affects the risk profile of the loan.
- Significant extension of the loan term when the borrower is not in financial difficulty.
- Significant change in the interest rate.
- Change in the currency the loan is denominated in.
- Insertion of collateral, other security or credit enhancements that significantly affect the credit risk associated with the loan.

If the terms are substantially different, the Group derecognises the original financial asset and recognises a 'new' asset at fair value and recalculates a new effective interest rate for the asset. The date of renegotiation is consequently considered to be the date of initial recognition for impairment calculation purposes, including for the purpose of determining whether a significant increase in credit risk has occurred. However, the Group also assesses whether the new financial asset recognised is deemed to be credit-impaired at initial recognition, especially in circumstances where the renegotiation was driven by the debtor being unable to make the originally agreed payments. Differences in the carrying amount are also recognised in the statement of income as a gain or loss on derecognition.

If the terms are not substantially different, the renegotiation or modification does not result in the derecogntion, and the Group recalculates the gross carrying amount based on the revised cash flows of the financial asset and recognises a modification gain or loss in the statement of income.

The new gross carrying amount is recalculated by discounting the modified cash flows at the original effective interest rate.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 4 Material accounting policies (continued)
- 4.3 Accounting policies (continued)
- (a) Financial assets and liabilities (continued)
- 2. Financial assets (continued)
- (iv) Derecognition other than on a modification

Financial assets, or a portion thereof, are derecognised when the contractual rights to receive the cash flows from the assets have expired, or when they have been transferred and either (i) the Group transfers substantially all the risks and rewards of ownerships, or (ii) the Group neither transfers nor retains substantially all the risks and rewards of ownership and the Group has not retained control.

The Group enters into transactions where it retains the contractual rights to receive cash flows from assets but assumes a contractual obligation to pay those cash flows to other entities and transfers substantially all of the risks and rewards. These transactions are accounted for as 'pass through' transfers that result in derecognition if the Group:

- Has no obligation to make payments unless it collects equivalent amounts from the assets;
- Is prohibited from selling or pledging the assets; and
- Has an obligation to remit any cash it collects from the assets without material delay.

#### 3. Financial liabilities

(i) Classification and subsequent measurement

In both the current and prior period, financial liabilities are classified as subsequently measured at amortised cost, except for:

- Financial liabilities at fair value through profit or loss: this classification is applied to derivatives, financial liabilities held for trading (eg. Short positions in the trading booking) and other financial liabilities designated as such at initial recognition. Gains or losses on financial liabilities designated at FVTPL presented partially in other comprehensive income (the amount of change in the fair value of the financial liability that is attributable to changes in the credit risk of that liability, which is determined as the amount that is not attributable to changes in market conditions that give rise to market risk) and partially profit or loss (the remaining amount of change in the fair value of the liability). This is unless such a presentation would create, or enlarge, an accounting mismatch, in which case the gains and losses attributable to changes in the credit risk of the liability are also presented in the statement of income;
- Financial liabilities arising from the transfer of financial assets which did not qualify for derecognition whereby financial liability is recognised for the consideration received for the transfer. In subsequent periods, the Group recognises any expense incurred on the financial liability; and
- Financial guarantee contracts and loan commitments.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 4 Material accounting policies (continued)
- 4.3 Accounting policies (continued)
- (a) Financial assets and liabilities (continued)
- 3. Financial liabilities
- (ii) Derecognition

Financial liabilities are derecognised when they are extinguished (i.e. when the obligation specified in the contract is discharged, canceled or expires).

The exchange between the Group and its original lenders of debt instruments with substantially different terms, as well as substantial modifications of the terms of existing financial liabilities, are accounted for as an extinguishment of the original financial liability and the recognition of a new financial liability. The terms are substantially different if the discounted present value of the cash flows under the new terms, including any fees paid net of any fees received and discounted using the original effective interest rate, is at least 10% different from the discounted present value of the remaining cash flows of the original financial liability. In addition, other qualitative factors, such as the currency that the instrument is denominated in, changes in the type of interest rate, new conversion features attached to the instrument and change in the covenants are also taken into consideration. If an exchange of debt instruments or modification of terms is accounted for as an extinguishment, any costs or fees incurred are recognized as part of the gain or loss on extinguishment. If the exchange or modification is not accounted for as an extinguishment, any costs or fees incurred adjust the carrying amount of the liability and are amortized over the remaining term of the modified liability.

### 4. Financial guarantee contracts and loan commitments

Financial guarantee contracts are contracts that require the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payments when due, in accordance with the terms of a debt instrument. Such financial guarantees are given to banks, financial institutions and others on behalf of customers to secure loans, overdrafts and other banking facilities.

Financial guarantee contracts are initially measured at fair value and subsequently measured at the higher of:

- The amount of the loss allowance; and
- The premium received on initial recognition less income recognised in accordance with the principles of IFRS 15.

#### 5. Loan commitments

Loan commitments provided by the Group are measured as the amount of the loss allowance. The Group has not made any commitment to provide loans at a below-market interest rate, or that can be settled net in cash or by delivering or issuing another financial instrument.

For loan commitments, the loss allowance is recognised as a provision. However, for contracts that include both a loan and an undrawn commitment and the Group cannot separately identify the expected credit losses on the undrawn commitment component from those on the loan component, the expected credit losses on the underdrawn commitment are recognised together with the loss allowance for the loan. To the extent that the combined expected credit losses exceed the gross carrying amount of the loan, the expected credit losses are recognised as a provision.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 4 Material accounting policies (continued)
- 4.3 Accounting policies (continued)
- (b) Basis of Consolidation
- 1. Subsidiary

A subsidiary is an investee controlled by the Group. The Group controls an investee if it is exposed to, or has rights to, variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee. The financial statements of a subsidiary are included in the consolidated financial statements from the date on which control commences until the date when control ceases.

#### 2. Transactions eliminated on consolidation

Intra-group balances and transactions, and any unrealised income and expenses (except for foreign currency transaction gains or losses) arising from intragroup transactions, are eliminated in preparing the consolidated financial statements. Unrealised losses are eliminated in the same way as unrealised gains, but to the extent that there is no evidence of impairment.

### 3. Subsidiary held for sale

Subsidiary acquired exclusively with a view to resale has a choice of accounting at the acquisition date and at subsequent balance sheet dates. Th Bank can choose to perform a full consolidation of the individual assets and liabilities, or it can perform a short-cut method given in the IFRS 5 implementation guidance. The Bank has chosen to adopt the shortcut method under IFRS 5.

The short-cut method allows the subsidiary to effectively be treated as a single investment asset. The Bank recognizes and measures the subsidiary at fair value less costs to sell at each reporting date. Under the short-cut method, there is no requirement to fair value all of the entity's individual assets and liabilities acquired with a view to resale. The Bank statement of financial position shall be presented with the entity's identifiable liabilities measured at fair value and adding it to the fair value (less costs to sell and impairment) to ascertain the value of the assets to be disclosed in the consolidated financial statements.

At each subsequent reporting date, the subsidiary is remeasured to the lower of the initial carrying amount and the fair value less costs to sell. The net change in the subsidiary's carrying value is the single figure result that is reported in discontinued operations. An increase in fair value less costs to sell cannot exceed the amount at which the subsidiary was originally stated, hence, it will be recognized only to the extent of reversal of a previous impairment recognised.

### (c) Fees and commission income and expense

Fees and commission income and expense that are integral to the effective interest rate on a financial asset or liability are included in the measurement of the effective interest rate.

Other fees and commission income are generally recognised on an accrual basis when the related service obligations are performed by the Group. When a loan commitment is not expected to result in the draw-down of a loan, commitment fees are recognised on a straight-line basis over the commitment period. Other fees and commission expenses are expensed as the related services are received.

### (d) Dividend income

Dividend income is recognised in the consolidated statement of profit or loss when the Group's right to receive such income is established. Usually this is the ex-dividend date for equity securities.

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 4 Material accounting policies (continued)
- 4.3 Accounting policies (continued)

#### (e) Offsetting

Financial assets and liabilities are offset, and the net amount is reported in the consolidated statement of financial position when, and only when, the Group has a legally enforceable right to set off the recognised amounts and it intends either to settle them on a net basis or to realise the asset and settle the liability simultaneously.

Income and expenses are presented on a net basis only when permitted under IFRSs, or for gains and losses arising from a group of similar transactions such as in the Group's trading activity.

#### (f) Fair value measurement principles

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date in the principal or, in its absence, the most advantageous market to which the Group has access at that date. The fair value of a liability reflects its non-performance risk.

When available, the Group measures the fair value of an instrument using the quoted price in an active market for that instrument. A market is regarded as active if transactions for the asset or liability take place with sufficient frequency and volume to provide pricing information on an ongoing basis.

If there is no quoted price in an active market, then the Group uses valuation techniques that maximize the use of relevant observable inputs and minimize the use of unobservable inputs. The chosen valuation technique incorporates all of the factors that market participants would take into account in pricing a transaction.

The best evidence of the fair value of a financial instrument at initial recognition is normally the transaction price - i.e. the fair value of the consideration given or received. If the Group determines that the fair value at initial recognition differs from the transaction price and the fair value is evidenced neither by a quoted price in an active market for an identical asset or liability nor based on a valuation technique that uses only data from observable markets, then the financial instrument is initially measured at fair value, adjusted to defer the difference between the fair value at initial recognition and the transaction price. Subsequently, that difference is recognised in the consolidated statement of profit or loss on an appropriate basis over the life of the instrument but no later than when the valuation is wholly supported by observable market data, or the transaction is closed out.

If an asset or a liability measured at fair value has a bid price and an ask price, then the Group measures assets and long positions at a bid price and liabilities and short positions at an ask price.

Portfolios of financial assets and financial liabilities that are exposed to market risk and credit risk that are managed by the Group on the basis of the net exposure to either market or credit risk are measured on the basis of a price that would be received to sell a net long position (or paid to transfer a net short position) for a particular risk exposure. Those portfolio-level adjustments are allocated to the individual assets and liabilities on the basis of the relative risk adjustment of each of the individual instruments in the portfolio.

The fair value of a demand deposit is not less than the amount payable on demand, discounted from the first date on which the amount could be required to be paid.

The Group recognises transfers between levels of the fair value hierarchy as of the end of the reporting period during which the change occurred.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 4 Material accounting policies (continued)
- 4.3 Accounting policies (continued)
- 4.3.1 Financial assets and liabilities (continued)
- (g) Derivative financial instruments Other non-trading derivatives

The Group enters into derivative financial instruments primarily to meet its customer requirements. Derivatives held for internal risk management purposes include all derivative assets and liabilities that are not classified as trading assets or liabilities. Derivatives held for risk management purposes are measured at fair value through profit or loss in the consolidated statement of financial position.

#### (h) Foreign currency

#### (i) Foreign currency transactions

Transactions in foreign currencies are translated to UAE Dirhams at the foreign exchange rates at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies at the reporting date are translated to UAE Dirhams at the spot foreign exchange rate ruling at that date. The foreign currency gain or loss on monetary items is the difference between the amortised cost in UAE Dirhams at the beginning of the year, adjusted for effective interest and payments during the year, and the amortised cost in the foreign currency translated at the spot exchange rate at the end of the year.

Non-monetary assets and liabilities that are measured at fair value in a foreign currency are translated to UAE Dirhams at the spot exchange rate at the date on which the fair value is determined. Non-monetary items that are measured based on historical cost in a foreign currency are translated using the spot exchange rate at the date of the transaction.

Foreign currency differences arising from translation are generally recognised in consolidated statement of profit or loss.

## (ii) Foreign operations

The assets and liabilities of foreign operations are translated into UAE Dirhams at spot exchange rate on the reporting date. The income and expenses of foreign operations are translated to UAE Dirhams at spot exchange rates at the dates of the transactions.

Foreign currency differences are recognised in OCI and accumulated in the foreign currency translation reserve (translation reserve), except to the extent that the translation difference is allocated to non-controlling interest ("NCI").

When a foreign operation is disposed of such that control is lost, the cumulative amount in the translation reserve related to that foreign operation is reclassified to profit or loss as part of the gain or loss on disposal. If the Group disposes of only part of its interest in a subsidiary that includes a foreign operation while retaining control, then the relevant proportion of the cumulative amount is reattributed to NCI.

If the settlement of a monetary item receivable from or payable to a foreign operation is neither planned nor likely in the foreseeable future, then foreign currency differences arising on the item form part of the net investment in the foreign operation and are recognised in OCI and accumulated in the translation reserve within equity.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 4 Material accounting policies (continued)
- 4.3 Accounting policies (continued)
- 4.3.1 Financial assets and liabilities (continued)
- (i) Property and equipment
- (i) Recognition and measurement

Items of property and equipment are measured at cost less accumulated depreciation and any accumulated impairment losses. Cost includes expenditures that are directly attributable to the acquisition of the asset.

#### (ii) Subsequent cost

Subsequent expenditure is capitalised only when it is probable that the future economic benefits of the expenditure will flow to the Group. Ongoing repairs and maintenance are expensed as incurred.

## (iii) Depreciation

Depreciation is calculated to write off the cost of items of property and equipment less their estimated residual values using the straight-line method over their useful lives and is generally recognised in consolidated statement of profit or loss. Land is not depreciated.

The estimated useful lives of significant items of property and equipment are as follows:

	Years
Buildings	20 to 30
Office installations and improvements	10
Office furniture and equipment	2 to 5

Depreciation methods, useful lives and residual values are reassessed at the reporting date and adjusted if appropriate. No depreciation is charged on freehold land and capital-work-in-progress. Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These are included in the consolidated statement of profit or loss.

## (j) Repossessed properties

The Group holds repossessed properties acquired through the enforcement of security over loans and advances. Repossessed property is measured at cost on initial recognition and subsequently at fair value with any change therein recognised in the consolidated statement of profit or loss. The Group determines fair value on the basis of valuations provided by an independent valuer who holds a recognised and relevant professional qualification and has recent experience in the location and category of the repossessed property being valued. The Bank earns rental income from leasing the properties until the properties have been disposed.

## (k) Staff terminal benefits

The Group provides for staff terminal benefits based on an estimation of the amount of future benefit that employees have earned in return for their service until their retirement. This calculation is performed based on a projected unit credit method.

The Group contributes to the pension scheme for UAE nationals under the UAE pension and social security law. This is a defined contribution pension plan and the Group's contributions are charged to the consolidated statement of profit or loss in the period to which they relate. In respect of this scheme, the Group has a legal and constructive obligation to pay the fixed contributions as they fall due and no obligation exists to pay the future benefits.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 4 Material accounting policies (continued)
- 4.3 Accounting policies (continued)
- 4.3.1 Financial assets and liabilities (continued)

## (l) Provisions

A provision is recognised if, as a result of a past event, the Group has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows to reflect current market assessments of the time value of money and, where appropriate, the risks specific to the liability.

#### (m) Financial guarantees and loan commitments

Financial guarantees are contracts that require the Group to make specified payments to reimburse the holder for a loss that it incurs because a specified debtor fails to make payment when due in accordance with the terms of a debt instrument. Loan commitments are firm commitments to provide credit under pre-specified terms and conditions.

Liabilities arising from financial guarantees or commitments to provide a loan at a below-market interest rate are initially measured at fair value and the initial fair value is amortised over the life of the guarantee or the commitment. The liability is subsequently carried at the higher of this amortised amount and the present value of any expected payment to settle the liability when a payment under the contract has become probable. Financial guarantees and commitments to provide a loan at a below-market interest rate are included within other liabilities.

## (n) Earnings per share

The Group presents basic and diluted earnings per share ("EPS") data for its ordinary shares. Basic EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Group by the weighted average number of ordinary shares outstanding during the year.

# (o) Dividend on ordinary shares

Dividends payable on ordinary shares are recognised as a liability in the period in which they are approved by the Bank's shareholders.

## (p) Share capital

Ordinary shares are classified as equity. Incremental costs directly attributable to the issue of ordinary shares and share options are recognised as a deduction from equity, net of any tax effects.

# (q) Impairment of non-financial assets

The carrying amounts of the Group's non-financial assets, other than investment property, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated. The recoverable amount of a non-financial asset is the greater of its value in use and its fair value less cost to sell. The reduction in value is recognised in the consolidated statement of profit or loss.

An impairment loss is reversed only to the extent that assets carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortization, if no impairment loss had been recognized.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 4 Material accounting policies (continued)
- 4.3 Accounting policies (continued)

#### (r) Segment reporting

An operating segment is a component of the Group that engages in business activities from which it may earn revenues and incur expenses, whose operating results are reviewed regularly by the management of the Group to make decisions about resources allocated to the segment and assess its performance, and for which discrete financial information is available.

#### (s) Purchased Financial Guarantee premium (Reimbursement asset)

Purchased financial guarantees are irrevocable contracts that require the issuer to make specified payments to reimburse the holder of the guarantee for a loss it incurs because a specified debtor fails to make payment when due in accordance with the terms of a debt instrument. Financial guarantees which are purchased sometime later after the origination of the financial assets are not an integral part of the financial assets and are not considered when computing the expected credit loss of the guaranteed financial asset.

The financial guarantee held by the holder is not an integral part of the financial asset and hence is outside the scope of IFRS 9- Financial Instruments, IFRS 17- Insurance contracts. Hence, in line with the requirements of IAS 8-Accounting Policies, Changes in Accounting Estimates and Errors, the Bank has accounted for the financial guarantee under IAS 37. Having considered the above facts, the premium paid for the guarantee has been recognised as a reimbursement asset. Subsequently, the reimbursement asset will be measured with reference to the expected payouts and credit losses. When the Credit Event has occurred and the Group has a contractual right to receive the compensation, the reimbursement right is derecognised and receivable from the Government is recognised at fair value.

# (t) IAS 29 financial reporting in hyperinflationary economies ('IAS 29')

Lebanon has been determined a hyperinflationary economy under IAS 29 with the previous three-year accumulated inflation exceeding 100 per cent. IAS 29 requires non-monetary assets and liabilities of Invest Bank P.S.C – Lebanon Branch ("the Branch"), the Group's branch in Lebanon, to be restated to reflect their current prices using the Consumer Pricing Index (CPI) in the local currency of the branch before translation to the Group's functional currency.

As at 31 December 2022, the Bank impaired all the assets of the Branch to the extent that the Net asset position of the branch is Nil and consequently, the net equity position of the branch is also Nil. Accordingly, there is no impact of hyperinflation on the Bank's financial statements for the year ended 31 December 2023.

The hyperinflationary adjustments are not taxable or tax deductible in either Lebanon or the UAE, resulting in a permanent tax difference.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

# 5 Accounting classification of financial assets and financial liabilities

The table below shows a reconciliation between line items in the consolidated statement of financial position and categories of financial instruments.

	FVTPL	FVTOCI	At Amortised Cost	TOTAL
	AED'000	AED'000	AED'000	AED'000
At 31 December 2023				
Financial assets				
Cash and deposits with central banks	-	-	1,192,642	1,192,642
Due from banks	-	-	610,944	610,944
Investment securities	3,240	7,150	2,357,449	2,367,839
Loans and advances to customers	-	-	4,252,082	4,252,082
Customers' indebtedness for acceptances	-	-	111,196	111,196
Other financial assets (including reimbursement asset)	350	<u> </u>	2,690,968	2,691,318
	3,590	7,150	11,215,281	11,226,021
Financial liabilities				
Due to banks	_	_	375,830	375,830
Deposits from customers	_	_	9,566,338	9,566,338
Liabilities under acceptances	_	_	111,196	111,196
Other financial liabilities	996	_	309,888	310,884
	996		10,363,252	10,364,248
			10,505,252	10,504,246
At 31 December 2022				
Financial assets	-			
Cash and deposits with central banks	_	_	615,346	615,346
Due from banks	_	_	140,540	140,540
Investment securities	2,797	8,558	2,124,729	2,136,084
Loans and advances to customers	2,757	-	5,136,760	5,136,760
Customers' indebtedness for acceptances	_		49,337	49,337
Other financial assets	_	_	55,421	55,421
Other initialicial assets	2,797	8,558	8,122,133	
TV		0,336	0,122,133	8,133,488
Financial liabilities			(51 (52	(51 (52
Due to banks	-	-	651,653	651,653
Deposits from customers	-	-	7,587,174	7,587,174
Liabilities under acceptances	-	-	49,337	49,337
Other financial liabilities			74,579	74,579
	-	-	8,362,743	8,362,743

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

# 6 Cash and deposits with central banks

	2023 AED'000	2022 AED'000
Cash in hand Deposits with central banks Reserve requirements with the central banks <sup>6.1</sup> Less: allowance for impairment <sup>6.2</sup>	19,514 950,425 248,324 (25,621)	22,062 435,124 162,936 (4,776)
less, anowance for impairment	1,192,642	615,346

Statutory reserve deposits are required to be maintained as per regulations of the Central Bank of the UAE and the Central Bank of Lebanon. However, as per the CBUAE regulations, the Bank is allowed to draw their balances held in the UAE Central Bank reserve account, while ensuring that they meet the reserve requirements over 14 days period. Therefore, the balances have been included in cash and cash equivalent (Note 23).

## 7 Due from banks

	2023	2022
	AED'000	AED'000
Money market placements	55,379	18,649
Term loans	196,506	37,126
Balances with other banks	359,687	85,053
Less: allowance for impairment	(628)	(288)
	610,944	140,540
The geographical concentration is as follows:		
-Within the U.A.E.	74,604	39,818
-Outside the U.A.E.	536,968	101,010
	611,572	140,828
Less: allowance for impairment	(628)	(288)
	610,944	140,540

## **8** Investment securities

The Group's investments are all based in UAE and are as follows:

	2023	2022
	AED'000	AED'000
Financial assets measured at fair value through profit or loss (FVTPL):  Investments in quoted equity securities <sup>8,1</sup>	3,240	2,797
Financial assets measured at fair value through other comprehensive income (FVTOCI)  Investments in quoted equity securities  Investments in un-quoted equity securities	7,150	7,478
investments in an quoted equity securities	-	1,080
Financial assets at amortised cost:		
Investments in debt securities 8.2, 8.3	2,358,027	2,124,832
	2,368,417	2,136,187
Less: allowance for impairment	(578)	(103)
	2,367,839	2,136,084

A +/-5% change in the allowance rate would result in a AED +/- 1.3 million change in ECL (2022: AED +/-0.6 million change).

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 8 Investment securities (continued)

- The Group has not purchased any significant equity investments during the year ended 31 December 2023 (31 December 2022: Nil).
- The Bank had entered into a repurchase arrangement in the normal course of business with the CBUAE, collateralised by investments in bonds and sukuks, enabling the Bank to draw up to AED 1.6 billion in liquidity support. At 31 December 2023, AED 0.5 billion (2022: AED 0.8 billion) of investments in debt securities were pledged under repo agreement. These investments include Government of Sharjah sukuks which matured on 22 March 2024 at which date, the Bank invested AED 500 million in Government of Sharjah sukuks with a 2 year maturity.

## 9 Loans and advances to customers

	2023	2022
	AED'000	AED'000
Overdrafts <sup>9.1.1</sup>	5,363,758	6,369,368
Bills discounted	140,224	115,067
Trust receipts	613,886	493,516
Term loans	6,136,564	4,928,134
	12,254,432	11,906,085
Allowances for impairment <sup>9.2</sup>	(8,002,350)	(6,769,325)
Net loans and advances to customers	4,252,082	5,136,760

2022 2022

## 9.1 The stage wise product balances are as follows:

Stage wise analysis of products	2023				
Products	Stage 1	Stage 2	Stage 3	Total	
	AED'000	AED'000	AED'000	AED'000	
Overdraft 9.1.1	794,252	13,519	4,555,987	5,363,758	
Bills discounted	50,579	310	89,335	140,224	
Trust receipts	159,174	13,508	441,204	613,886	
Term loans	2,806,002	287,186	3,043,376	6,136,564	
	3,810,007	314,523	8,129,902	12,254,432	
		202	22		
	Stage 1	Stage 2	Stage 3	Total	
	AED'000	AED'000	AED'000	AED'000	
Overdraft 9.1.1	1,329,015	239,005	4,801,348	6,369,368	
Bills discounted	22,042	890	92,135	115,067	
Trust receipts	50,079	37,515	405,922	493,516	
Term loans	884,859	790,940	3,252,335	4,928,134	
	2,285,995	1,068,350	8,551,740	11,906,085	

<sup>&</sup>lt;sup>9.1.1</sup> Includes credit card balances.

Refer to Note 24 for the disclosure of loans and advances to related parties.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 9 Loans and advances to customers (continued)

#### 9.2 The movement during the year in the impairment provision is as follows:

		2023 Interest in			2022 Interest in	
	Provision AED'000	suspense AED'000	Total AED'000	Provision AED'000	suspense AED'000	Total AED'000
At 1 January Net impairment Charge Net movement in interest in suspense	4,803,983 1,050,147	1,965,342	6,769,325 1,050,147	4,602,981 279,781	1,524,068	6,127,049 279,781
	-	427,665	427,665	-	514,794	514,794
Amounts written off	(88,019)	(173,345)	(261,364)	(37,764)	(30,616)	(68,380)
Effect of exchange difference	10,862	5,715	16,577	(41,015)	(42,904)	(83,919)
	5,776,973	2,225,377	8,002,350	4,803,983	1,965,342	6,769,325

#### 10 Reimbursement asset

A guarantee agreement was entered into with Government of Sharjah "GoS" whereby, the Government of Sharjah shall compensate Invest Bank on all Defaulted Amounts which are caused by a Credit Event as explained in note 2.1. The Bank paid a fee of AED 2.6 billion inconsideration for the Guarantee. Subsequent to the statement of financial position date, the Bank submitted payment notices amounting to AED 132.4 million to the Government of Sharjah for reimbursement which were received in line with the settlement period under the agreement.

# 11 Subsidiary held for sale

During the year, as a part of the Banks remedial action, the Bank acquired Sharjah Expo Hotel L.L.C. SP (Hotel) a one-person company incorporated in the emirate of Sharjah in settlement of a debt provided. As a result, the Bank as at the year-end owns 100% of this Company. The Bank intends to exit this investment at the earliest possible opportunity and is actively looking for buyers. Accordingly, the management has adopted the shortcut method under IFRS 5 to record the investment as a subsidiary acquired with an intention to resale. Based on an independent valuation by the valuers, the management concluded that there was no impairment on the investment. The Bank has measured the fair value of assets by adding the fair value of the liability of AED 3.5 million to the value of the investment, as adjusted on consolidation.

#### 12 Other assets

Interest receivable Repossessed properties<sup>12,1</sup> Property sand equipment<sup>12,2</sup> Prepayments and other assets Customer acceptances

2023	2022
AED'000	AED'000
37,312	11,315
648,281	366,037
70,541	64,957
62,987	47,335
111,196	49,337
930,317	538,981

<sup>12.1</sup> Repossessed properties were acquired in settlement of loans and advances and have been explained further in note 28(a).

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

# 12 Other assets (continued)

# 12.2 Property and equipment

	Land and building AED'000	Office Installation and improvements AED'000	Office furniture and equipment AED'000	Motor vehicle AED'000	Capital work in progress AED'000	Right of use Assets AED'000	Total AED'000
At 31 December 2023							
Cost Accumulated depreciation <sup>12.21</sup>	103,349 (50,972)	53,865 (48,828)	112,748 (106,565)	395 (242)	2,111	4,680	277,148 (206,607)
Net book value	52,377	5,037	6,183	153	2,111	4,680	70,541
At 31 December 2022							
Cost	103,349	50,511	109,082	395	474	-	263,811
Accumulated depreciation 12.21	(49,114)	(46,526)	(103,104)	(110)			(198,854)
Net book value	54,235	3,985	5,978	285	474		64,957

Depreciation charges for the year ended 31 December 2023 amounts to AED 7,753 thousand (2022: AED 8,194 thousand) and has been included in other general and administrative expenses (note 20).

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

13		ban	

	2023	2022
	AED'000	AED'000
Balances due to other banks	830	11,653
Repo against fixed income securities Note 8.2	375,000	640,000
	375,830	651,653

# 14 Deposits from customers

•	2023 AED'000	2022 AED'000
Time deposits	6,481,075	5,963,208
Savings accounts	124,751	153,753
Current and other accounts	2,955,339	1,470,213
	9,561,165	7,587,174
Customer deposits by geographical area are as follows:		
Within the UAE	9,137,305	7,425,094
Others	423,860	162,080
	9,561,165	7,587,174

Refer to Note 24 for the disclosure of deposits from related parties.

# 15 Other liabilities

	2023 AED'000	2022 AED'000
Interest payable	152,423	54,300
Unearned income	25,920	20,641
Staff benefits payable	14,520	14,498
Accrued expenses	71,161	66,938
Manager's cheques	2,816	1,974
Lease liabilities	4,680	· -
Customer acceptances	111,196	49,337
Others	39,364	16,939
	422,080	224,627

# 16 Share capital and reserves

# **Share capital**

	2023	2022
	AED'000	AED'000
Issued and paid-up capital		
263,180,982 thousand shares of AED 0.012168406 each	3,202,493	3,180,982
(2022: 3,180,982 thousand shares of AED 1 each)		

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 16 Share capital and reserves (continued)

At the General Assembly ("GA") meeting held on 27 April 2023 the proposed Capital Restructuring Plan (the "Plan") was approved. The relevant regulatory approvals for the plan had already been obtained prior to the date of Board of Directors meeting held on 25 January 2023.

The shareholders resolved during the GA Meeting and following receipt of all necessary regulatory approvals to approve the three-step Capital Restructuring Plan which consists of the following measures:

- a. reduction of the share capital of AED 3,180,982,143 by AED2,578,489,214 by writing off Invest Bank's accumulated losses of AED 2,100,632,071 and the existing share discount amount of AED 477,857,143, which shall be effected through reducing the nominal value of each share from AED1 to AED0.1894046876, resulting in a total share capital of AED 602,492,929 (the "First Reduction");
- b. after effecting the First Reduction, increasing the share capital of Invest Bank by AED 49,245,218,776 (the "Capital Increase"); by issuing 260,000,000,000 shares (the "New Shares") at an Issue Price of AED 0.01 (1 Fils) (the "Issue Price"), implying a discount of AED 0.1794046876 on the Subscription Price of each share. This would result in a share discount amount on the shareholders' equity of AED 46,645,218,776. The total share capital of the Bank will become AED 49,847,711,705 distributed over 263,180,982,143 shares; and
- c. after effecting the First Reduction and the Capital Increase, a further reduction in the share capital of Invest Bank by writing off an amount equal to the share discount of AED 46,645,218,776 referred to in paragraph (b), resulting in a share capital after the Capital Restructuring Plan of AED 3,202,492,929 at a nominal value of AED 0.012168406 (the "Second Reduction")

The overall impact on the condensed consolidated Statement of changes in equity of the Bank is set out below:

	Position prior to capital restructuring	Position post capital restructuring
	AED'000	AED'000
Share capital	3,180,982	3,202,493
Share discount	(477,857)	-
Accumulated losses <sup>1</sup>	(2,626,661)	(526,029)

<sup>&</sup>lt;sup>1</sup> The accumulated losses shown above are as at 31 December 2022 and are adjusted for the impact of the Capital Restructuring and before taking into account the net loss for 2023 and other retained earnings adjustments.

#### **Share discount**

During the year, share discount amounting AED 477.9 million was written off against the share capital as part of the "First Reduction" (Step 1) of the Capital Restructuring Plan. A further discount on the second increase in capital of AED 46.645 billion has also been written off against the increase in capital of AED 49.245 billion.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

17	TAT - 4		•
17	net	interest	income

	2023	2022
	AED'000	AED'000
Interest income:		
Deposits with banks	27,862	10,473
Debt securities	109,943	32,510
Loans and advances to customers	314,229	178,099
	452,034	221,082
Interest expense:		
Due to banks	(15,176)	(4,023)
Time deposits	(261,408)	(134,644)
Call deposits	(1,537)	(1,783)
Savings accounts and others	(2,955)	(2,111)
-	(281,076)	(142,561)
Net interest income	170,958	78,521

## 18 Net fees and commission income

	2023	2022
	AED'000	AED'000
Fees and commission income:		
Letters of credit fee	4,923	3,939
Letters of guarantee fee	27,305	28,578
Retail and corporate lending fees	10,924	8,808
Commission on transfers / services	1,847	1,771
Others	5,705	6,313
	50,704	49,409
Fees and commission expenses:		
Service charges and other expense	(615)	(2,873)
Net fee and commission income	50,089	46,536

# 19 Other income / loss

	2023	2022
	AED'000	AED'000
Dividend on investment securities	87	625
Net rental income / (expense) from properties	10,676	(838)
Net fair value gains on investments	478	87
Fair value loss on repossessed properties	(251)	(87,909)
Other operating (loss) / income	(1,008)	208
	9,982	(87,827)

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

# 20 General and administrative expenses

	2023	2022
	AED'000	AED'000
Personnel and related costs	124,815	93,563
Premises and related expenses	10,134	8,390
Professional expenses <sup>20,2</sup>	12,786	18,398
Depreciation and other expenses <sup>20.1</sup>	61,230	64,324
	208,965	184,675

- 20.1 Includes social contributions made during the year, which amounts to AED 634 thousand (2022: AED 225 thousand).
- 20.2 Professional expenses for the year ended 31 December 2023 includes fee for audit and other audit related services for the Group amounting to AED 1.2 million and AED 0.2 million respectively (31 December 2022: AED 1.1 million and AED 0.1 million respectively)

## 21 Net impairment charge

	2023	2022
	AED'000	AED'000
Net impairment charge on		
- loans and advances	1,050,147	279,781
- cash and balances with Central banks	5,444	(78,151)
- debt securities	475	103
- due from banks	340	186
- other assets (including non-financial assets)	5,401	244,573
Recoveries from loans previously written off	(1,541)	(1,120)
	1,060,266	445,372

# 22 Loss per share

Basic earnings per share is based on the loss attributable to ordinary shareholders of the Bank and weighted average number of ordinary shares.

	2023	2022
	AED'000	AED'000
Loss attributable to ordinary shareholders	(1,031,114)	(583,875)
Weighted average number of shares outstanding at 31 December	80,112,489	3,180,982
Loss per share (UAE Dirhams)	(0.013)	(0.184)

At the reporting date, the Group does not have any instrument resulting in dilution of basic earnings per share.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 23 Cash and cash equivalents

2023	2022
AED'000	AED'000
19,514	22,062
1,175,460	247,112
279,277	103,702
1,474,251	372,876
	19,514 1,175,460 279,277

<sup>&</sup>lt;sup>23.1</sup> includes reserve requirements with the Central bank of UAE

## 24 Related party transactions

In the normal course of business, the Group enters into various transactions with related parties including Board of directors, their related companies and key management personnel having authority and responsibility for planning, directing and controlling the activities of the Group, directly or indirectly, including any director, executive or otherwise, of the Group. The related party transactions are executed at the terms agreed between the parties. The volume of related party transactions, outstanding balances at the year end, and related income and expenses for the year are as follows:

	Government of Sharjah AED'000	Sharjah Government related entities AED'000	Board of directors AED'000	Other balances associated with board of directors AED'000	<b>Total</b> AED'000
31 December 2023					
Loans and advances with customers	499,825	220,233		338,088	1,058,146
Deposits with customers	2,144,251	768,862	13,795	523,834	3,450,742
Outstanding letters of credit and guarantees	_	42,802		34,376	77,178
31 December 2022					
Loans and advances with customers	494,152	279,617		392,171	1,165,940
Deposits with customers	1,000,000	772,053	14,719	628,450	2,415,222
Outstanding letters of credit and guarantees		37,218		34,044	71,262

<sup>&</sup>lt;sup>23.2</sup> maturing within three months excluding allowance for impairment (refer note 7)

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

# 24 Related party transactions (continued)

Other transactions with the Government of Sharjah

Refer to note 8 for transaction related to investment in Government of Sharjah sukuks.

None of the loans granted to related parties are classified as impaired as at 31 December 2023 (31 December 2022: Nil).

The loans extended to directors during the year are repayable over 1 year and bear interest at rates ranging from 4.75% to 9% per annum (2022: 4% to 10% per annum). As at 31 December 2022, outstanding loans and advances from related parties secured by deposits under lien amount to AED 22.5 million (2022: AED 247.5 million).

	Government of Sharjah AED'000	Sharjah Government related entities AED'000	Board of directors AED'000	Other Balances AED'000	Total AED'000
31 December 2023					
Interest income	124,964	17,270		12,952	155,186
Interest expense	52,763	30,948	252	24,727	108,690
31 December 2022		l			
Interest income	34,159	13,890	448	10,023	58,520
Interest expense	15,717	10,750	149	15,387	42,003

## Key management compensation

2023	2022
AED'000	AED'000
16,567	13,844
2,303	620
5,763	2,633
24,633	17,097
	16,567 2,303 5,763

## 25 Commitments and contingent liabilities

At any time, the Group has outstanding commitments to extend credit. These commitments take the form of approved loan facilities. Outstanding loan commitments have committed periods that do not extend beyond the normal underwriting and settlement period.

The Group provides financial guarantees and letter of credit to guarantee the performance of customers to third parties. These agreements have fixed limits and generally extend up to a period of one year.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 25 Commitments and contingent liabilities (continued)

The contractual amount of commitments and contingent liabilities are set out in the following table by category.

	2023	2022
	AED'000	AED'000
Letters of credit	150,096	85,522
Letters of guarantee	2,502,416	2,086,751
Irrevocable commitments to extend credit	75,471	59,675
Others	1,605	2,349
	2,729,588	2,234,297

Liquidity requirements to support calls under guarantees and standby letters of credit are considerably less than the amount of the commitment because the Group does not generally expect third parties to draw funds under the agreement. The total outstanding contractual amount of commitments to extend credit does not necessarily represent future cash requirements, as many of these commitments will expire or terminate without being funded.

## Exposure by geography as on 31 December

	Irrevocable commitments to extend credit		Foreign exchange and forward commitments		Contingent liabilities	
	2023 AED'000	2022 AED'000	2023 AED'000	2022 AED'000	2023 AED'000	2022 AED'000
United Arab Emirates Other Arab Countries	75,471	59,675	1,605	2,349	2,648,287 4,225	2,172,273
	75,471	59,675	1,605	2,349	2,652,512	2,172,273

## Exposure by currency as on 31 December

	Irrevocable commitments to extend credit		Foreign exchange and forward commitments		Other commitments and contingent liabilities	
	2023 AED'000	2022 AED'000	2023 AED'000	2022 AED'000	2023 AED'000	2022 AED'000
	TILD 000	TILD 000				
Foreign currency AED	- 75,471	59,675	1,605 (1,605)	2,349 (2,349)	99,122 2,553,390	96,927 2,075,346
Total	75,471	59,675			2,652,512	2,172,273

# Exposure by maturity as on 31 December

	2023	2022	2023	2022	2023	2022
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Less than 3 months	25,825	56,147	1,605	2,349	2,133,715	615,070
More than 3 months	49,646	3,528	-	-	518,797	1,557,203
Total	75,471	59,675	1,605	2,349	2,652,512	2,172,273

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 25 Commitments and contingent liabilities (continued)

#### Exposure by industry segment as on 31 December

	Irrevocable commitments to extend credit		Foreign exchange commitments		Other commitments and contingent liabilities	
	2023	2022	2023	2022	2023	2022
Agriculture, and allied	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
activities	-	-	-	-	387	1,109
Mining and quarrying	-	-	-	-	1,124	1,124
Manufacturing	55,500	-	-	-	163,037	182,284
Construction and	866	11,297	_	_	1,955,018	1,419,466
real estate	10 - 1-			2 2 40		226000
Trade	13,747	44,751	-	2,349	208,653	236,009
Transport, storage and communication	1,175	-	-	-	11,102	11,587
Financial institutions	_	-	1,605	-	110,894	105,879
Other services	-	473	_	-	184,407	188,886
Loans to individuals	_	-	-	-	680	1,397
Loans to high net worth individuals	4,183	3,154	-	-	3,472	4,172
Others	_	-	-	-	13,738	20,360
Total	75,471	59,675	1,605	2,349	2,652,512	2,172,273

#### 26 Derivative financial instruments

In the ordinary course of business, the Group enters into various types of transactions that involve derivative financial instruments. Derivatives are financial instruments that derive their value from the price of underlying items such as equities, bonds, interest rates, foreign exchange, credit spreads, commodities and equity or other indices. Derivatives enable the bank's users to increase, reduce or alter exposure its credit or market risks. Derivative financial instruments entered into by the Bank include forwards and swaps. These transactions are primarily entered into with banks and financial institutions.

#### Forwards

Currency forwards represent commitments to purchase foreign and/or domestic currencies, including non-deliverable spot transactions (i.e. the transaction is net settled). Forward rate agreements are individually negotiated interest rate futures that call for a cash settlement at a future date for the difference between a contracted rate of interest and the current market rate, based on a notional principal amount.

#### Interest rate swaps

Interest rate swaps are commitments to exchange one set of cash flows for another. Swaps result in an economic exchange of cashflows arising out of interest rates (for example, fixed rate for floating rate). No exchange of principal takes place. The Group's credit risk represents the potential loss if counterparties fail to fulfil their obligation. This risk is monitored on an ongoing basis with reference to the current fair value, notional amount of the contracts and the liquidity of the market. To control the level of credit risk taken, the Group assesses counterparties using the same techniques as for its lending activities.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### **Derivative financial instruments** (continued)

Derivatives are measured at fair value by reference to published price quotations in an active market. Where there is no active market for an instrument, fair value is derived from prices for the derivative's components using appropriate pricing or valuation models like counterparty prices or valuation techniques such as discounted cash flows, market prices, yield curves and other reference market data.

The positive and negative fair values of derivative financial instruments are AED 350 thousand and AED 996 thousand respectively, which are equivalent to their fair values. The notional amounts of such derivatives are AED 220.1 million of which AED 147 million represents forward contracts maturing in less than a year and AED 73 million of interest rate derivatives maturing between 1 and 3 years. The notional amount is the amount of a derivative's underlying, reference rate or index and is the basis upon which changes in the value of derivatives are measured. The notional amounts indicate the volume of transactions outstanding at year end and are neither indicative of the market risk nor credit risk.

## 27 Segmental analysis

Reportable segments are identified on the basis of internal reports that are regularly reviewed by the chief operating decision maker, in order to allocate resources to the segment and to assess its performance.

The Group operates in the United Arab Emirates and Lebanon, and its results arise largely from commercial banking, treasury and investment activities. Information with respect to business segments is as follows:

	2023			2022		
	Commercial banking AED'000	Treasury & investments AED'000	Total AED'000	Commercial banking AED'000	Treasury & investments AED'000	Total AED'000
For the year ended						
Total operating income	149,803	88,239	238,042	21,034	23,965	44,999
Net impairment loss	(1,060,266)	-	(1,060,266)	(445,269)	(103)	(445,372)
Loss for the year	(1,117,046)	85,857	(1,031,189)	(609,527)	25,652	(583,875)
Segment capital expenditure	13,337	-	13,337	4,765	-	4,765
Segment depreciation	7,753	-	7,753	8,165	-	8,165
At 31 December						
Segment total assets	7,992,527	4,039,649	12,032,176	5,863,143	2,704,568	8,567,711
Segment total liabilities	8,979,538	1,383,062	10,362,600	7,807,592	655,862	8,463,454

Commercial banking includes corporate and retail portfolios.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### Fair value of assets and liabilities

(a) Fair value hierarchy of assets/liabilities measured at fair value

The fair values of assets and liabilities that are traded in active markets are based on quoted market prices or dealer price quotations. For all other assets/liabilities, the Group determines fair values using other valuation techniques. For financial instruments that trade infrequently and have little price transparency, fair value is less objective, and requires varying degrees of judgment depending on liquidity, concentration, uncertainty of market factors, pricing assumptions and other risks affecting the specific instrument.

#### Valuation of investment securities

The Bank constantly monitors the progress of its investments by conducting its own valuation assessment. Depending on the nature of the underlying asset, quantitative methods are used such as residual value, discounted cash flow ("DCF")/scenario analysis or comparable market valuation. The unobservable inputs are selected based on various industry and macroeconomic factors that management considers as reasonable. Qualitative methods which involve taking into consideration the market and economic outlook are also employed.

## Valuation of repossessed properties

The fair values of repossessed properties were determined by external, independent property valuers, having appropriate recognised professional qualifications and recent experience in the location and category of the property being valued. The independent valuers provide the fair value of the Group's repossessed properties portfolio annually.

The Group measures fair values using the following fair value hierarchy, which reflects the significance of the inputs used in making the measurements.

Level 1: Quoted market price (unadjusted) in an active market for an identical instrument.

Level 2: Inputs other than quoted prices included within Level 1 that are observable either directly (i.e. as prices) or indirectly (i.e. derived from prices). This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for identical or similar instruments in markets that are considered less than active; or other valuation techniques in which all significant inputs are directly or indirectly observable from market data.

Level 3: Inputs that are unobservable. This category includes all instruments for which the valuation technique includes inputs not based on observable data and the unobservable inputs have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments for which significant unobservable adjustments or assumptions are required to reflect differences between the instruments.

Valuation techniques include net present value and discounted cash flow models, comparison with similar instruments for which market observable prices exist. Assumptions and inputs used in valuation techniques include risk-free and benchmark interest rates, credit spreads and other premia used in estimating discount rates, bond and equity prices, foreign currency exchange rates, equity and equity index prices and expected price volatilities and correlations.

The objective of valuation techniques is to arrive at a fair value measurement that reflects the price that would be received to sell the asset or paid to transfer the liability in an orderly transaction between market participants at the measurement date.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## Fair value of assets and liabilities (continued)

## (a) Fair value hierarchy of assets/liabilities measured at fair value (continued)

The following table analyses assets at fair value at the reporting date, by the level in the fair value hierarchy into which the fair value measurement is categorised. The amounts are based on the values recognised in the consolidated statement of financial position.

	Level 1	Level 2	Level 3	Total
	AED'000	AED'000	AED'000	AED'000
At 31 December 2023				
Financial assets				
FVTPL - equity securities	3,240	-	-	3,240
FVTOCI - equity securities	7,150	-	-	7,150
Net fair value of derivatives	-	(646)	-	(646)
Subsidiary held for resale (net)	-	-	74,827	74,827
Non-financial assets				
Repossessed properties	-		648,281	648,281
	10,390	(646)	723,108	732,852
At 31 December 2022				
Financial assets				
FVTPL - equity securities	2,797	-	-	2,797
FVTOCI - equity securities	7,478	-	1,080	8,558
Non-financial assets				
Repossessed properties			366,037	366,037
	10,275		367,117	377,392

The following table analyses the movement of level 3 fair value assets

	31 Decem	ber 2023	31 December 2022		
	Investments	Repossessed properties	Investments	Repossessed properties	
	AED'000	AED'000	AED'000	AED'000	
Balance as at 1 January	1,080	366,037	1,080	416,460	
Change in fair value during the year	(1,080)	(251)	-	(87,909)	
Additions	74,827	305,882	-	37,486	
Disposals	<u>-</u>	(23,387)			
Balance as at 31 December	74,827	648,281	1,080	366,037	

Although the Bank believes that its estimates at fair value are appropriate, the use of different methodologies or assumptions could lead to different measurements of fair value. For fair value measurement in level-3, changing an assumption by 5% (+/-), would not have a significant impact on the Group's consolidated financial statements.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

# Fair value of assets and liabilities (continued)

(a) Fair value hierarchy of assets/liabilities measured at fair value (continued)

## Valuation technique and significant unobservable inputs

The Group has adopted the most appropriate fair value measurement of its repossessed properties.

The following table shows the valuation technique used in measuring the fair value of repossessed properties, as well as the significant unobservable inputs to the valuation.

Valuation technique	Significant unobservable inputs	Interrelationship between key unobservable inputs and fair value measurements
Comparative sales method:	The sale or transaction prices of similar sites or comparable properties in the vicinity within an appropriate historical timeframe.	A decrease in sale or transaction prices of similar sites or comparable properties will decrease the fair value.
	The net operating income of the property.	A decrease in net operating income will decrease the fair value.
Capitalization method:	The capitalization rate applicable to the property.	An increase in the capitalization rate will decrease the fair value.
Depreciated cost method:	The original cost of construction of the property.	A decrease in the original cost of construction will decrease the fair value.
Depreciace cost memor.	The useful life of the property.	A decrease in the useful life of the property will decrease the fair value.

## (b) Financial instruments not measured at fair value

The fair values of financial instruments not measured at fair value are not materially different from the respective carrying value.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 29 Risk management

Introduction and overview

The key objective of the Bank is to manage risk and provide risk-adjusted returns to the shareholders in line with the accepted risk levels. Risk is inherent in the Bank's activity and is managed through a process of ongoing risk identification, measurement, and monitoring by setting risk limits and controls. The bank has established comprehensive risk frameworks and governance structure for managing all material risks. The framework addresses the risk processes of all material risks across the bank. The Risk management direction is set right at the top from the Board of Directors ("BOD") and gets implemented through risk management governance structure and framework. Monitoring and controlling risk is primarily performed based on limits established by the bank through business and risk strategy as well as the level of risk that the bank is willing to accept.

To achieve this, the Bank has adopted the Three Lines Of Defense approach to manage its risk effectively. The First Line of Defense (FLOD) consists of revenue generating units, components, and their enabling functions, (Front Office and their Support functions). The FLOD teams are responsible for their risk factors and conductive control environment in their business unit and activities and implement policies and procedures in line with the Group's risk appetite. The Second Line of Defense (SLOD) is made up of risk management and compliance functions. The SLOD teams are responsible for risk management development, oversight monitoring process and the implementation of the Group's overall risk management. The Third Line of defense is implemented by auditors (internal auditors and external auditor). The third line of defense is independent of both the FLOD and SLOD and are responsible for assessing the effectiveness of both the FLOD and SLOD in terms of Control adequacy of the Bank. Auditors report their findings directly to the Board of Directors as an assurance function.

The Group has exposure to several risk categories, and it has frameworks to cover all material risks across the Bank, in addition to the following primary risks:

- Credit risk
- Liquidity risk
- Market risk
- Operational risk

The other distinct risks assessed by the Bank are concentration, business / strategic, regulatory, compliance, reputation, and legal risks. Furthermore, information security risk is a critical risk in the current business environment and the Bank has put in place a robust infrastructure to manage the risk.

This note presents information about the Group's exposure to each of the above primary risks, the Group's objectives, risk management frameworks, policies and processes for measuring and managing risks, and the Group's capital management plan.

#### Governance and Risk Management Framework (RMF)

The Board of Directors (the "Board" or "BOD") has the ultimate responsibility for the establishment and oversight of the Group's Risk Management Framework. For that purpose, the Board has formulated, in line with international best practices, the following committees at Board level to help manage various risks the Bank faces:

- Board Audit & Compliance Committee;
- b. Board Risk Committee;
- c. Board Credit Committee; and
- d. Board Nomination and Remuneration Committee.
- e. Board Real Estate Committee
- f. Strategy and Transformation Committee

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 29 Risk management (continued)

Introduction and overview (continued)

The Board Risk Committee has been entrusted with the mandate of risk management and the Board Credit Committee has been entrusted with the approval of the credit and investment decisions as per delegation from the Board of Directors.

The various Board Committees are assisted by the following Senior Management Committees: Asset Liability Committee (ALCO), Risk Committee (RC), Management Credit Committee (MCC), Special Assets and Provision Committee (SAP), Model Oversight Committee, IT Committee, and Operation Risk and Information Risk Committee.

The bank has implemented the Basel III Framework, IFRS 9 and has established other specific committees / working groups with assigned responsibilities to members of the senior management.

Regular audit of business units and credit processes are undertaken by Internal Audit. Furthermore, Control and Compliance functions have also been enhanced.

The Risk Management function is led by Chief Risk Officer (CRO), which comprises of Enterprise Risk, Credit Risk, Operational Risk, Fraud Risk and investigations, Market and Liquidity risk management, Information security and Portfolio Management. Under the purview of the Risk Management Department, the Group's Enterprise Risk Management (ERM) framework enables the business and functional units to manage all risks in a pro-active manner while integrating concepts of strategic planning, operational risk management, internal controls, and compliance. These include methods and processes, encompassing all risk dimensions to seize the opportunities related to the achievement of the Group's objectives.

The Risk framework consists of policy documents covering all material risks across the Bank, which include ERM policy, Risk Appetite, Credit Policy, IFRS 9 Impairment Policy, Market and Liquidity Risk related policies, Operational Risk Management Policy, Fraud Risk and Investigation Policy, Information Security risk related policies, BCM Policy, Internal Capital Adequacy Assessment Process ("ICAAP") Policy, etc.

Credit Department (CDT) has formulated credit underwriting policies aligned with Group's strategies, goals visa-vis risk appetite, including collateral management policies, credit assessment, risk grading and reporting, risk rating in compliance with regulatory requirements.

The Bank has a Board Approved Risk Appetite Statement (the "RAS") with threshold limits and benchmarks clearly defined and monitored with monthly update to Management and the Board. The RAS has been cascaded at Business Unit levels to ensure effective monitoring.

Review of risk management policies and systems is a continuous activity to reflect changes in market conditions, products and services offered by the Group in order to present a comprehensive view of risk from a strategic and operational perspective and have a process to address risk proactively. Bank is currently undergoing strategic transformation which will prepare the Bank for the next phase of growth. As a result, the risk management framework is also being enhanced to adequately support the implementation of the strategy and mitigate the risks arising out of the same.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 29 Risk management (continued)

#### (a) Credit risk

Credit risk is the risk of financial loss to the Group if a customer or counterparty to a financial instrument fails to meet its contractual obligations and arises principally from the Group's loans and advances to customers, contingent liabilities, balances due from banks, Deposits and reserve with the Central Bank excluding cash on hand, other assets and debt securities.

It is also the risk of loss, or of adverse change in the financial situation, resulting from fluctuations in the credit standing of issuers of securities, counterparties and any debtors to whom the Group is exposed to in the form of counterparty default risk, or (credit) spread risk, or market risk concentrations.

#### Management of credit risk

The Board of Directors has delegated the responsibilities of the management of credit risk to Board Credit Committee (BECC), Management Credit Committee (MCC) and Special Assets and provision Committee (SAP). Changes to discretionary limits are subject to the Board's approval. Similarly, facilities in excess of discretionary limits are approved by the BECC or / and the Board of Directors.

A centralized credit management division ("CDT") is responsible for oversight of the Group's credit risk, which comprises of various independent functions, including but not limited to credit assessment, evaluation and monitoring. In addition, the Bank has established Credit Administration Division (CAD) as a control unit responsible for credit administration and documentation as well as a Central Credit Operations (CCO) unit to centralize credit operations encompassing, amongst others, activities like validation, settlement and utilization of limits.

#### The broad functions of CDT include:

- Formulating credit policies in consultation with business units, covering credit assessment, collateral requirements, risk grading and reporting, documentary and legal procedures, and compliance with regulatory and statutory requirements;
- Reviewing and assessing credit risk in accordance with delegation & authority structure, limits and discretionary powers prior to facilities being committed to customers. Renewals and reviews of facilities are subject to the same rigorous review process;
- Limiting concentrations of credit exposure to counterparties and industries in line with the RAS by establishing exposure caps and monitoring sectoral exposures. Preferred sectors are identified and reviewed regularly in line with market dynamics.
- Reviewing compliance on an ongoing basis with approved exposure limits relating to counterparties, group
  caps including Board exposure caps, industries and countries. Regular reports are provided to the management,
  MCC, BECC and the Board of Directors on the quality of portfolios, breaches, if any and appropriate corrective
  action is initiated when necessary; and
- Providing advice, guidance and specialised training to business units to promote best practices throughout the Group in the management of credit risk.

For financial institutions, the Group uses external ratings issued by Standard and Poor's, Moody's, Fitch, Capital Intelligence or other recognised credit rating agencies in order to manage its credit risk exposure.

The Group has adopted the 'Standardised Approach' for credit risk and market risk and 'Basic Indicator Approach' for Operational Risk, in line with Central Bank regulations. Models for Internal Risk Rating, categorizing the exposures according to the degree of risk of default have been developed and are in use since 2012. The current risk grading framework consists of main eight grades reflecting varying degrees of risk of default and mitigation through collateral or other credit risk mitigants. In order to build a strong credit database, the Group introduced online processing of credit applications and rating of all counterparties.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 29 Risk management (continued)

#### (a) Credit risk (continued)

#### Loans and advances (including loan commitments, LCs and LGs)

The estimation of credit exposure for risk management purposes is complex and requires the use of models, as the exposure varies with changes in market conditions, expected cash flows and the passage of time. The assessment of credit risk of a portfolio of assets entails further estimations as to the likelihood of defaults occurring and of the associated loss ratios for counterparties. The Group measures credit risk using Probability of Default (PD), Exposure at Default (EAD) and Loss Given Default (LGD). This is the approach used for the purposes of measuring Expected Credit Loss (ECL) under IFRS 9.

#### Use of estimates and judgements

The Bank exercises significant judgement in assessing and estimating areas such as Expected Credit Losses. Given the uncertainty and limited forward looking information, the Bank has taken the approach of implementing a judgmental overlay to the ECL model by changing its macroeconomic weightages. The Group uses the weightings of (20: 60: 20) for Baseline: Downturn: Upside scenarios.

#### Governance around IFRS 9 ECL models and calculations

Given the significant impact that the macro-economic scenarios and weightages will have on the Bank's Expected Credit Losses, the Bank has further strengthened its processes, controls and governance frameworks around macro-economic forecasting and the computation of Expected Credit Losses. In line with Model Management Standards and Guidelines, Bank has constituted Model Oversight committee which reviews the inputs and assumptions for IFRS 9 ECL in light of available information.

#### Credit risk grading

The Group uses internal credit risk grading's that reflect its assessment of the probability of default of individual counterparties. The rating models are tailored to various asset classes. Borrower and loan specific information collected at the time of application (such as disposable income, and level of collateral for retail exposures; and turnover and industry type for wholesale exposures) is fed into this rating model. This is supplemented with external data input into the model.

The credit grades are calibrated such that risk of default increases exponentially at each higher risk grade. For example, this means that the difference in the PD between an A and A- rating grade is lower than the difference in the PD between a B and B- rating grade.

The following are additional considerations for each type of portfolio held by the Group:

#### Retail:

After the initial recognition of credit grade, for retail business, the repayment behavior of the borrower is monitored to establish the grade of the customer based on the stage of delinquency/account conduct.

#### Corporate:

For corporate business, the rating is determined at the borrower level. Relationship managers incorporate any updated or new information/credit assessments into the credit system on an ongoing basis. In addition, relationship managers also update information about the creditworthiness of the borrower every year from sources such as financial statements. This determines the updated internal credit rating and PD. Duly authorized overrides are applied on the ratings when the actual performance of the borrower does not align with the model output.

#### Treasury:

For investments in debt instruments, external rating agency credit grades are used. These published grades are continuously monitored and updated. The PD's associated with each grade are determined based on realised default rates over the prior 12 months, as published by the rating agency.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 29 Risk management (continued)

- (a) Credit Risk (continued)
- (i) Expected credit loss measurement

IFRS 9 outlines a 'three-stage' model for impairment based on changes in credit quality since initial recognition as summarized below:

- A financial instrument that is not credit-impaired on initial recognition is classified in 'Stage 1' and has its credit risk continuously monitored by the Group.
- If a significant increase in credit risk ('SICR') since initial recognition is identified, the financial instrument is moved to 'Stage 2' but is not yet deemed to be credit-impaired.
- If the financial instrument is credit-impaired or delinquent for more than 90 days, the financial instrument is then moved to 'Stage 3'.
- Financial assets in Stage 1 have their ECL measured at an amount equal to the portion of lifetime expected credit losses that result from default events possible within the next 12 months. Instruments in Stages 2 or 3 have their ECL measured based on expected credit losses from all possible default events over the lifetime.
- A pervasive concept in measuring the ECL in accordance with IFRS 9 is that it should consider forward-looking information.

#### Significant increase in credit risk (SICR)

The Group considers a financial asset to have experienced a significant increase in credit risk when one or more of the following quantitative, qualitative or backstop criteria have been met:

## Quantitative criteria

## Corporate loans:

For corporate loans, if the borrower experiences a significant increase in probability of default which can be triggered by the following quantitative factors:

- A credit risk rating (CRR) downgrade of 2 or more notches is considered significant in case the origination rating is below BBB+, hence the related facility shall be classified at Stage 2. Facilities with rating movement between AAA+ and A- are not subject to this criterion on account of low credit risk.
- If the origination rating is B+ (6+) and below (inclusive), a CRR downgrade of 1 or more notches is considered significant, hence the related facility shall be classified at Stage 2 since the movement of related PD is higher.
- Loan facilities restructured/rescheduled in the last 12 months;
- Loan facilities that are past due for 30 days and above but less than 90 days;
- Any facility of a performing customer being Stage 3.

## Retail:

For Retail portfolio, if the borrowers meet one or more of the following criteria:

- Loan rescheduling before 30 days past due;
- Accounts overdue between 30 and 90 days.

## Treasury:

- Significant increase in probability of default of the underlying treasury instrument;
- Significant change in the financial instruments' expected performance and behavior of borrower.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 29 Risk management (continued)

- (a) Credit Risk (continued)
- (i) Expected credit loss measurement (continued)

## Qualitative criteria:

# Corporate loans:

For corporate loans, if the borrower experiences a significant increase in probability of default, which can be triggered by the following qualitative factors:

- Net worth erosion
- Fraudulent activity
- Distressed restructure
- Financial covenants breach
- Significant operations disruption
- Bad news in public domain
- Significant reputation damage
- Subject to material litigation

#### Backsstop:

A backstop is applied and the financial asset considered to have experienced a significant increase in credit risk if the borrower is more than 30 days past due on its contractual payments.

(ii) Definition of default and credit-impaired assets

The Group defines a financial instrument as in default, which is fully aligned with the definition of credit-impaired, when it meets one or more of the following criteria:

#### Quantitative criteria:

The obligor is more than 90 days past due on its contractual obligation to the Group.

## Qualitative criteria:

The Group considers a default to have occurred with regard to particular obligors when either one of the following events have taken place:

- The Group considers that the obligor is unlikely to pay its credit obligation to the Group in full without recourse by the Group to actions like realizing security (if held).
- The Group puts the credit obligation on a non-accrual status.
- The Group makes a charge-off or account-specific provision resulting from a perceived decline in credit quality subsequent to the Bank taking on the exposure.
- The Group sells the credit obligation at a material credit-related economic loss.
- The Group consents to a distressed restructuring of the credit obligation where this is likely to result in a diminished financial obligation caused by material forgiveness or postponement of principal, interest and other fees.
- The Group has filed for the obligor's bankruptcy or similar order in respect of the obligor's credit obligation to the Group.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

# 29 Risk management (continued)

#### (a) Credit Risk (continued)

The criteria above have been applied to all financial instruments held by the Group and are consistent with the definition of default used for internal credit risk management purposes. The default definition has been applied consistently to model the Probability of Default (PD), Exposure at Default (EAD), and Loss Given Default (LGD) throughout the Group's expected loss calculations.

An instrument is considered to no longer be in default (i.e. to have cured) when it no longer meets any of the default criteria for a consecutive period of twelve months.

#### Measuring ECL - Inputs, assumptions and estimation techniques

ECL is measured on either a 12-month (12M) or lifetime basis depending on whether a significant increase in credit risk has occurred since initial recognition or whether an asset is considered to be credit-impaired. Expected credit losses are the discounted product of the Probability of Default (PD), Exposure at Default (EAD), and Loss Given Default (LGD), defined as follows:

- PD represents the likelihood of a borrower defaulting on its financial obligation (as per 'Definition of default and credit-impaired' above), either over the next 12 months (12M PD), or over the remaining lifetime (Lifetime PD) of the obligation.
- EAD represents the expected exposure at the time of default based on the amounts the Group is expecting to be owed at the time of default, over the next 12 months (12M EAD) or over the remaining lifetime (Lifetime EAD). For example, for a revolving commitment, the Group includes the current drawn balance plus any further amount that is expected to be drawn up to the current contractual limit by the time of default, should it occur.
- Loss Given Default (LGD) represents the Group's expectation of the extent of loss on a defaulted exposure. LGD varies by type of counterparty, type and seniority of claim and availability of collateral or other credit support. LGD is expressed as a percentage loss per unit of exposure at the time of default (EAD).

The ECL is determined by projecting the PD, LGD and EAD for each quarterly period and for each individual exposure or collective segment. These three components are multiplied together and adjusted for the likelihood of survival (i.e. the exposure has not prepaid or defaulted in previous period). This effectively calculates an ECL for each future month, which is then discounted back to the reporting date and summed. The discount rate used in the ECL calculation is the original effective interest rate or an approximation thereof.

The lifetime PD is developed by applying a maturity profile to the current 12M PD. The maturity profile looks at how defaults develop on a portfolio from the point of initial recognition throughout the lifetime of the loans. The maturity profile is based on historical observed data and is assumed to be the same across all assets within a portfolio and credit grade band. This is supported by historical analysis.

The 12-month and lifetime EADs are determined based on the expected payment profile, which varies by product type:

- For amortising products and bullet repayments loans, this is based on the contractual repayments owed by the borrower over a 12 month or lifetime basis. This will also be adjusted for any expected overpayments made by a borrower. Early repayment/refinance assumptions are also incorporated into the calculation.
- For revolving products, the exposure at default is predicted by taking current drawn balance and adding a
  "credit conversion factor" which allows for the expected drawdown of the remaining limit by the time of
  default. These assumptions vary by product type and current limit utilisation, based on analysis of the Group's
  recent default data.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 29 Risk management (continued)

#### (a) Credit Risk (continued)

## Measuring ECL - Inputs, assumptions and estimation techniques (continued)

The LGDs are based on the average expectation of recoveries adjusted for the availability of collateral. Bank is in the process of estimating LGD based on its own recovery experience however till such time will continue to apply LGD as per above approach.

Forward-looking economic information is also included in determining the 12M and lifetime PD, EAD and LGD. These assumptions vary by product type. Refer below for an explanation of forward-looking information and its inclusion in ECL calculations.

The assumptions underlying the ECL calculation – such as how the maturity profile of the PDs and how collateral values change etc. – are monitored and reviewed on a quarterly basis.

Forward-looking information incorporated in the ECL Models

The assessment of SICR and the calculation of ECL both incorporate forward-looking information. The Group has performed historical analysis and identified the key economic variables impacting credit risk are oil prices and UAE equity prices.

#### Credit rating and measurement

The risk rating system is the basis for determining the credit risk of the Group's asset portfolio (except the retail portfolio) and thus asset pricing, portfolio management, determining finance loss provisions and reserves. A grading system is being used by the Group which is based on the Group's internal estimate of probability of default, with customers or portfolios assessed against a range of quantitative and qualitative factors, including taking into account the counterparty's financial position, past experience and other factors.

## Credit approval

Major credit exposures to individual counterparties, groups of connected counterparties and portfolios of retail exposures are reviewed and approved by the Group's Management Credit Committee ("MCC") / Board Credit Committee ("BECC") within the authorities delegated by the Board of Directors.

## Credit monitoring

The Group regularly monitors credit exposures and external trends which may impact risk management outcomes. Internal risk management reports are presented to the Management, Board Risk Committee ("BRC") as well as to the BoD, containing information on key variables including RAS; portfolio delinquency and financing impairment performance.

All corporate accounts are monitored carefully for performance and reviewed formally on an annual basis or earlier to assess any deterioration in account conduct. The Group has robust policies for client visits and monitoring of accounts to make sure that any concerns on the quality of the accounts are addressed well in time. An exposure is categorised as watch list or non-performing as per UAE Central Bank guidelines. An early warning process is in place for regular review of accounts.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

## 29 Risk management (continued)

(a) Credit Risk (continued)

#### Measuring ECL - Inputs, assumptions and estimation techniques (continued)

Non-performing accounts are monitored closely by the Special Assets Management Unit (SAM). Such accounts are re-evaluated and remedial actions are agreed and monitored on a periodic basis and discussed in the SAP committee. Remedial actions include, but are not limited to, exposure reduction, security enhancement, asset search, employing litigation/recovery agencies, defining litigation strategy and exit of the account.

With respect to the Group's retail portfolio, asset quality is monitored closely with 30/60/90 days past due accounts and delinquency trends monitored continuously for each Retail Product of the Group. Accounts which are past due are subject to collection processes that are managed by SAM.

### Credit mitigation

Potential credit losses from any given account, customer or portfolio are mitigated using a range of tools. Additional support in the form of collateral and guarantee is obtained where required. The reliance that can be placed on these credit mitigation resources is carefully assessed in light of issues such as legal enforceability, market value and counterparty risk of the guarantor. Collateral types which are eligible for risk mitigation include: cash; residential, commercial and industrial property; fixed and movable assets such as motor vehicles, plant and machinery; marketable securities and bank guarantees etc. Risk mitigation policies control the approval of collateral types.

Collateral is valued in accordance with the Group's risk mitigation policy, which prescribes the frequency of valuation for different collateral types to arrive at their fair values. The valuation frequency is driven by the level of price volatility of each type of collateral and the nature of the underlying product or risk exposure.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

# 29 Risk management (continued)

# (a) Credit Risk (continued)

# Credit risk exposure - Financial instrument subject to impairment

The following table contains an analysis of the credit risk exposure of financial assets which are subject to ECL. The gross carrying amount of financial assets on the next page also represents the Group's maximum exposure to credit risk on these assets:

	2023				2022			
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Credit risk exposures relating to on-balar	nce sheet assets are as fo	llows:						
Cash and balances with central banks	1,218,263	-	-	1,218,263	620,122	-	-	620,122
Expected credit loss allowance	(25,621)	-	-	(25,621)	(4,776)	-	-	(4,776)
Carrying amount	1,192,642			1,192,642	615,346			615,346
Due from banks								
Investment-grade	405,758	-	-	405,758	135,600	-	-	135,600
BB+ & below	205,814			205,814	5,228			5,228
	611,572	-	-	611,572	140,828	-	-	140,828
Expected credit loss allowance	(628)			(628)	(288)			(288)
Carrying amount	610,944			610,944	140,540			140,540
Customer exposures as per CBUAE class	ification are as follows:							
Standard	3,809,273	274,474	64,178	4,147,925	2,282,412	1,057,788	416,616	3,756,816
Watch list	734	40,049	7,786	48,569	3,583	10,562	48,307	62,452
Substandard	-	-	221,803	221,803	-	-	581,097	581,097
Doubtful	-	-	808,355	808,355	-	-	1,443,066	1,443,066
Loss			7,027,780	7,027,780			6,062,654	6,062,654
	3,810,007	314,523	8,129,902	12,254,432	2,285,995	1,068,350	8,551,740	11,906,085
Interest in suspense	(298)	(3,369)	(2,221,710)	(2,225,377)	-	(11,372)	(1,953,970)	(1,965,342)
Expected credit loss allowance	(39,130)	(31,317)	(5,706,526)	(5,776,973)	(10,390)	(49,402)	(4,744,191)	(4,803,983)
Carrying amount	3,770,579	279,837	201,666	4,252,082	2,275,605	1,007,576	1,853,579	5,136,760
Investments in Debts securities and Suku	k and bonds							
Gross carrying amount	2,358,027	-	-	2,358,027	2,124,832	-	-	2,124,832
Expected credit loss allowance	(578)			(578)	(103)			(103)
Carrying amount	2,357,449			2,357,449	2,124,729			2,124,729

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

# 29 Risk management (continued)

# (a) Credit Risk (continued)

# Gross exposure

The following table explains the changes in the gross exposure between the beginning and the end of the annual period:

•	Stage 1	Stage 2	Stage 3	Total
	AED'000	AED'000	AED'000	AED'000
Due from banks				
As at 1 January 2023	140,828	-	-	140,828
Changes in exposure	470,744	<u> </u>	<u> </u>	470,744
As at 31 December 2023	611,572			611,572
As at 1 January 2022	116,938	-	-	116,938
Changes in exposure	23,890	<u> </u>		23,890
As at 31 December 2022	140,828	<u> </u>	<u> </u>	140,828
Customer exposures on loans				
As at 1 January 2023	2,285,995	1,068,350	8,551,740	11,906,085
Transfer from Stage 1 to Stage 2	(19,290)	19,290	-	-
Transfer from Stage 1 to Stage 3	(13,190)	-	13,190	-
Transfer from Stage 2 to Stage 1	748,617	(748,617)	-	-
Transfer from Stage 2 to Stage 3	-	(83,692)	83,692	-
Transfer from Stage 3 to Stage 1	347	-	(347)	-
Transfer from Stage 3 to Stage 2	-	26,345	(26,345)	-
Changes in PDs/LGDs/EADs	807,528	32,847	(492,028)	348,347
As at 31 December 2023	3,810,007	314,523	8,129,902	12,254,432
As at 1 January 2022	2,428,495	1,436,987	8,191,934	12,057,416
Transfer from Stage 1 to Stage 2	(372,753)	372,753	-	-
Transfer from Stage 1 to Stage 3	(17,403)	-	17,403	-
Transfer from Stage 2 to Stage 1	185,071	(185,071)	-	-
Transfer from Stage 2 to Stage 3	-	(223,028)	223,028	-
Transfer from Stage 3 to Stage 1	4,517	-	(4,517)	-
Transfer from Stage 3 to Stage 2	-	8,155	(8,155)	-
Changes in PDs/LGDs/EADs	58,068	(341,446)	132,047	(151,331)
As at 31 December 2022	2,285,995	1,068,350	8,551,740	11,906,085
Investments in debt securities, suku	ıks, and bonds – at	amortized cost		
As at 1 January 2023	2,124,832	-	-	2,124,832
Changes in exposure	233,195		-	233,195
As at 31 December 2023	2,358,027	-	_	2,358,027
As at 1 January 2022	2,000,000	-	-	2,000,000
Changes in exposure	124,832	-	-	124,832
As at 31 December 2022				
As at 51 December 2022	2,124,832	-	-	2,124,832

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

# 29 Risk management (continued)

## (a) Credit Risk (continued)

## Loss allowance

The following table explains the changes in the loss allowance between the beginning and the end of the annual period due to these factors:

period due to these factors:				
	Stage 1	Stage 2	Stage 3	
	12 month ECL	Lifetime ECL	Lifetime ECL	Total
	AED'000	AED'000	AED'000	AED'000
Due from banks				
As at 1 January 2023	288	-	-	288
Changes in PDs/LGDs/EADs	340	<u> </u>		340
As at 31 December 2023	628	<u> </u>		628
As at 1 January 2022	102	-	-	102
Changes in PDs/LGDs/EADs	186		<u> </u>	186
As at 31 December 2022	288			288
ECL on Customer exposures				
As at 1 January 2023	10,390	49,402	4,744,191	4,803,983
Transfer from Stage 1 to Stage 2	(207)	207	-	-
Transfer from Stage 1 to Stage 3	(69)		69	_
Transfer from Stage 2 to Stage 1	26,336	(26,336)	-	_
Transfer from Stage 2 to Stage 3		2,749	(2,749)	_
Transfer from Stage 3 to Stage 1	13		(13)	_
Transfer from Stage 3 to Stage 2	_	2,167	(2,167)	_
Changes in PDs/LGDs/EADs	2,667	3,128	967,195	972,990
As at 31 December 2023	39,130	31,317	5,706,526	5,776,973
As at 1 January 2022	11,182	6,536	4,585,263	4,602,981
Transfer from Stage 1 to Stage 2	(5,988)	5,988	-	-
Transfer from Stage 1 to Stage 3	(110)	-	110	-
Transfer from Stage 2 to Stage 1	1,332	(1,332)	-	-
Transfer from Stage 2 to Stage 3	-	12,411	(12,411)	-
Transfer from Stage 3 to Stage 1	-	-	-	-
Transfer from Stage 3 to Stage 2	-	-	-	-
Changes in PDs/LGDs/EADs	3,974	25,799	171,229	201,002
As at 31 December 2022	10,390	49,402	4,744,191	4,803,983
Investments in debt securities, sukul	x, and bonds – at an	nortized cost		
As at 1 January 2023	103	-	-	103
Changes in PDs/LGDs/EADs	475	_	_	475
As at 31 December 2023	578		_	578
As at 1 January 2022		-	-	-
Changes in PDs/LGDs/EADs	103	-	-	103
As at 31 December 2022	103			103

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

# 29 Risk management (continued)

(a) Credit Risk (continued)

Gross credit exposure by industry segment

	2023				2022			
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Manufacturing	172,835	13,276	2,421,127	2,607,238	60,524	41,433	2,266,910	2,368,867
Construction	407,703	21,558	3,542,780	3,972,041	103,999	239,886	3,427,644	3,771,529
Real Estate	574,886	185,273	623,768	1,383,927	25,392	342,604	1,188,392	1,556,388
Trade	247,143	54,349	920,566	1,222,058	83,583	121,347	882,002	1,086,932
Transport, Storage and	<b>50.010</b>		77.065	125 004				
Communication	58,819	-	77,065	135,884	6,362	14,942	73,071	94,375
Financial Institutions	896,659	-	82,736	979,395	771,522	94,293	106,045	971,860
Other Services	319,085	3,143	237,802	560,030	253,972	185,434	226,942	666,348
Government	746,552	-	-	746,552	738,164	-	-	738,164
Individuals	118,003	85	17,457	135,545	9,453	1,149	15,223	25,825
High Net Worth Individuals	261,489	36,839	154,447	452,775	233,024	27,262	312,989	573,275
All others	6,833	· -	52,154	58,987	· -	-	52,522	52,522
Gross loans and advances	3,810,007	314,523	8,129,902	12,254,432	2,285,995	1,068,350	8,551,740	11,906,085

Expected credit loss by industry segment

, , ,	2023							
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Manufacturing	582	266	1,723,488	1,724,336	363	519	1,435,133	1,436,015
Construction	1,996	12,862	2,641,276	2,656,134	2,639	16,401	2,440,256	2,459,296
Real Estate	3,418	3,248	252,801	259,467	4	4,772	127,945	132,721
Trade	1,559	3,521	694,039	699,119	625	4,437	478,874	483,936
Transport, Storage and	1,019	1,292	47,763	50,074	27	954	15,565	16,546
Communication	1,019	1,292	47,703	30,074	21	934	15,505	10,340
Financial Institutions	10,933	5,197	81,447	97,577	470	573	77,751	78,794
Other Services	6,399	4,283	147,678	158,360	2,972	19,562	117,114	139,648
Government	3,154	-	-	3,154	2,362	-	-	2,362
Individuals	9,121	26	10,270	19,417	622	37	6,224	6,883
High Net Worth Individuals	905	490	78,930	80,325	306	2,147	40,640	43,093
All others	44	131	28,835	29,010			4,689	4,689
Loss allowances	39,130	31,316	5,706,527	5,776,973	10,390	49,402	4,744,191	4,803,983

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

# 29 Risk management (continued)

#### (a) Credit Risk (continued)

Other financial assets exposed to credit risk are as follows:

	2023	2022
	AED'000	AED'000
Deposits and reserves with central banks (excluding cash in hand)	1,198,749	598,060
Due from banks	611,572	140,828
Debt securities	2,358,027	2,124,832
Customer acceptance	111,196	49,337
Letter of credit and irrevocable commitments to extend credit	225,567	145,197
Other financial assets including reimbursement asset	2,691,318	54,626
	7,196,429	3,112,880

The table below sets out the credit quality of debt securities which is based on the rating of the respective debt security. The analysis has been based on 'Standard & Poor's ratings (or its equivalent) where applicable on gross values.

	Governme	nt bonds*	Bank / Corp	orate bonds	Total		
	2023	2022	2023	<b>2023</b> 2022		2022	
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	
Rated A- and above	99,821	99,121	25,483	-	125,304	99,121	
Rated BBB+ to BB	2,136,767	2,000,000	95,956	25,711	2,232,723	2,025,711	
	2,236,588	2,099,121	121,439	25,711	2,358,027	2,124,832	

<sup>\*</sup>Includes Sovereign bonds.

## Impaired loans and advances

Impaired loans and advances are financial assets for which the Group determines that it is probable that it will be unable to collect all principal and interest due according to the contractual terms of the loan agreement(s). These loans are classified as substandard, doubtful or loss, as appropriate, which is in accordance with the guidelines issued by the CBUAE.

## Past due but not impaired loans

These are loans and advances where contractual interest or principal payments are past due but the Group believes that impairment is not appropriate on the basis of a repayment source such as assigned receivables, the level of security/collateral available and/or the possible scope of collection of amounts owed to the Group. It also includes contracts where the reschedule/restructure discussions are ongoing /or has been approved but awaiting perfection of documents viz. Mortgage deed, Facility Agreement Letter (FAL) and so on by the customer.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

- 29 Risk management (continued)
- (a) Credit Risk (continued)

## Allowances for impairment

The Group establishes allowance for impairment losses that represents its estimate for losses in its loan portfolio. The main components of this allowance are specific losses that relates to individually significant exposures and a collective impairment established for groups of homogeneous assets in respect of losses that have been incurred but have not been identified on loans that are considered individually insignificant as well as individually significant that were subject to individual assessment for impairment but not found to be individually impaired. Assets carried at fair value through profit or loss are not subject to impairment testing as the measure of fair value reflects the credit quality of each asset.

#### Write-off

The Group writes off loans/securities (and any related allowances for impairment losses) when it determines that there is no scope of recovery, and the loans are uncollectible. The decision is reached after considering information such as the occurrence of significant changes in the borrower's financial position such that the borrower can no longer pay the obligation, or that proceeds from collateral will not be sufficient to pay back the entire exposure and there is no scope to pursue any other avenues, by writing down the debt to a nominal value.

#### Collateral and other credit enhancements

The Group holds collateral against funded and unfunded financing facilities in the form of cash margins, pledges/liens over deposits, mortgage interests over property, other registered securities over assets and guarantees. The Group accepts guarantees mainly from well-reputed local or international banks/financial institutions, well-established local or multinational organisations, large corporates and high net worth individuals. Estimates of fair value are based on the value of collateral assessed at the time of borrowing, which are generally updated during annual reviews or earlier as the Group deems it prudent given the circumstances and market trend / conditions. Collateral is generally not held over loans and advances to other banks or financial institutions, except when securities are held as a part of reverse repurchase and securities borrowing activity.

It is the Group's policy to ensure that loans are extended to customers within their capability to service interest and repay principal instead of relying excessively on securities/collaterals. Accordingly, depending on customers' credit worthiness and the type of product, facilities may be unsecured. Nevertheless, collateral is and can be an important credit risk mitigant.

An estimate of the fair value of collateral and other security enhancements held against loans and advances to customers is shown below. Collateral values reflect the maximum exposure or the value of the collateral whichever is lower.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

# 29 Risk management (continued)

# (a) Credit Risk (continued)

	2023	2022
	AED'000	AED'000
Against neither past due nor impaired		
Cash	1,425,749	1,389,145
Commercial and industrial property	618,157	563,684
Equities	60,379	274,880
Other	66,112	34,218
	2,170,397	2,261,927
Against past due but not impaired		
Cash	4,450	32,262
Commercial and industrial property	2,723	117,566
Equities	-	-
Other	_	3,187
	7,173	153,015
Against impaired		
Cash	53,597	46,132
Commercial and industrial property	337,076	619,754
Equities	6,811	2,187
Other	31,789	259,433
	429,273	927,506
Total collateral held	2,606,843	3,342,448

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 29 Risk management (continued)

#### (a) Credit Risk (continued)

In accordance with the disclosure requirement of BASEL III Pillar 3 and the CBUAE guidelines, concentration of credit risk by industry segment and currency are as follows:

	Loans and 2023		Debt securities		<b>Due from banks 2023</b> 20	
	AED'000	2022 AED'000	2023 AED'000	2022 AED'000	AED'000	2022 AED'000
Gross credit exposure by industry segment	ALD 000	ALD 000	ALD 000	ALD 000	ALD 000	ALD 000
Manufacturing	2,607,238	2,366,057	-	-	_	-
Construction	3,972,041	3,771,403	25,711	25,711	-	-
Real estate	1,383,927	1,706,812	-	-	-	-
Trade	1,222,058	1,080,942	-	-	-	-
Transport, storage and communication	135,884	94,376	-	-	-	-
Financial institutions	979,395	971,860	95,729	-	611,572	140,828
Other services	560,030	666,348	-	-	-	-
Government / Sovereign	746,552	738,164	2,236,587	2,099,121	-	-
Loans to individuals	135,545	25,825	-	-	-	-
Loans to high net worth individuals	452,775	431,776	-	-	-	-
Others	58,987	52,522	-		-	
Total	12,254,432	11,906,085	2,358,027	2,124,832	611,572	140,828
Gross credit exposure by currency						
Foreign currency	338,389	300,619	258,206	25,711	574,567	95,023
AED	11,916,043	11,605,466	2,099,821	2,099,121	37,005	45,805
Total	12,254,432	11,906,085	2,358,027	2,124,832	611,572	140,828
Concentration by location						
United Arab Emirates	12,034,235	11,711,865	2,323,560	2,124,832	74,605	39,824
Other G.C.C.	55,336	70,049	32,638	-	163,781	5,146
Other Arab countries	140,742	113,820	-	-	64,754	405
Western Europe and others	24,119	10,351	1,829		308,432	95,453
Total	12,254,432	11,906,085	2,358,027	2,124,832	611,572	140,828

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 29 Risk management (continued)

#### (b) Credit Risk (continued)

Overdue 90 days & above and impaired loans by industry segment and geographical location as defined by the CBUAE:

	Overdue 90 days and above	Interest in Suspense	Expected credit loss	Net impaired assets	Adjus	tments	Overdue 90 days and above	Interest in Suspense	Expected credit loss	Net impaired assets	Adjust	ments
					Write-offs	Write-backs					Write-offs	Write-backs
			31-I	Dec-23					31-I	Dec-22		
Manufacturing	2,421,127	603,958	1,704,629	112,540	1,965	28,532	2,447,643	477,174	1,393,693	396,069	-	-
Construction and real estate	4,166,804	1,212,421	2,733,573	220,810	187,666	27,249	4,832,206	1,098,281	2,445,563	1,272,193	22,448	-
Trade	920,566	209,062	683,481	28,023	3,198	2,683	936,279	165,782	514,293	201,058	423	1,342
Transport, storage and communication	77,065	24,419	47,666	4,980	442	-	77,716	17,399	21,156	34,682	-	-
Financial institutions	82,736	8,669	74,067	-	-	-	106,049	7,216	81,144	17,685	-	-
Other services	237,802	79,914	147,647	10,241	60	70	263,781	65,657	142,223	18,900	800	-
Loans to individuals	17,458	3,727	10,211	3,520	152	-	16,813	3,136	7,032	5,056	-	-
Loans to high net worth individuals	154,446	48,080	78,933	27,433	65,330	-	356,212	111,814	112,464	88,711	43,868	-
Others	52,154	23,144	25,384	3,626	695	359	60,573	18,883	20,567	13,070	-	-
Total	8,130,158	2,213,394	5,505,591	411,173	259,508	58,893	9,097,272	1,965,342	4,738,135	2,047,424	67,539	1,342
Concentration by geography												
United Arab Emirates	8,026,781	2,185,379	5,430,271	411,131	259,508	58,893	9,092,129	1,963,570	4,736,598	2,045,590	67,539	1,342
Others	103,377	28,015	75,320	42	-	-	5,143	1,772	1,537	1,834	-	-
Total	8,130,158	2,213,394	5,505,591	411,173	259,508	58,893	9,097,272	1,965,342	4,738,135	2,047,424	67,539	1,342

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 29 Risk management (continued)

#### (a) Credit Risk (continued)

Analysis of the Group's exposure based on BASEL III standardized approach:

	All figures in AED '000					
	Gross out	standing	Cre Exposure	ation (CRM)	Risk weighted	
	On balance	Off balance	before		After	assets
	sheet	sheet	CRM	CRM	CRM	
31 December 2023						
Asset Classes	l					
Claims on sovereign	4,183,349	-	4,146,007	-	4,146,007	120,248
Claims on banks*	707,805	82,085	789,890	-	718,982	419,282
Claims on corporates and GREs	2,887,201	2,420,169	5,307,370	1,362,068	4,183,377	2,931,285
Claims included in retail portfolio*	89,661	74,305	163,668	54,503	137,122	62,725
Claims secured by residential property	34,683	-	34,683	176	34,683	12,459
Claims secured by						
commercial real estate	391,889	-	388,523	14,329	388,523	374,194
Past due loans	8,130,158	409,908	641,777	641,618	641,777	223
High risk categories	726,633	-	726,633	726,633	726,633	-
Other assets	2,823,335		2,811,917		2,811,917	184,131
Total	19,974,714	2,986,467	15,010,468	2,799,327	13,789,021	4,104,547
* Includes multilatera Risk weighted assets a			ents of AED 2.6	Mn		
31 December 2022 Asset Classes						

31 December 2022						
Asset Classes						
Claims on sovereign	3,438,272	-	3,433,495	-	3,433,495	1,372,471
Claims on banks	140,433	14,717	155,150	-	152,797	77,338
Claims on corporates						
and GREs	2,548,416	1,711,139	4,248,922	1,315,739	3,500,360	2,150,651
Claims included in						
retail portfolio*	51,418	107,599	157,730	76,263	117,518	32,181
Claims secured by						
residential property	4,004	-	4,004	101	4,004	2,927
Claims secured by						
commercial real						
estate	38,889	3,000	41,149	5,787	38,749	32,962
Past due loans	8,550,903	447,179	2,478,850	66,281	2,478,850	2,580,423
High risk categories	672,113	-	366,037	-	366,037	549,056
Other assets	179,345		166,679		166,679	141,180
Total	15,623,793	2,283,634	11,052,016	1,464,171	10,258,489	6,939,189

<sup>\*</sup>Includes claims on SME amounting to AED 40 million (2022: AED 45 million) for on balance sheet and AED 74 million (2022: AED 107 million) for off balance sheet.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 29 Risk management (continued)

#### (a) Credit Risk (continued)

Analysis of the Group's exposure based on BASEL III Standardized Approach externally rated and unrated:

	Gross credit exposures (AED '000)			
	Rated	Unrated	Exposure before CRM	
Asset classes				
Claims on sovereign*	3,798,433	384,916	4,146,007	
Claims on banks**	781,512	8,378	789,890	
Claims on corporates and GREs	326,206	4,981,164	5,307,370	
Claims included in retail portfolio	-	163,966	163,668	
Claims secured by residential property	-	34,683	34,683	
Claims secured by commercial real estate	_	391,889	388,523	
Past due loans	_	8,540,066	641,777	
High risk categories	_	726,633	726,633	
Other assets	_	2,823,335	2,811,917	
Total	4,906,151	18,055,030	15,010,468	
31 December 2022				
Asset classes				
Claims on sovereign*	2,838,165	600,107	3,433,160	
Claims on banks Claims on corporates and GREs	155,150 25,711	4,233,844	155,150 4,248,922	
Claims included in retail portfolio	23,711	159,017	157,730	
Claims secured by residential property	_	4,004	4,004	
Claims secured by commercial real estate	-	41,889	41,149	
Past due loans	-	8,998,082	2,544,679	
High risk categories	-	672,113	367,292	
Other assets		179,345	167,276	
Total	3,019,026	14,888,401	11,119,362	

<sup>\*</sup>Rated exposure includes exposure where risk weighted assets are calculated using external rating.

<sup>\*\*</sup> includes multilateral development banks

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 29 Risk management (continued)

#### (b) Liquidity risk

Liquidity risk is the risk that the Group will encounter difficulty in meeting obligations associated with it's financial liabilities as they become due and at a reasonable cost. Liquidity risk can be segregated into three categories:

- (i) Mismatch or structural liquidity risk: the risk in the Group's current consolidated statement of financial position structure due to maturity transformation in the cash flows of individual positions;
- (ii) Contingency liquidity risk: the risk that future events may require a significantly larger amount of cash than what the Group's projections allow. This can arise due to unusual deviations of timing of cash flows (term liquidity risk), e.g., non-contractual prolongation of loans, or unexpected draw downs on committed loan facilities (call/ withdrawal liquidity risk); and
- (iii) Market liquidity risk: the risk that the Group cannot easily offset or eliminate a position at the market price because of market disruption or inadequate market depth.

#### Management of liquidity risk

Liquidity risk management has remained at the helm of risk management and receives close attention of the Board of Directors. The Group's approach to managing liquidity is to ensure, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Group's reputation. All liquidity policies and procedures are subject to review and approval by ALCO, BRC and Board. The group is strengthening its Liquidity and Market Risk framework including setting up a limits management framework and monitoring of Financial Institutions Limits. The key elements of the Group's liquidity strategy are as follows:

- (i) Maintaining a diversified funding base consisting of customer deposits (both retail and corporate), wholesale market deposits, maintaining contingency facilities, annual budgeting and planning exercise forms the basis for developing the Bank's funding strategy.
- (ii) Carrying a portfolio of high-quality liquid assets, diversified by counterparty and maturity.
- (iii) Monitoring liquidity ratios (ELAR, ASRR, LTD), maturity mismatches, behavioral characteristics of the Group's financial assets and liabilities, and the extent to which the Group's assets are encumbered and hence not available as potential collateral for obtaining funding.
- (iv) Carrying out stress testing of the Group's liquidity position.
- (v) Maintaining adequate liquidity buffers.
- (vi) Active communication with the CBUAE regarding liquidity requirements and requesting liquidity support with respect to those requirements.

#### Exposure to liquidity risk

The key measure used by the Group for managing liquidity risk is the Liquid Asset Ratio (LAR), ratio of net liquid assets (i.e. total assets by maturity against total liabilities by maturity) and its loans to deposit ratio. The maturity profile is monitored by management to ensure adequate liquidity is maintained.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 29 Risk management (continued)

#### (b) Liquidity risk (continued)

#### Maturities of assets and liabilities

Maturities of assets and habilities				
	Less than	3 months	1 year	
	3 months	to 1 year	and above	Total
	AED'000	AED'000	AED'000	AED'000
At 31 December 2023				
Assets				
Cash and deposits with central banks	921,182	271,460	-	1,192,642
Due from banks	279,277	331,667	-	610,944
Investment securities	2,000,000	87,630	280,209	2,367,839
Loans and advances to customers	775,083	1,479,349	1,997,650	4,252,082
Customers' indebtedness for acceptances	85,248	25,948	-	111,196
Other assets <sup>1</sup>	57,124	121,527	3,318,822	3,497,473
Total assets	4,117,914	2,317,581	5,596,681	12,032,176
Liabilities and equity				
Due to banks	375,830	_	_	375,830
Deposits from customers	6,559,136	2,647,977	354,052	9,561,165
Liabilities under acceptances	85,248	25,948	-	111,196
Other liabilities	184,673	91,311	38,425	314,409
Total liabilities	7,204,887	2,765,236	392,477	10,362,600
Total liabilities  Net liquidity positions	7,204,887 (3,086,973)	2,765,236 (447,655)	392,477 5,204,204	1,669,576
Net liquidity positions				
Net liquidity positions At 31 December 2022				
Net liquidity positions  At 31 December 2022  Assets	(3,086,973)	(447,655)	5,204,204	1,669,576
Net liquidity positions  At 31 December 2022  Assets  Cash and deposits with central banks	(3,086,973)	(447,655) 168,581		<b>1,669,576</b> 615,346
Net liquidity positions  At 31 December 2022  Assets	(3,086,973) 446,403 103,610	(447,655)	<b>5,204,204</b> 362	1,669,576 615,346 140,540
At 31 December 2022  Assets Cash and deposits with central banks Due from banks	(3,086,973)	(447,655) 168,581	5,204,204	<b>1,669,576</b> 615,346
At 31 December 2022  Assets Cash and deposits with central banks Due from banks Investment securities	(3,086,973) 446,403 103,610 2,000,000	(447,655) 168,581 36,930	362 136,084	1,669,576 615,346 140,540 2,136,084
At 31 December 2022  Assets Cash and deposits with central banks Due from banks Investment securities Loans and advances to customers	(3,086,973) 446,403 103,610 2,000,000 316,831	(447,655) 168,581 36,930 - 2,268,788	362 136,084	1,669,576 615,346 140,540 2,136,084 5,136,760
Net liquidity positions  At 31 December 2022  Assets Cash and deposits with central banks Due from banks Investment securities Loans and advances to customers Customers' indebtedness for acceptances	(3,086,973) 446,403 103,610 2,000,000 316,831 29,949	(447,655)  168,581 36,930 - 2,268,788 19,388	362 136,084 2,551,141	1,669,576 615,346 140,540 2,136,084 5,136,760 49,337
Net liquidity positions  At 31 December 2022  Assets Cash and deposits with central banks Due from banks Investment securities Loans and advances to customers Customers' indebtedness for acceptances Other assets	(3,086,973) 446,403 103,610 2,000,000 316,831 29,949 20,529	(447,655)  168,581 36,930 - 2,268,788 19,388 24,480	362 136,084 2,551,141 444,635	1,669,576 615,346 140,540 2,136,084 5,136,760 49,337 489,644
Net liquidity positions  At 31 December 2022  Assets  Cash and deposits with central banks Due from banks Investment securities Loans and advances to customers Customers' indebtedness for acceptances Other assets  Total assets	(3,086,973) 446,403 103,610 2,000,000 316,831 29,949 20,529	(447,655)  168,581 36,930 - 2,268,788 19,388 24,480	362 136,084 2,551,141 444,635	1,669,576 615,346 140,540 2,136,084 5,136,760 49,337 489,644
Net liquidity positions  At 31 December 2022  Assets Cash and deposits with central banks Due from banks Investment securities Loans and advances to customers Customers' indebtedness for acceptances Other assets  Total assets  Liabilities and equity Due to banks Deposits from customers	(3,086,973) 446,403 103,610 2,000,000 316,831 29,949 20,529 2,917,322 651,653 4,692,628	(447,655)  168,581 36,930 - 2,268,788 19,388 24,480 2,518,167	362 136,084 2,551,141 444,635	1,669,576  615,346 140,540 2,136,084 5,136,760 49,337 489,644 8,567,711  651,653 7,587,174
Net liquidity positions  At 31 December 2022  Assets Cash and deposits with central banks Due from banks Investment securities Loans and advances to customers Customers' indebtedness for acceptances Other assets  Total assets  Liabilities and equity Due to banks Deposits from customers Liabilities under acceptances	(3,086,973)  446,403 103,610 2,000,000 316,831 29,949 20,529 2,917,322  651,653 4,692,628 29,949	(447,655)  168,581 36,930 - 2,268,788 19,388 24,480 2,518,167  2,744,025 19,388	362 136,084 2,551,141 444,635 3,132,222	1,669,576  615,346 140,540 2,136,084 5,136,760 49,337 489,644 8,567,711  651,653 7,587,174 49,337
At 31 December 2022  Assets Cash and deposits with central banks Due from banks Investment securities Loans and advances to customers Customers' indebtedness for acceptances Other assets  Total assets  Liabilities and equity Due to banks Deposits from customers Liabilities under acceptances Other liabilities	(3,086,973) 446,403 103,610 2,000,000 316,831 29,949 20,529 2,917,322 651,653 4,692,628 29,949 63,377	168,581 36,930 - 2,268,788 19,388 24,480 2,518,167 - 2,744,025 19,388 75,900	362 136,084 2,551,141 444,635 3,132,222	1,669,576  615,346 140,540 2,136,084 5,136,760 49,337 489,644 8,567,711  651,653 7,587,174 49,337 175,290
Net liquidity positions  At 31 December 2022  Assets Cash and deposits with central banks Due from banks Investment securities Loans and advances to customers Customers' indebtedness for acceptances Other assets  Total assets  Liabilities and equity Due to banks Deposits from customers Liabilities under acceptances	(3,086,973)  446,403 103,610 2,000,000 316,831 29,949 20,529 2,917,322  651,653 4,692,628 29,949	(447,655)  168,581 36,930 - 2,268,788 19,388 24,480 2,518,167  2,744,025 19,388	362 136,084 2,551,141 444,635 3,132,222	1,669,576  615,346 140,540 2,136,084 5,136,760 49,337 489,644 8,567,711  651,653 7,587,174 49,337
At 31 December 2022  Assets Cash and deposits with central banks Due from banks Investment securities Loans and advances to customers Customers' indebtedness for acceptances Other assets  Total assets  Liabilities and equity Due to banks Deposits from customers Liabilities under acceptances Other liabilities	(3,086,973) 446,403 103,610 2,000,000 316,831 29,949 20,529 2,917,322 651,653 4,692,628 29,949 63,377	168,581 36,930 - 2,268,788 19,388 24,480 2,518,167 - 2,744,025 19,388 75,900	362 136,084 2,551,141 444,635 3,132,222	1,669,576  615,346 140,540 2,136,084 5,136,760 49,337 489,644 8,567,711  651,653 7,587,174 49,337 175,290

<sup>&</sup>lt;sup>1</sup> Other assets include reimbursement asset and assets held for sale.

Deposits from customers in "Less than 3 months" bucket include AED 3,085 million of current and savings account deposits (2022: AED 1,624 million). Further, the majority of deposits due for maturity have been renewed on maturity.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 29 Risk management (continued)

#### (b) Liquidity risk (continued)

#### Residual contractual maturity of financial liabilities

The following table shows the undiscounted cash flows on the Group's financial liabilities on the basis of their earliest possible contractual maturity. The Group's expected cash flow on these instruments may vary significantly from this analysis, for example demand deposits from customers are expected to maintain a stable or increasing balance and unrecognized loan commitments are not expected to be drawn down immediately.

	Carrying amount	Undiscounted cash flows	Less than 3 months	3 months to 1 year	1 to 5 year
	AED'000	AED'000	AED'000	AED'000	AED'000
	ALD 000	ALD 000	ALD 000	ALD 000	ALD 000
31 December 2023					
Non-derivative financial li	abilities				
Due to banks	375,830	375,830	375,830	-	-
Deposits from customers	9,561,165	9,895,045	6,740,481	2,781,179	373,385
Liabilities for acceptances	111,196	111,196	85,248	25,948	-
Other liabilities	314,409	314,409	184,673	91,311	38,425
Total liabilities	10,362,600	10,696,480	7,386,232	2,898,438	411,810
31 December 2022					
Non-derivative financial li	abilities				
Due to banks	651,653	651,653	651,653	-	-
Deposits from customers	7,587,174	7,759,154	4,722,805	2,878,595	157,754
Liabilities for acceptances	49,337	49,337	29,553	19,784	-
Other liabilities	175,290	175,290	63,377	75,900	36,013
<b>Total liabilities</b>	8,463,454	8,635,434	5,467,388	2,974,279	193,767

#### (c) Market Risk

Market Risk is the risk that changes or movement in market prices - such as interest rates, equity prices and foreign exchange rates will affect the Group's profit or the value of its holdings of financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters to ensure the Group's solvency while optimizing the return on risk adjusted capital.

#### Management of market risk

The Group separates its exposure to market risks between trading and non-trading portfolios. Trading portfolios mainly include positions arising from market making and proprietary position taking, together with financial assets and liabilities that are managed on a fair value basis.

The Group has a very limited trading portfolio; hence it is not exposed to any significant market risk in respect of its trading portfolio.

#### Equity price risk

The primary goal of the Group's investment strategy is to maximise investment returns. Bank has very limited investments in equities and as such not exposed to Equity price risk.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 29 Risk management (continued)

(c) Market risk (continued)

#### Exposure to interest rate risk

The principal risk to which non-trading portfolios are exposed is the risk of loss from fluctuations in the future cash flows or fair values of financial instruments because of changes in market interest rates. Interest rate risk is managed principally through monitoring interest rate gaps. A summary of the Group's interest rate gap position on non-trading portfolios is as follows:

#### Assets and liabilities repricing profile

As at 31 December 2023
Assets
Cash and deposits with central banks
Due from banks
Investment securities
Loans and advances to customers
Customers' indebtedness for acceptances
Other assets <sup>1</sup>
Total assets
Liabilities
Due to banks
Deposits from customers
Liabilities under acceptances
Other liabilities
Total liabilities
Total nabilities
On statement of financial position gap
Off statement of financial position gap
Total interest rate sensitivity gap
Cumulative interest rate sensitivity gap

<sup>3</sup> months more than Non-interest Less than 3 months **Total** to 1 year 1 year sensitive AED'000 AED'000 AED'000 AED'000 AED'000 878,000 18,193 296,449 1,192,642 48,033 7.346 196,506 359,059 610,944 2,000,000 10,390 2,367,839 87,631 269,818 2,105,129 1,961,524 129,594 55,835 4,252,082 111,196 111,196 3,497,473 3,497,473 5,031,162 2,056,501 614,111 4,330,402 12,032,176 375,000 830 375,830 5,094,096 2,647,977 354,052 1,465,040 9,561,165 111,196 111,196 314,409 314,409 5,469,096 2,647,977 354,052 1,891,475 10,362,600 (437,934)(591,476)260,059 2,438,927 1,669,576 35,949 (35,949)(401,985)(591,476)224,110 2,438,927 1,669,576 (401,985)(993,461) (769,351)1,669,576

<sup>&</sup>lt;sup>1</sup> Other asset include reimbursement asset and assets held for sale.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 29 Risk management (continued)

(c) Market risk (continued)

	Less than 3 months AED'000	3 months to 1 year AED'000	more than 1 year AED'000	Non-interest sensitive AED'000	Total AED'000
As at 31 December 2022					
Assets					
Cash and deposits with central banks	249,706	168,581	-	197,059	615,346
Due from banks	18,649	37,126	-	84,765	140,540
Investment securities	2,000,000	-	124,729	11,355	2,136,084
Loans and advances to customers	3,873,512	1,263,248	-	-	5,136,760
Customers' indebtedness for acceptances	-	=	=	49,337	49,337
Other assets	-	-	-	489,644	489,644
Total assets	6,141,867	1,468,955	124,729	832,160	8,567,711
Liabilities					
Due to banks	640,000	=	=	11,653	651,653
Deposits from customers	3,230,362	2,688,316	198,283	1,470,213	7,587,174
Liabilities under acceptances	-	-	-	49,337	49,337
Other liabilities		<u>-</u> _		175,290	175,290
Total liabilities	3,870,362	2,688,316	198,283	1,706,493	8,463,454
Interest rate sensitivity gap	2,271,505	(1,219,361)	(73,554)	(874,333)	104,257
		(1,217,301)		(074,333)	104,237
Cumulative interest rate sensitivity gap	2,271,505	1,052,144	978,590	104,257	

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 29 Risk management (continued)

#### (c) Market risk (continued)

The assets and liabilities re-pricing profile has been determined on the basis of the final maturity period or interest re-pricing periods at the reporting date, whichever is earlier. The matching and controlled mismatching of the maturities and interest rates of assets and liabilities is fundamental to the management of the Group. It is unusual for banks to be completely matched, as transacted business is often of uncertain terms and of different types. An unmatched position potentially enhances profitability, but also increases the risk of losses. The maturities of assets and liabilities and the ability to replace, at an acceptable cost, interest-bearing liabilities as they mature are important factors in assessing the liquidity of the Group and its exposure to changes in interest rates and exchange rates.

#### Sensitivity analysis - Interest rate risk

Interest rate risk is the sensitivity of asset and liability values to changes in the term structure of interest rates or interest rate volatility. Interest rate risk arises from interest bearing financial instruments and reflects the possibility that changes in interest rates will adversely affect the value of the financial instruments and related income. The Group manages the risk principally through monitoring interest rate gaps and matching the re-pricing profile of assets and liabilities. The Group also assesses the impact of defined movement in interest yield curves on its net interest income. The following is the impact of interest rate movement on net interest income and regulatory capital.

Shift in yield curve	2023	2022
	AED'000	AED'000
+200 bps.	23,138	22,687

The interest rate sensitivities set out above are illustrative only and employ simplified scenarios. The sensitivity does not incorporate actions that could be taken by the management to mitigate the effect of interest rate movements. Bank hedges interest rate risk through interest rate swaps as appropriate to ensure interest rate sensitivities are within risk appetite limits set forth by BOD.

#### Foreign currency risk

The Group engages in limited trading in foreign exchange on its own account. Its treasury activities are mainly directed to assisting its customers in managing their foreign exchange exposures. A system of exposure limits is in place to control price risk on foreign exchange exposures and a system of individual credit limits is in place to control counter-party risk. The amounts mentioned in the table below reflect the equal but opposite potential effect on profit and equity based on a 1% negative or positive currency fluctuation, with all other variables held constant. At the reporting date, the Group has the following net open currency exposures in respect of:

	Total	2023 Impact on profit	Impact on equity	Total	2022 Impact on profit	Impact on equity
United States Dollar	AED'000 <b>241,444</b>	AED'000 (2,414)	AED'000	AED'000	AED'000 (391)	AED'000 (391)
British Pound	(43)	-	-	(23)	-	-
Euro	177	(2)	(2)	(173)	2	2

The UAE Dirham is pegged to the United States Dollar.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 29 Risk management (continued)

#### (d) Operational risk

Operational risk is the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events". This definition includes legal and compliance risk but excludes strategic and reputational risk. Operational risks could arise from all of the Group's operations and are faced by all business entities and its enabling functions.

The Group's objective is to manage operational risk to balance the avoidance of financial losses and damage to the Group's reputation with overall cost effectiveness and innovative strategies. In all cases, Group policy requires compliance with all applicable legal and regulatory requirements.

The Group has taken measures to put requisite tools in place including Operational Risk and Control Assessment (ORCA), Risk and Control Self-Assessment (RCSA), Key Risk Indicators (KRI's) and Loss Data Collection (LDC), to identify and address all operational risk exposures. The Group has also taken measures to implement directive, detective, preventative and corrective Control measures including robust processes and policies to mitigate operational risk to an acceptable level and to avoid or minimise financial losses and damage to the Group's reputation.

Compliance with Group standards is supported by a programme of periodic reviews undertaken by Internal Audit. The results of Internal Audit reviews are shared with the Board Audit & Compliance Committee and senior management of the Group. The Group's compliance with legal and regulatory requirements is ascertained by Internal Audit reviews, while Compliance of regulatory requirements is strengthened by the Compliance department as a Second Line of Defense function.

#### (e) Capital management

#### Capital allocation

The Group's lead regulator, the Central Bank of the UAE, sets and monitors regulatory capital requirements.

The Group's objectives when managing capital are as follows:

- Safeguarding the Group's ability to continue as a going concern and increase return for the shareholders; and
- Comply with regulatory capital requirement set by Central Bank of the UAE.

The Group's policy is to maintain a strong capital base so as to maintain investor, creditor and market confidence and to sustain future development of the business. The impact of the level of capital on shareholders' return is also recognised and the Group recognises the need to maintain a balance between the higher returns that might be possible with greater gearing and the advantages and security afforded by a sound capital position.

The Group also assesses its capital requirements internally taking into consideration growth requirements and business plans along with an assessment of all material risks faced by the Bank. Risks such as interest rate risk in the banking book, Liquidity risk, concentration risk, strategic risk, legal and compliance risk, and reputational risk form part of the ICAAP computations.

As per the Central bank regulation for Basel III, the capital requirement as at 31 December 2022 is 13% (31 December 2022: 13%) inclusive of capital conservation buffer.

The bank must comply with the following minimum requirements:

- i. CET1 must be at least 7% of risk weighted assets (RWA);
- ii. Tier 1 capital must be at least 8.5% of risk weighted assets (RWA); and
- iii. Total capital, excluding the capital conservation buffer, is calculated as sum of Tier 1 capital and Tier 2 capital must be at least 10.5% of risk weighted assets (RWA).

The capital adequacy ratio is computed based on circulars issued by the CBUAE as per Basel III taking into consideration the effect of the guarantee by the Government of Sharjah.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 29 Risk management (continued)

#### (e) Capital management (continued)

The Group's regulatory capital position at 31 December was as follows:

#### TIER 1 CAPITAL

Share capital       3,202,493       3,180,982         Share discount       - (477,857         Foreign currency translation       21,665       68,672         Fair value reserve       (42,091)       (40,879         Retained earnings       (1,519,967)       (2,614,842         Total tier 1 capital       1,662,100       116,076         TIER 2 CAPITAL       51,340       86,740         Total tier 2 capital       51,340       86,740		2023	2022
Share discount       - (477,857         Foreign currency translation       21,665       68,672         Fair value reserve       (42,091)       (40,879         Retained earnings       (1,519,967)       (2,614,842         Total tier 1 capital       1,662,100       116,076         TIER 2 CAPITAL         General provisions       51,340       86,740         Total tier 2 capital       51,340       86,740		AED'000	AED'000
Share discount       - (477,857         Foreign currency translation       21,665       68,672         Fair value reserve       (42,091)       (40,879         Retained earnings       (1,519,967)       (2,614,842         Total tier 1 capital       1,662,100       116,076         TIER 2 CAPITAL         General provisions       51,340       86,740         Total tier 2 capital       51,340       86,740			
Foreign currency translation  Fair value reserve  Retained earnings  Total tier 1 capital  TIER 2 CAPITAL  General provisions  Total tier 2 capital  Contact a capital  Total tier 2 capital  Total tier 2 capital  Total tier 2 capital  Contact a capital  Contact	Share capital	3,202,493	3,180,982
Fair value reserve       (42,091)       (40,879)         Retained earnings       (1,519,967)       (2,614,842)         Total tier 1 capital       1,662,100       116,076         TIER 2 CAPITAL       Seneral provisions       51,340       86,740         Total tier 2 capital       51,340       86,740	Share discount	-	(477,857)
Retained earnings         (1,519,967)         (2,614,842)           Total tier 1 capital         1,662,100         116,076           TIER 2 CAPITAL         51,340         86,740           Total tier 2 capital         51,340         86,740	Foreign currency translation	21,665	68,672
Total tier 1 capital         1,662,100         116,076           TIER 2 CAPITAL         Seneral provisions         51,340         86,740           Total tier 2 capital         51,340         86,740	Fair value reserve	(42,091)	(40,879)
TIER 2 CAPITAL           General provisions         51,340         86,740           Total tier 2 capital         51,340         86,740	Retained earnings	(1,519,967)	(2,614,842)
General provisions         51,340         86,740           Total tier 2 capital         51,340         86,740	Total tier 1 capital	1,662,100	116,076
General provisions         51,340         86,740           Total tier 2 capital         51,340         86,740			
Total tier 2 capital 51,340 86,740	TIER 2 CAPITAL		
	General provisions	51,340	86,740
Total regulatory capital 1,713,440 202,816	Total tier 2 capital	51,340	86,740
Total regulatory capital 1,713,440 202,816			
Total regulatory capital 1,713,440 202,816			
	Total regulatory capital	1,713,440	202,816
RISK WEIGHTED ASSETS	RISK WEIGHTED ASSETS		
Credit risk <b>4,107,191</b> 6,939,189	Credit risk	4,107,191	6,939,189
Market risk <b>48,411</b> 81,999	Market risk	48,411	81,999
Operational risk 284,750 302,588	Operational risk	284,750	302,588
Total risk weighted assets (RWA) 4,440,352 7,323,776	Total risk weighted assets (RWA)	4,440,352	7,323,776
<b>CET 1 expressed as % of RWA</b> 37.43% 1.58%	CET 1 expressed as % of RWA	37.43%	1.58%
Total tier 1 capital expressed as % of RWA 37.43% 1.58%	Total tier 1 capital expressed as % of RWA	37.43%	1.58%
Total tier 1 and tier 2 expressed as % of RWA 38.59% 2.77%	Total tier 1 and tier 2 expressed as % of RWA	38.59%	2.77%

Total capital requirement for market risk under standardized approach as per BASEL III Pillar 3 is as follows:

	2023 AI	ED'000	2022AED'000		
	Capital	Risk	Capital	Risk weighted	
	required	weighted assets	required	assets	
Interest rate risk	-	-	-	-	
Equity position risk	259	3,240	224	2,797	
Foreign exchange risk	3,614	45,171	6,336	79,202	
Total capital requirement	3,873	48,411	6,560	81,999	

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the year ended 31 December 2023

#### 29 Risk management (continued)

#### (f) Country Risk

Country risk is the probability of economic, social and political events in a foreign country impacting the willingness or ability of state owned or privately owned customers in that country to pay their debts on time.

The group has established country limits to monitor and control country risk. These limits are in accordance with overall business strategy, capital management, and provision for potential risk, risk rating on each country, acceptable level of risk and business opportunities in each country.

#### (g) Strategic Risk

Strategic risk refers to the risk of prospective impact on the Group's earnings, capital, reputation arising from changes in the environmental conditions or from adverse strategic decisions or its implementation.

The Group uses several factors to identify and assess the impact of strategic risk, including implementation of risk management policies and practices in the strategic planning process and its compatibility with business strategy. Strategic risks are monitored and controlled as part of the strategic planning process wherein the Group reviews the progress on strategic initiatives and considers whether the progress is in line with the plan and the external business environment. The strategic plan is periodically reviewed and updated subject to a governance process.

#### 30 Subsequent events

There are no significant events after the reporting period that would require adjustment or disclosure except as mentioned in note 8.2 and note 10 of these consolidated financial statements.



# Corporate Governance Report

# Corporate Governance Report for the Year 2023



# Introduction

Invest Bank P.S.C. was established on 13 February 1975 as a Public Stock Company in the Emirate of Sharjah subject to Emiri Decree No. 153/02/1975 issued by His Highness the Ruler of Sharjah. Government of Sharjah's (GOS) made a strategic decision to join Invest Bank P.S.C (hereafter the "Bank") with an investment of AED 1.115 Billion (net amount) on 10 April 2019 which made it a major shareholder with 50.07% ownership in the Bank. GOS further enhanced its stake in the Bank through right issue on 12-Oct-2023 as a result of which its shareholding became 88.11% of overall shareholding of the Bank's Capital. Contribution of shareholding by GOS was through a standby guarantee agreement against the claims of losses for the Bad Loans of the Bank. This investment was made on a commercial basis, with the objective of creating long-term value and an operationally-strong financial institution.

The Bank is headquartered in Al Nad Area, Al-Qasimiya, Emirate of Sharjah and currently consists of four branches located in the United Arab Emirates, and one branch located in Lebanon.

# **Our Network**

#### Two branches in Sharjah:

**Head Office** 

Qasimiya Branch

Al Zahra'a Street No.105, King Abdul Aziz Road, Al-Qasimiya, P.O.Box: 1885, Sharjah, United Arab Emirates

City Centre Al Zahia Branch

Unit No. G029A, Ground Floor, City Centre Al Zahia, Sharjah, United Arab Emirates

#### One Branch in Abu Dhabi

**Independence Branch** 

Al Istiglal Street,

P.O. Box: 2875, Abu Dhabi, United Arab Emirates

#### One branch in Dubai

Sheikh Zayed Road Branch

Sheikh Zayed Road,

P.O.Box: 27734, Dubai, United Arab Emirates

#### One branch in Lebanon

Invest Bank Beirut Branch

Ain El Mreisseh

P.O. Box: 11-5484, Beirut, Lebanon

# Corporate Governance Framework

The Central Bank of the United Arab Emirates (CBUAE) issued Circular No. 83/2019 dated 18 July 2019, which defined Corporate Governance as:

"Corporate Governance is the set of relationships between the Bank's Management, Board, Shareholders and other Stakeholders which provides the structure through which the objectives of the Bank are set, and the means of attaining those objectives and monitoring performance. It helps define the way authority and responsibility are allocated and how corporate decisions are made".

Invest Bank realizes that Corporate Governance is critical to achieve its primary goal of creating a sound working environment, achieving better performance and long-term value for all stakeholders. Corporate Governance Framework describes the set of relationships between the Bank's management, its Board, its shareholders and other stakeholders, that provides the structure through which the objectives are set, the means of attaining those objectives and monitoring the performance.

The Corporate Governance structure specifies the distribution of rights and responsibilities among different participants such as the Board, Bank's Management, shareholders and other stakeholders, and spells out the rules and procedures for making decisions on corporate affairs. It influences how the objectives of the Bank are set and achieved, how risk is monitored and assessed, and how performance is optimized.

The adoption and implementation of Corporate Governance is direct responsibility of the Board of Directors in line with the regulatory and statutory requirements in the United Arab Emirates. Corporate Governance disclosures are made according to the requirements of regulatory authorities.

#### **Purpose of Corporate Governance Framework**

The purpose of the Corporate Governance Framework is to outline the corporate governance structure for the Bank. The Corporate Governance Framework along with Board Charter, Charters and Terms of Reference (TORs) of the Board Committees, Directors Remuneration Policy and such other independent policies related to Corporate Governance form the Corporate Governance Policy Manual and are the reference document for the Board and the Management of the Bank.

The individual policies / documents may change with market and regulatory requirements from time to time and are suitably replaced / updated.

#### **Corporate Governance Principles**

The Corporate Governance Framework is aligned with principles prescribed by Basel Committee on Banking Supervision and fully complies with requirements of the Central Bank of UAE (CBUAE) Corporate Governance Regulations and Standards for Banks (Ref 83/2019) and abides by regulations and standards of Institutional Discipline and Governance of Public Shareholding Companies issued by the Securities and Commodities Authority (SCA) of UAE.

The Bank's Board is in ultimate control of the Bank and accordingly bears the ultimate responsibility for the Bank's Corporate Governance. The following are the key responsibilities of the Board of Directors under defined Corporate Governance principals:

- Members of the Board must act with integrity, exercising their Duty of Care, Duty of Confidentiality and Duty of Loyalty. They are responsible for ensuring effective control over the Bank's entire business.
- Members of the Board must ensure that Bank has robust corporate governance policies and processes commensurate with its risk profile and systemic importance.
- Members of the Board are responsible for approving and overseeing implementation of Bank's Risk Governance Framework and alignment of its strategic objectives with its Risk Appetite.
- Members of the Board are responsible for establishing and communicating corporate culture and values through measures including (but not limited to) a written code of conduct, a conflict of interest policy, a whistleblowing policy and mechanism, an insider trading policy and a strong internal control environment.
- Members of the Board are responsible for the organizational structure of the Bank, including execution of key responsibilities of the Board and specifying the key responsibilities and authorities of its committees and Senior Management of the Bank.
- Members of the Board are responsible for overseeing Senior Management, ensuring that the Bank's activities are carried out in a manner consistent with the business strategy, Risk Governance Framework, compensation and other policies approved by the Board.
- Members of the Board are responsible for establishing a Fit and Proper Process for the selection of Senior Management, including the heads of the risk management, compliance and internal audit functions, and the maintenance of succession plans for Senior Management.

The main guiding principles of corporate governance are:

- 1. Board operations Board's ability to manage its own activities.
- 2. **Strategy** Board's role in the strategy development process to ensure:
  - Active Board participation in strategy development, including the review and challenge of the strategy.
  - Creation of an adaptable organization that is able to respond quickly to changing market opportunities.
  - Appropriate dissemination of the strategic plan of Bank.

- 3. Corporate Culture Board's role in setting and communicating standards for organisational behavior as follows:
  - Promote openness with Management on issues for which the Board will ultimately be accountable.
  - Sponsor and actively promote adherence to the organization's defined code of conduct.
  - Promote the use of incentive schemes that align the interests of the Board and Executive Management with those of the shareholders and other stakeholders.
- 4. **Monitoring and evaluation** Board's role in monitoring Management and evaluating its performance against defined goals which requires to:
  - Understand organizational risks and be informed routinely about how they are managed and be assured that Risk Management is effective.
  - Ensure that organization complies with relevant laws and regulations as well as with accounting, human resource and other internal policies.
  - Apply a rigorous process for evaluating and monitoring the performance of the Chief Executive Officer and Executive Management.
- 5. Supervision the Board's responsibility towards stakeholders and accountability for their interests needs to:
  - Uphold rigorous standards for individual member's preparedness, participation and conduct in the matters to the Board / Board Committees.
  - Protect the organization and its stakeholders from potential damage due to conflicts of interest.
  - Manage stakeholder expectations regarding the safeguarding of their interests, in part by ensuring that communication is thorough, timely and transparent.
- 6. **Risk Management** The Board is responsible for ensuring that the Bank has a robust Risk Management Framework. Board has to ensure that the Bank has in place a comprehensive Risk Management Strategy, a strong Risk Appetite Framework and a detailed Policy Manual which are approved by the Board. These provide an environment of strong risk & credit governance and a robust credit management framework.

#### **Corporate Governance Framework Principles**

#### Accountability

Clarity of functions and implementation of accountability in the relationships between the Bank's Executive Management and the Board of Directors, and between the Board and shareholders and other stakeholders

#### Transparency

in Bank's information disclosure and decision making including material information on the bank's objectives, organisational and governance structures and policies, major share ownership and voting rights, related-party transactions, recruitment and compensation policies, and key information concerning its risk exposures and risk management.

#### **Equality**

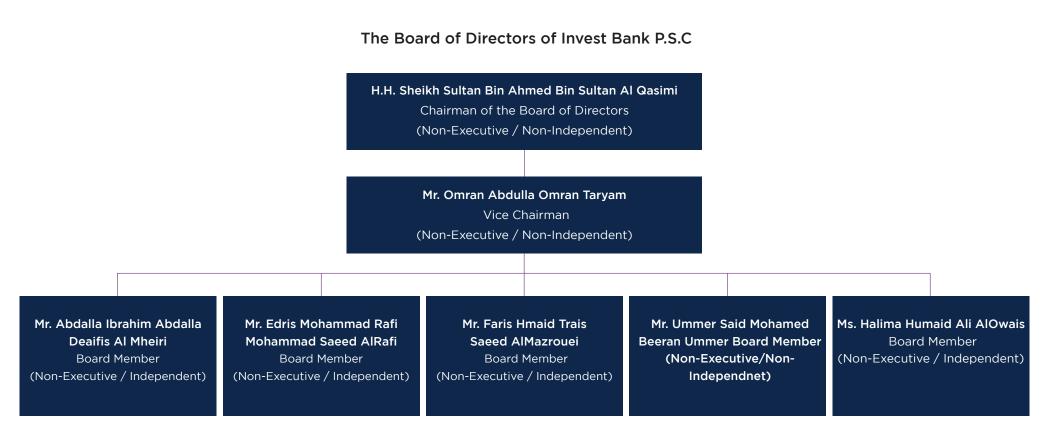
in fulfilling the Stakeholders' rights

#### Responsibility

Including the clear division and delegation of authority and compliance of Bank's management with laws and regulations

# **Board Structure**

IB Board consists of Directors representing varied / appropriate mix of applicable skills and experience while meeting 'fit and proper' requirements of the CBUAE Standards for Banks 83/2019. The current Board of Directors was elected during the Annual General Assembly Meeting dated May 19, 2022. The Board of Directors comprises of seven members, who have requisite experience. In addition, six (6) Board Committees assist the Board with its various responsibilities. In supporting gender diversity and in line with regulatory requirement, one female Board member is serving as director in the Board of Directors.



- The Board of Directors was elected during the Annual General Assembly Meeting held on May 19, 2022.
- The Board is comprised of seven Members.
- The Chairman of the Board and Vice Chairman are elected by the Members of the Board during the Board of Directors Meeting held on May 26, 2022.

The Board has formed the necessary Board and Management Committees to assist the Board in providing effective oversight over the Bank's operations. Board reviews the structure periodically and modifies it if deemed necessary. Additional committees are formed from time to time and / or the existing Committees are assigned with additional responsibilities.

The role of the Head of Corporate Governance and Board Affairs (Board Secretary) is to assist the Board and its Committees in maintenance of working relation between Executive Management and the Board, between the Board and shareholders and vice versa. The financial control function is independent of the business lines. The Audit function is independent and reports to the Audit Committee of the Board. The Risk Management function is also independent and reports to the Risk Committee of the Board.

Ownership and transactions of board members, their spouses, and their children in Bank's securities during 2023 is according to the following table:

No.	Name	Position / Relationship	Shares owned as of 31/12/2023	Total sale transaction	Total purchase transaction
	H.H. Sheikh Sultan bin Ahmed Al Qasimi	BOD Member and Chairman (Self)	3,781,164	Nil	Nil
1	Shaikha Bodour bint Sultan bin Muhammad Al Qasimi	Wife of BOD Chairman	4,232,356	Nil	Nil
2	Omran Abdulla Omran Taryam	BOD Member and Vice - Chairman (Self)	36,137,354	Nil	Nil

# **Board of Directors**



#### H.H. Sheikh Sultan bin Ahmed Al Qasimi

Nationality: United Arab Emirates Deputy Ruler of Sharjah & Chairman of Invest Bank Non-Executive / Non-Independent

Date of first Board election: 10 April 2019 - Re-elected to the Board of Directors on 19 May 2022

- His Highness Sheikh Sultan bin Ahmed Al Qasimi, the Deputy Ruler of the emirate of Sharjah, Deputy Chairman of the Sharjah Executive Council, chairman of Sharjah Media Council, serving under the supervision of this Council: Sharjah Broadcasting Authority, Sharjah Government Media Bureau, Sharjah Media City "SHAMS Free Zone Authority". H.H is also occupying the position of chairman for Sharjah Petroleum Council.
- His Highness Sheikh Sultan bin Ahmed Al Qasimi has chaired Basma Group since 2005, and chaired the Board of Directors of Sharjah National Oil Company since 2010, Tilal Properties LLC since 2014 and Arada Real Estate Development Company since 2017. His Highness also chaired the Board of Directors of Invest Bank since 2019.
- His Highness Sheikh Sultan bin Ahmed Al Qasimi has held many key leadership positions in sectors of economy, tourism and sports at the emirate of Sharjah, most prominent: Chairman of Board of Directors for Sharjah Pipeline Company "Anabeeb" (2003-2019), Vice Chairman of Board of Directors for Sharjah Liquefaction Gas Company (SHALCO) (2004-2011), Member of Board of Directors for Dana Gas (2005-2019), Vice Chairman of Board of Directors for Sharjah Equestrian and Racing Club (2002-2011), and Chairman of Sharjah Commerce & Tourism Development Authority (2006-2012). His Highness has many contributions in the preservation of the environment, through his Chairmanship of the Board of Directors of "Green Planet" LLC since 2005, and Medical & Hazardous Waste "Weqaya" LLC since 2010.
- His Highness Sheikh Sultan bin Ahmed Al Qasimi received the Arab League's Media Personality award of the Year 2016 from League of Arab States. H.H has also been elected as the Humanitarian Envoy for The Big Heart Foundation since 2017.
- Under His Highness wise leadership, a lot has been achieved in two sectors Government Communication and Media, including the establishment of Sharjah Media Council, Sharjah Media City "Shams" Free Zone Authority, Sharjah Government Media Bureau "formerly Sharjah Media Center", and restructuring of Sharjah Broadcasting Authority, establishing several new television channels including "Al Sharqiya" channel from Kalba and "Al Wousta" channel from Al Dhaid, in addition to the establishment of new radios including "Sharjah Quran", "Plus 95" and "Watar" radio stations.
- Also, His Highness Sheikh Sultan bin Ahmed Al Qasimi has established the online news website "Sharjah 24" in 2015, and launched the first and largest digital media and communications platform "OMNES Media" in 2017.
- At the level of the region, His Highness pioneered and launched the first-of-its-kind initiatives, most prominent: International Government Communication Forum in 2011, Sharjah Government Communication Award in 2013, International Photography Festival in 2016, and the establishment of the International Government Communication Centre in 2017.
- His Highness Sheikh Sultan bin Ahmed Al Qasimi holds a Bachelor of Science degree in Business Administration from Arkansas State University of United States of America, and a Masters degree in Computer Information Systems from the University of Detroit Mercy, in Michigan, USA.



#### Omran Abdulla Omran Taryam

Nationality: United Arab Emirates

Vice Chairman

Non-Executive / Non-Independent

Date of first Board election: 2003 - Re-appointed to the Board of Directors on 19 May 2022

Mr. Omran Abdulla Omran Taryam is a professional businessman engaged in different sectors including banking, real-estate, hospitality and media. Mr. Omran has completed his undergraduate in UAE and served as a member of the board of directors of Invest Bank from 2003 to 2013. Subsequently, he was appointed Chairman of the Board of Directors from 2014 till 2019, and currently serves as the Vice Chairman of the Bank. He has also served as the Vice Chairman of the UAE Banking Federation (UBF) from 2014 till 2021.



#### Faris Hmaid Trais Saeed Al Mazrouei

Nationality: United Arab Emirates

Director

Non-Executive / Independent

Date of first Board election: 10 April 2019 - Re-appointed to the Board of Directors on 19 May 2022

Mr. Faris Hamid Trais Saeed AlMazrouei is a strategic investment expert. He worked at the Abu Dhabi Investment Council, an investment arm of the Government of Abu Dhabi prior to taking up a new role at ADQ in 2021. He holds a Bachelor Degree in Finance from the University of Colorado, USA.



#### **Ummer Said Mohamed Beeran Ummer**

Nationality: India

Director

Non-Executive / Non-Independent

Date of first Board election: 10 April 2019 - Re-appointed to the Board of Directors on 19 May 2022

Mr. Ummer Said Mohamed Beeran Ummer is a seasoned professional with diversified experience in Treasury, Banking, Public Sector Debt Management, Operational Excellence, Process Engineering, Organizational Effectiveness and Governance Framework. After years of progressive career with an international bank, Said Ummer joined Government of Sharjah (GOS) to lead a broad based banking relationship and to support various departments of Government for effective working capital management. He assumed the role of Financial Advisor for GOS in early 2015 with key assignments, which have been accomplished smoothly. He maintains regular contact with the senior leadership of Sharjah and contributes to the preparation of fiscal policy and achieving a balanced budget for the emirate. He is on the boards of institutions as well as holds important positions in entities as designated by the leadership.



#### Edris Mohammad Rafi Mohammad Saeed AlRafi

Nationality: United Arab Emirates

Director

Non-Executive / Independent

Date of first Board election: 19 May 2022

Mr. Edris Al Rafi is a senior executive who has held CEO roles at a range of prestigious institutions. He brings more than 20 years of experience in investment and commercial banking, private equity, real estate development, hospitality and leisure. He is presently the Head of Middle East & Africa at Aberdeen Standard Investments and earlier served as CEO Dubai Holding and CCO Meraas Holding. In these positions, he has driven strategic transformation, growth and repositioning of diverse, global businesses. Mr. Al Rafi has a wealth of banking and financial experience, having served as Head of Goldman Sachs UAE and General Manager at First Gulf Bank in Abu Dhabi. He acted as the Vice Chairman of Noor Bank PJSC and is presently serving as Vice Chairman at GFH Financial Group BSC of Bahrain. He has also served on the boards of companies engaged in investments activities. Mr. Al Rafi holds a degree in Finance.



#### Abdalla Ibrahim Abdalla Deaifis Almheiri

Nationality: United Arab Emirates

Director

Non-Executive / Independent

Date of first Board election: 19 May 2022

Mr. Abdullah Ibrahim Deaifis AI Mheiri is the owner and founder of AI Alya Investment Group and its subsidiaries, as well as the Chairman of the Board of Directors of Ithmar Investment LLC and its subsidiaries. He is the owner and founder of the law firm "Deaifis Advocates and Legal Consultants." He is also a member of the Sharjah Chamber of Commerce and Industry's Board of Directors; and Chairman of the Executive Committee of the Sharjah Center for International Commercial Arbitration "Tahkem" and a former Sharjah Consultative Council member. Mr. Deaifis graduated with honors from the Police College in Abu Dhabi, United Arab Emirates. He received a certificate of appreciation by Sharjah Economic Excellence Award in 2009, and earned the Sheikh Mohammed bin Rashid Award for Youth Enterprise in 2010, in addition, he was honored as a strategic partner in 2014 by Sharjah Foundation to Help Young Small Business Owners, and also received the distinguished honor leader award of Sharjah Chamber of Commerce and Industry.



#### Halima Humaid Ali AlOwais

Nationality: United Arab Emirates

Director

Non-Executive / Independent

Date of first Board election: 19 May 2022

Ms. Halima Alowais is the CEO of Sultan bin Ali Al Owais Real Estate, Halima manages family's long standing privately owned real estate portfolios as well as manages the construction company of Moderna Contracting and the family owned Maintenance Company. She holds a Masters of Urban Planning degree from the American University of Sharjah. She is also a Board Member in the Sharjah Chamber of Commerce on the Investment Committee.

# **Corporate Governance and Board Affairs**

#### **Board Secretariat**

Corporate Governance and Board Affairs Division acts as an interface between the Board and executive management. The Board Secretariat works closely with the Board and executive management to facilitate communication and transparency.

The Corporate Governance and Board Affairs division is covering the Corporate Governance Framework and governance-related regulatory compliance matters.



#### Mohammed Abdulrahman Al Elaiq

Nationality: Saudi Arabia

Position: Board Secretary (Head of Corporate Governance and Board Affairs)
Appointment date: Joined the Bank October 2019 (current position March 2022)

Mohammed Abdulrahman Al Elaiq is the secretary to the Board of Invest Bank. He joined Invest Bank in 2019 as Transformation Manager and has almost 25 years' experience in the Financial & Banking Sector (HSBC), and in executing business operations in line with macro level strategies and business plans to meet strategic financial goals. Prior to joining the bank, he held a number of senior positions in restructuring and transformation of various Companies as CEO and Managing Director in the GCC Region. Mohammed Al Elaiq holds a Masters in Management Information System, Michigan State (USA) and Bachelor Degree in Business Administration, King Saud University (Riyadh-Saudi Arabia). He also holds certificate in Board Affairs from USA.

# **Board Committees**

As part of Invest Bank's corporate governance programme, during 2023, the Board of Directors has designated 4 permanent and 2 special committees of which one special Committee (STC - Strategy and Transformation Committee) was appointed during 2022 while the other committee (BREC - Board Real Estate Committee) was appointed during 2023. Board Committees have specific Charters /ToRs approved by the Board. Each Board member, with the exception of H. H. Chairman of the Board serves on at least one committee.

The Board delegates some of its responsibilities to different Board Committees. The present established Board Committees are given below:

Committee	Meetings in 2023	Responsibility of the Committee
Board Nominations & Compensation Committee (BNCC)	3	The Committee is mandated to enable the Board to fulfil its responsibilities in relation to the oversight of:  • Appropriate composition of the Board;  • Nomination of appropriate directors to the Board and Committees;  • Assessment of the performance of the Board and of individual directors and senior management;  • Succession plans for Board Members and Senior Management;  • Bank's public reporting on remuneration matters; and  • Bank's HR strategy (including Emiratization).  Mr. Ummer Said Mohamed Beeran Ummer, "The Chairman of Board Nominations and Compensation Committee", acknowledges his responsibility for the committee system in the Bank, review of its work mechanism and ensuring its effectiveness"
Board Audit Committee (BAC)	6	The Committee is mandated to enable the Board to fulfil its responsibilities in relation to oversight of:  • Integrity of the Bank's financial statements;  • Qualifications, independence and performance of the Bank's external auditors;  • Qualifications, independence and performance of the Bank's internal audit department;  • Bank's internal controls, including internal controls over financial reporting and disclosure.  Mr. Faris Hmaid Trais Saeed Al Mazrouei, "Chairman of Board Audit Committee", acknowledges his responsibility for Committee system in the Bank, review of its work mechanism and ensuring its effectiveness".
Board Credit Committee (BCC)	5	<ul> <li>The Committee's mandate is to enable the Board to fulfil its responsibilities in relation to oversight of:</li> <li>Reviewing / approval of credit commitments, resrtucturing, debt settlement, write-offs within the limits set in the DOA and recommending credit commitments above its authority to the Board for approval;</li> <li>Overseeing the credit risk and credit risk associated with lending portfolio, interbank placements and lending, markets and money market operations. Lending includes funded and non-funded facilities.</li> <li>Setting the credit strategy, credit policy, monitoring asset quality, ensuring the approvals are as per the Bank's appetite and in the industry / segment of interest.</li> <li>Reviewing business opportunities that may be present in the market;</li> <li>Reviewing the material non-performing debts/asset and ensuring these are recognised and classified with appropriate provision held, as required by the regulations in force.</li> <li>In 2023, BCC reviewed /approved various proposals and other matters via circulation.</li> <li>Mr. Omran Abdulla Omran Taryam, "Chairman of Board Credit Committee", acknowledges his responsibility for the committee system in the Bank, review of its work mechanism and ensuring its effectiveness".</li> </ul>

Committee	Meetings in 2023	Responsibility of the Committee
Board Risk Committee (BRC)	8	Committee is responsible for monitoring and managing all aspects of enterprise risk; implementing necessary control measures across the Bank, including the review of bank-wide policies, with an aim to mitigate all inherent risks while limiting the impact of residual risks across the Bank. The purpose is to enable the Board to fulfil its responsibilities in relation to the oversight of:  • Establishing Bank's risk appetite, risk strategy and risk policies, identification and management of risks in the Bank's asset and liability portfolios.  • Identification and management of all financial / non-financial risks including information / cyber security risks.  • Compliance with applicable regulatory requirements relating to risk management.  • Independence and effectiveness of risk management functions throughout the Bank.  Mr. Edris Mohammad Rafi Mohammad Saeed AlRafi, "Chairman of Board Risk Committee", acknowledges his responsibility for committee system in the Bank, review of its work mechanism and ensuring its effectiveness".
Strategy and Transformation Committee (STC)	4	<ul> <li>Committee has been established by the Board as a standing Board Committee with following mandate:</li> <li>To assist the Bank's Board of Directors to oversee the Bank's strategy formulation, approval, implementation, review, and reporting in concert with the Executive Management. The Committee will bring focus, independent judgement, and transparency to the Bank's consideration of strategic plan.</li> <li>The STC acts only in the capacity of reviewing strategic proposals, aligning, and approving recommendations ahead of final and full Board approval.</li> <li>Mr. Edris Mohammad Rafi Mohammad Saeed AlRafi, "The Chairman of Strategy and Transformation Committee", acknowledges his responsibility for the committee system in the Bank, review of its work mechanism and ensuring its effectiveness".</li> </ul>
Board Real Estate Committee (BREC) appointed during Board Meeting held on 30 June 2023	5	<ul> <li>Committee has been established by the Board as a standing Board Committee with following mandate:</li> <li>Oversee the strategy prepared about repossessed properties which are / will be resulting in breach of CB Regulations of disposing them off within 3 years of acquisition.</li> <li>Ensure that impact of selling acquired assets on Bank's P&amp;L and Balance Sheet is properly evaluated.</li> <li>Expenses related to sale of acquired properties include commissions and legal charges are incurred in line with approved procurement policies and best practices in the market (if not specifically covered in procurement policy).</li> <li>Ensure that strategy adopted by the Bank related to repossessed properties is aligned with overall strategy.</li> <li>Mr. Abdalla Ibrahim Abdalla Deaifis Almheiri, "Chairman of Board Real Estate Committee", acknowledges his responsibility for committee system in the Bank, review of its work mechanism and ensuring its effectiveness".</li> </ul>

# **Board and Board Committee Meetings and Attendance During 2023**

The members of the Board and Board Committees received detailed information on a regular basis regarding the activities of the Board, its Committees and Management as well as developments in the business. Members of the Senior Management were invited to Board Meetings as necessary to address specific matters, while remaining in compliance with regulatory requirements concerning restrictions of attendance by senior management at certain key meetings. ( Attended - X Apology - V\* Represented by proxy)

Board of Directors		Meetings held on and Attendance						
		30/05/2023	18/09/2023	08/11/2023	18/12/2023	27/12/2023		
H.H. Sheikh Sultan bin Ahmed bin Sultan bin Saqer AlQasimi (Chairman)	<b>~</b>	<b>~</b>	<b>✓</b>	<b>✓</b>	<b>~</b>	✓		
Mr. Omran Abdulla Omran Taryam (Vice Chairman)	<b>✓</b> *	<b>*</b>	<b>*</b>	<b>*</b>	×	×		
Mr. Ummer Said Mohamed Beeran Ummer (Member)	<b>~</b>	<b>✓</b>	✓	✓	<b>✓</b> *	<b>✓</b> *		
Mr. Faris Hamid Trais Saeed AlMazrouei (Member)	<b>~</b>	<b>✓</b>	✓	✓	<b>✓</b>	<b>*</b>		
Mr. Edris Mohammad Rafi Mohammad AlRafi (Member)	<b>~</b>	<b>✓</b>	✓	✓	<b>✓</b>	✓		
Mr. Abdalla Ibrahim Abdalla Deaifis Almheiri (Member)	<b>~</b>	<b>✓</b>	✓	✓	<b>~</b>	<b>✓</b>		
Ms. Halima Humaid Ali AlOwais (Member)	<b>~</b>	<b>✓</b>	<b>~</b>	<b>✓</b>	<b>~</b>	<b>✓</b>		

Board Risk Committee		Meetings held on and Attendance							
Board Risk Committee	25/01/2023	13/03/2023	30/05/2023	01/06/2023	14/08/2023	06/09/2023	25/09/2023	15/11/2023	
Mr. Edris Mohammad Rafi Mohammad AlRafi (Chairman)	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Mr. Faris Hamid Trais Saeed AlMazrouei (Member)	<b>✓</b>	<b>✓</b>	✓	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>~</b>	<b>~</b>	
Mr. Abdalla Ibrahim Abdalla Deaifis Almheiri (Member)	<b>*</b>	×	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>*</b>	<b>*</b>	

Board Credit Committee		Meetings held on and Attendance						
Board Credit Committee	25/01/2023	10/01/2023	16/03/2023	16/06/2023	01/11/2023			
Mr. Omran Abdulla Omran Taryam (Chairman)	<b>✓</b> *	<b>√</b> *	×	<b>v</b> *	<b>v</b> *			
Mr. Ummer Said Mohamed Beeran Ummer (Member)	<b>✓</b>	<b>✓</b>	<b>~</b>	<b>✓</b>	✓			
Mr. Edris Mohammad Rafi Mohammad AlRafi (Member)	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>			

Board Audit Committee		Meetings held on and Attendance							
Board Audit Committee	25/01/2023	20/02/2023	22/05/2023	10/08/2023	06/09/2023	08/11/2023			
Mr. Faris Hamid Trais Saeed AlMazrouei (Chairman)	<b>✓</b>	<b>~</b>	<b>✓</b>	✓	<b>✓</b>	<b>~</b>			
Mr. Edris Mohammad Rafi Mohammad AlRafi (Member)	<b>✓</b>	✓	<b>✓</b>	✓	✓	<b>✓</b>			
Ms. Halima Humaid Ali AlOwais (Member)	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>			

Board Nomination and Componentian Committee	М	Meetings held on and Attendance					
Board Nomination and Compensation Committee	08/06/2023	21/09/2023	14/12/2023				
Mr. Ummer Said Mohamed Beeran Ummer (Chairman)	✓	✓	<b>✓</b>				
Mr. Abdalla Ibrahim Abdalla Deaifis Almheiri (Member)	✓	✓	<b>v</b> *				
Ms. Halima Humaid Ali AlOwais (Member)	✓	✓	×				

Board Strategic and Transformation Committee	Meetings held on and Attendance						
board strategic and Transformation Committee	23/02/2023	03/05/2023	21/11/2023	11/12/2023			
Mr. Edris Mohammad Rafi Mohammad AlRafi (Chairman)	✓	<b>✓</b>	✓	<b>✓</b>			
Mr. Ummer Said Mohamed Beeran Ummer (Member)	✓	<b>✓</b>	✓	<b>✓</b>			
Mr. Abdalla Ibrahim Abdalla Deaifis Almheiri (Member)	×	✓	✓	<b>✓</b> *			

Board Real Estate Committee		Meetings held on and Attendance						
board Real Estate Committee	01/06/2023	15/06/2023	20/07/2023	27/09/2023	01/11/2023			
Mr. Abdalla Ibrahim Abdalla Deaifis Almheiri (Chairman)	✓	<b>~</b>	<b>✓</b>	<b>~</b>	<b>✓</b>			
Mr. Edris Mohammad Rafi Mohammad AlRafi (Member)	✓	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>			
Mr. Mohammed Abdulrahman Al Elaiq (Member - Executive)	✓	<b>✓</b>	<b>~</b>	<b>✓</b>	<b>✓</b>			

# **Board Resolutions**

The total of Board resolutions issued during the year 2023 is 25 which were passed via circulation which were ratified during the Board Meetings.

# **Board Trainings**

Invest Bank provides its Directors with access to training (particularly on induction) and professional advice on issues when required. The Central Bank of the UAE requires Licensed Financial Institutions (LFIs) to facilitate training to the Senior Management and Board of Directors, at least once annually to ensure awareness with the Regulations, Standards & Guidance of the Supervisory Authorities.

To ensure compliance with the Central Bank of UAE Corporate Governance Regulations, Board Members participated in high-level training sessions for 2023 including the following topics:

- Financial Crime compliance (AML/CFT/PF)
- Corporate Governance
- Market conduct
- Consumer Protection Regulation
- TFS and other sanctions
- Recent updates from regulatory landscape of the country.

Feedback from the members of the Board of Directors is taken into consideration to continue the enhancements of topics presented to the Board and to address regulatory matters.

# **Board and Board Committee Fee**

The total remuneration / fees paid to the Board members in 2023 for the year ended 31 December 2022 was AED 1,039,728 as Committee Fee and AED 1,485,480 as Board Membership fee.

The total Fees paid to the Board Committees' members in 2023 was AED 2,525,208. The Directors were not eligible for any additional allowances, salaries or fees, bonuses, long-term or other incentive schemes.

# **Delegation of Authority**

Board Committees, Management Committees and other Committees execute activities / transactions on behalf of the Bank in accordance with the delegated authority limits. As a principle, policies covering operational issues, internal control, risk management, human resources, IT, compliance and such other functions in the Bank are approved by the Board. The approval of related Procedure is delegated to the Chief Executive Officer.

The procedures / processes relating to the functioning of the Board or Board Committees are made part of the Board Charter or approved either by the Board or by the appropriate Board Committee.

The application of authority limits to different functionaries is based on principles of delegation and forms part of the relevant Policy and Procedure.

# **Conflict of Interest**

A Director has a duty to avoid to the extent possible any activity at Invest Bank or elsewhere which creates or appears to create a conflict between a director's own interests be those as an individual or through an entity he is associated with and the interests of Invest Bank. The Director must avoid competing directly or indirectly with Invest Bank, including holding directorships in competing institutions. In addition to providing unjustified advantages to third parties at the expense of Bank and taking for himself, his immediate family or a related party opportunities that are available through his position as a director, or his use of IB property or information; and taking advantage of the position as Director to gain directly or indirectly any personal advantage which might be to the detriment of Invest Bank. A Director who becomes aware of an actual or potential conflict of interest must:

- Promptly disclose the matter to the Chairman of the Board and the Secretary to the Board of Directors; and
- Abstain from any and all involvement in that matter, including recusing himself from participating in the debate or voting on the matter or attending the relevant part of respective meetings.

BOARD OF DIRECTORS	Number of shares held by Individual or nominating entity	% ownership
HH Sheikh Sultan Bin Ahmed Al Qasimi	3,781,164	0.001
Mr. Omran Abdulla Omran Taryam	36,137,354	0.01

# **Related Party Transactions**

In the normal course of business, the Bank enters into various transactions with related parties including Board of Directors, their related companies and key management personnel having authority and responsibility for planning, directing and controlling the activities of the Bank, directly or indirectly, including any director, executive or otherwise, of the Bank. The related party transactions are executed at the terms agreed between the parties. The volume of related party transactions, outstanding balances at the year end, and related income and expenses for the year are as follows:

Loans and Facilities (Year 2023)		Sharjah Government Related Entities (AED 000)	CAED COO	Associated with Board	TOTAL (AED 000)
Loans and Advances with Customers	499,825	220,233	-	338,088	1,058,146
Deposits with Customers	2,144,251	768,862	13,795	523,834	3,450,742
Outstanding Letters of Credit /Guarantees	-	42,802	-	34,376	77,178

**Note:** None of the loans granted to related parties are classified as impaired as at 31 December 2023. The loans extended to directors during the year are repayable over 1 year and bear interest at rates ranging from 4.75% to 9% per annum

Income and Evnenses (Year 2023)		Sharjah Government Related Entities (AED 000)	Board of Directors	Other Balances Associated with Board of Directors (AED 000)	TOTAL (AED 000)
Interest Income	124,964	17,270	-	12,952	155,186
Interest Expense	52,763	30,948	252	24,727	108,690

# **Annual General Meeting**

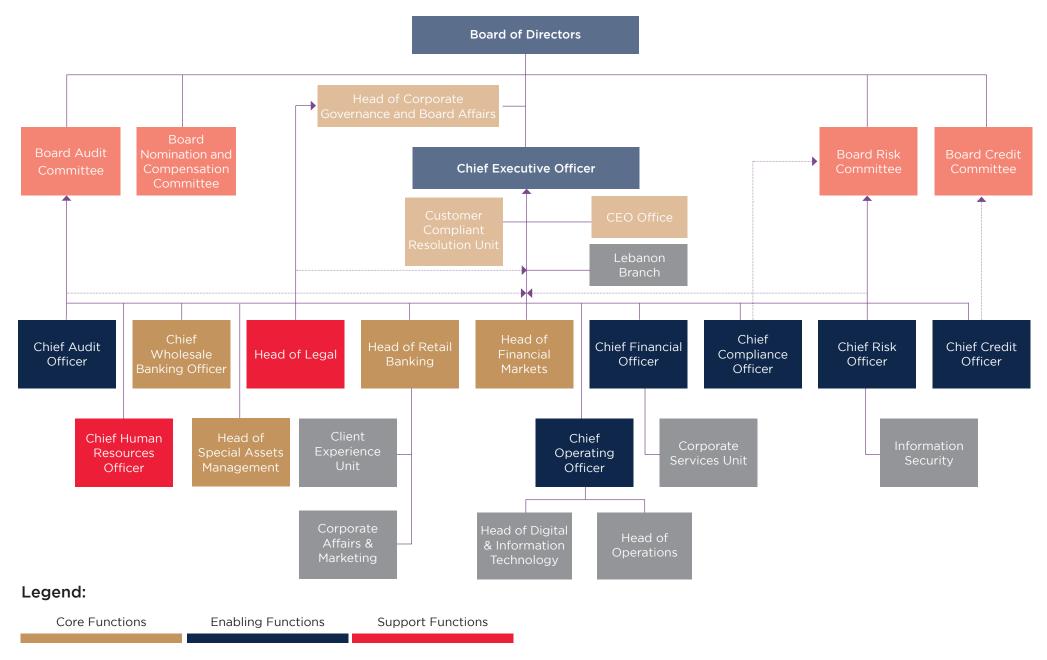
On an annual basis the Bank holds a Shareholders' Annual General Meeting. It is a mandatory annual meeting primarily held to allow the Bank's interested shareholders with voting rights to vote on the Bank's high-level issues and to re-elect the Bank's Board of Directors etc. The Meeting is convened under an invitation by the Board of Directors, within four months following the end of the fiscal year. Shareholders who do not attend the meeting in person may usually vote by proxy. The Meeting is also attended by a representative of the Bank's regulator, the Securities and Commodities Authority ("SCA") and the Bank's external auditors.

The Meeting resolutions are disclosed to the Abu Dhabi Stock Exchange (ADX) and the signed minutes of the Meeting are sent to Securities and Commodities Authority (SCA).

During the year 2023, Invest Bank P.S.C held 3 General Assemble Meetings on Wednesday 22 February 2023 (re-scheduled to be convened on 27 April 2023 to consider agenda items), on Thursday 27 April 2023 and on Monday, 11 December 2023. The invitations, Minutes, results and resolutions of meetings were published on Bank's website, Abu Dhabi Stock Exchange (ADX) and shared with Securities and Commodities Authority.

General Assembly Meeting	Date	Special Resolution(S)	Quorum of the total attendance (percentage of capital) %
Annual General Assembly	22 February 2023	Re-scheduled to be convened on 27 April 2023	60.41%
Annual General Assembly	27 April 2023	<ul> <li>Approve the guarantee agreement with the Government of Sharjah (GoS) for a guarantee fee of AED 2.6 billion.</li> <li>Approved through a special resolution after obtaining approval of the Securities and Commodities Authority and the Central Bank, the reduction in the share capital of the Bank of AED3,180,982,143 by AED2,578,489,214 by writing off</li> <li>Bank's accumulated losses of AED2,100,632,071; and</li> <li>Existing negative reserve amount of AED477,857,143 as at 30 June 2022.</li> <li>Approve, through a special resolution, amendment to Article 5(2) of the Bank's Articles of Association after obtaining the approval of the Securities and Commodities Authority.</li> <li>Approve, through a special resolution, to extend the duration of the Company stipulated in Article (3) of the Bank's Articles of Association specified as 50 Gregorian years from the date of registration of the company in the commercial register with the competent authority, to become 100 Gregorian years from the date of its registration in the commercial register with the competent authority.</li> <li>Approve, through a special resolution, to amend Article (65) of the Bank's Articles of Association with regards to the optional reserve, to be as follows:</li> <li>"another 10% is deducted and allocated to the optional reserve account until this reserve reaches 50% of Bank's share capital, at which point, Bank can stop or continue this deduction, and it shall be allocated for following purposes:</li> <li>restructuring the Bank's share capital.</li> <li>to pay any expenses related to the development of the Bank's business plans.</li> <li>This reserve may not be used for purposes other than those mentioned above, except by virtue of a decision issued by Bank's general assembly.</li> <li>Any reserve or other reserves imposed from time to time under the laws and regulations issued by the competent official authorities shall also deducted"</li> <li>Approve, through a special resolution, to amend the Bank's Articles of Association in accord</li></ul>	90.09%
Annual General Assembly	11 December 2023	No Special Resolutions were passed and usual business of finalization / approval of Bank's Financial Statements for the year ended 31 December 2022 and appointment of external auditors for the Year 2023 was discussed and approved.	92.40%

# **Invest Bank Organization Chart**



# **Senior Management**

Invest Bank's Senior Management structure comprises senior members heading different divisions and departments within Invest Bank. With the exception of Invest Bank's Chief Audit Officer (who reports to the Board Audit Committee), Chief Risk Officer (who reports to the Board Risk Committee) and the Head of Corporate Governance & Board Affairs (who reports to the Board), all Senior Management reports to the Chief Executive Officer who in turn reports to the Board of Directors.





#### Ahmad Mohamed Fawzi Abu Eideh

Management position: Chief Executive Officer

Appointment date: February 2022

Before taking the helm at Invest Bank, Mr. Abu Eideh had accumulated 31 years of experience spanning virtually every aspect of banking. This wide experience was built through local, regional, and international banking, especially in Corporate and Investment Banking.

Additionally, he built a reputation as a banking entrepreneur who manages to innovate and integrate optimum technologies into banking, automating operations and establishing a sound digital transformation in line with cutting-edge technological developments in the banking industry.

His track record includes a posting with Standard Chartered Bank Middle East which he began as CEO in his native Jordan, but eventually expanded to bring under his leadership the bank's operations in Egypt, Iraq and Lebanon as well. He has also held senior positions at several banking institutions including HSBC and ABN AMRO.

#### Jamil El Halabi

Management position: Chief Financial Officer

Appointment date: 22/08/2021

Mr. El Halabi is a seasoned financial expert with 36 years of experience in the banking industry and in finance. Previously, Mr. El Halabi had held various management positions at National Bank of Abu Dhabi, KPMG, Emirates Institute of Banking & Finance, University of Wollongong and Bank of Beirut. He holds a Bachelor and Masters of Business Administration degree from the American University of Beirut.



#### **Alexander Thomas**

Management position: Chief Risk Officer

Appointment date: 16 June 2022

Mr. Thomas is a highly accomplished senior professional with 29 years of banking experience in the Risk field. Previously, he had held various management positions at Arab National Bank, Commercial Bank International, Commercial Bank of Dubai, Emirates Islamic Bank, First Abu Dhabi Bank and United Arab Bank. Mr. Thomas holds a Bachelor and Masters of Economics degree from University of Calicut, India and holds an MBA in Banking and Finance degree from International University, USA.



#### Abdulhakim Kanan

Management position: Chief Audit Officer

Appointment date: 15 April 2022

Mr. Kanan is a veteran professional with almost 4 decades of local and international experience in the field of Auditing. Additionally, the UAE Internal Audit Association has announced Mr. Kanan as the winners of Life Time Achievements Award for his significant contributions of modern internal Auditing to the Banks he previously worked for. He holds a Bachelor of Commerce degree and holds professional qualifications in Public Accounting (CPA), Internal Auditing (CIA), Risk Management and IT Governance from various internationally recognized institutions.



#### Shahab Ayub

Management position: Chief Compliance Officer

Appointment date: 09 May 2022

Mr. Ayub is a highly accomplished senior professional with 40 years of banking experience in the Compliance field covering various regions including North America, APAC & MENA. Previously, he had held various management positions at ABN AMRO Bank, Barclays Bank Singapore and United Arab Bank. He Holds a Bachelor of Science degree from University of Karachi Pakistan and holds professional qualifications in Compliance and Financial Crime.



#### Helmi Abdullah

Management position: Chief Wholesale Banking Officer

Appointment date: 08 June 2022

Mr. Abdullah is a highly accomplished senior professional with 28 years of banking experience in the Corporate Banking field. Previously, he had held various management positions at Arab Bank P.L.C., International Bank of Qatar and United Arab Bank. Mr. Abdullah holds a Bachelor of Accounting and Economics degree from University of Jordan and holds an MBA in Finance from University of Manchester. In addition, he earned professional qualifications in Corporate Banking.



#### Rehab Khalaf

Management position: Chief Human Capital Officer

Appointment date: 17 May 2022

With more than 16 years of experience in the field of Human Resources, Mrs. Rehab had held various management positions at Emirates NBD, National Bank of Abu Dhabi, Jumeirah Group and United Arab Bank.

Mrs. Rehab holds a Bachelor of Business Administration degree from University of Sharjah and Holds an MBA from Emirates Academy of Hospitality Management. In addition, she earned a Diploma in Human Resources Practice.



#### Ismail Sanad

Management position: **Head of Legal** Appointment date: 17 May 2022

With 20 years of experience in the field of Law, Mr. Sanad had held various management positions at Emirates NBD and United Arab Bank. Mr. Sanad holds a Bachelor of Law degree and earned a Diploma in General Law from Cairo University in Egypt.



#### Maha Al Banna

Management position: Acting Head of Retail Banking

Appointment date: 10 October 2022

Mrs. Maha al Banna is a highly accomplished senior professional with 25 years of banking experience in the Retail Banking field. Previously, she had held various management positions at Sharjah Islamic Bank, National Bank of Abu Dhabi, and United Arab Bank. She holds a Bachelor of Business Administration degree from International University. Missouri.



#### **Tony Crasta**

Management position: Chief Credit Officer

Appointment date: 10 April 2023

Mr. Tony Crasta is a highly accomplished senior professional with over 31 years of banking experience in the Credit Management field. Previously, he had held various management positions at Mashreq Bank and HSBC Middle East. He holds a Bachelor of Physics degree from Bombay University and holds a Masters in Business Administration from Warwick University.



#### **Devid Jegerson**

Management position: Chief Operating Officer

Appointment date: 10 April 2023

His experience spans some 31 years in senior banking and finance positions, with impressive expertise in Operations, Information Technology, as well as updating IT infrastructures and streamlining administrative functions.

Mr. Jegerson is a highly accomplished senior professional, with a track record full of ground-breaking industry firsts. Prior to joining Invest Bank, he held various management positions with institutions such as UBI Banca, IW Bank, and the National Bank of Fujairah. In addition, he is credited with visionary projects in the areas of eCommerce, Payment Gateways and Digital Wallets, with game-changing pioneers such as PayPal, Fastweb and most recently as one of the founders of Noon.com.

He holds a Bachelor of Economics and Business degree, a Master's degree in Strategy from Università Cattolica del Sacro Cuore and an MBA from MIP Business School of Management (Politecnico di Milano).



#### Sathyan Tharayil

Management position: **Head of Digital and Information Technology** Appointment date: 01 August 2019 (Current position: 2021)

Mr. Tharayil is a highly accomplished senior professional with more than 25 years of banking experience in the Information Technology field. Previously, he had held various management positions at ABN AMRO Bank Regional offices in Bahrain, Dubai and Singapore, Emirates NBD Dubai and QInvest Doha. He holds a post graduate diploma in Information Systems Management from XLRI Jamshedpur School of Management, India.



#### **Yousif Nawres**

Management position: Head of Financial Market

Appointment date: 09 August 2022

Mr. Yousef Nawres is responsible for managing, developing and executing the overall Finacial Market strategy for Invest Bank with regards to behavioral, budgeting, funding and sales targets. In addition, he delivered world class solutions to the Bank's network clients and drive the initiatives to expand the client base. Mr. Nawres is a highly accomplished senior professional with 18 years of banking experience in the Financial Markets field. Previously, he had held various management positions at Abu Dhabi Islamic Bank, Commercial Bank of Dubai, and Standard Chartered Bank in UAE and UK.

He holds a Bachelor of Finance degree from Yarmouk University in Jordan and holds a masters in International Financial Analysis from Lille University in France.



#### Yahya Issa Khalil

Management position: Acting Head of Special Assets Management Appointment date: 17 May 2022 (Current position: 15 January 2023)

Mr. Yahya is responsible for managing the Special Assets Management team who is engaged in managing the Non-performing portfolio of the Bank. He is responsible for reducing the Non-performing portfolio by way of restructuring, recovery, assets take over, write off etc.

Mr. Yahya is a highly accomplished Banking professional with 30+years of diversified experience in conventional and Islamic Banking, wholesale banking, relationship management special assets management (corporate restructuring and recovery, litigation and collection) and business development across jurisdictions worldwide. Adept at setting up banking processes and operations from scratch.

Previously he held various management positions at BCCI (Jordan), Arab Jordan Invest Bank, Commercial Bank Int'l, Union National Bank, Dubai Islamic Bank, Abu Dhabi Islamic Bank, Libyan Qatari Bank (Libya), United Arab Bank, Arab Bank for Investment & Foreign Trade (Al Masraf) and Commercial Bank of Dubai.

# **Employee Remuneration and Reward Scheme**

Invest Bank's remuneration policy is based on the principles of competitiveness, equitability, and pay for performance. It is designed to support our strategic business objectives by promoting effective risk management, enhancing employee motivation, and encouraging better performance. We follow a 'Pay for Performance' approach that is backed by our incentive-based performance management systems. We also review our compensation packages annually to ensure they are abreast with the current respective market pay practices. Our reward framework ensures that the interests of our customers, employees, and shareholders are aligned.

Total salaries and benefits for the Bank's Senior Management during 2023 was AED 16.567 million.

# External Auditor - PricewaterhouseCoopers (PwC)

With offices in 151 countries and more than 364,000 people, PwC is among the leading professional services networks in the world. PwC helps organizations and individuals create the value they are looking for, by delivering quality in Assurance, Tax and Advisory services. PwC Group provides services to 85% of the Global Fortnure 500 companies and more than 100,000 entrepreneurial and private businesses.

Established in the region for 40 years, PwC has around 8,000 people in 12 countries across the region: Bahrain, Egypt, Iraq, Jordan, Kuwait, Lebanon, Libya, Oman, the Palestinian territories, Qatar, Saudi Arabia and the United Arab Emirates. Its regional team operates across the Middle East bringing international experience delivered within the context of the region and its culture. PwC can bring the collective knowledge and experience of more than 328,000 people across the entire global PwC network in advisory, assurance and tax to help find the value client is looking for.

The Bank's external audit services were performed by one auditor "PricewaterhouseCoopers (PWC)" only. In 2023 the external Auditor provided an unqualified opinion with an emphasis of matter paragraph without modifying the opinion. The para stated, "We draw attention to the following matters:

- (i) note 2.1 to the consolidated financial statements which states that the Bank has recognized a reimbursement asset of AED 2.6 billion as at 31 December 2023. The realizability of this asset is dependent on the ability of the Bank to satisfactorily comply with the eligibility criteria as set out in Note 2.1 to enable it to establish an unconditional contractual right to receive amounts due under the reimbursement asset from the Government of Sharjah ("GoS" or the "Guarantor"), in accordance with the guarantee agreement entered into with the GoS.
- (ii) note 2.2 to the consolidated financial statements which states that the Bank continues to focus on a number of initiatives to manage its liquidity and financing requirements in addition to the support provided by the CBUAE and GoS.

Our opinion is not modified in respect of the above matters".

Name of partner auditor	Jigesh Shah
Number of years he spent as the Bank's external auditor	2 years
Number of years the partner auditor spent auditing the Bank's accounts	2 years
Total value of audit fees for 2023 (AED)	995,000
Details and nature of other services <b>provided by the company</b> auditor (if any). In the event that there are no other services, this shall be stated explicitly.	AUP on XBRL Reporting AUP on BRF Reporting
The value of fees and costs for other special services other than auditing the financial statements for 2023 (AED), if any. In the event that there are no other fees, this shall be stated explicitly.	30,000
Note: No services have been provided by another external auditor during the year 2023.	

# **Internal Control System**

Internal controls are system of policies, procedures, reviews, segregation of duties and other activities that aim to:

- Reduce the risk of asset loss,
- · Produce accurate financial statements, and
- Conduct operations efficiently and effectively.

BOD acknowledges its responsibility that there are adequate controls embedded in the processes of the Bank which are ensured through implementation and monitoring of appropriate Policies and Procedures. All internal policies require to ensure compliance with the Central Bank's Regulations and Standards. These policies require to report any violations. During 2023, no material violations were identified or reported by the Chief Audit Officer, Chief Compliance Officer, Chief Risk Officer or External Auditors.

# Corporate Social Responsibility (CSR)

#### Making a positive impact

We play an important role in ensuring that all CSR and sustainability activities are in line with the Bank's policy and strategy. A transparent monitoring mechanism that ensures effective implementation of the projects/programs/activities is to be undertaken by the Bank.

The ultimate purpose of Corporate Social Responsibility (CSR) is to demonstrate a commitment to ethical and responsible business practices that positively impact society and the environment. This involves making a positive impact on customers, employees, communities, stakeholders and community members. Invest Bank is committed to Corporate Social Responsibility and demonstrates this by contributing to the economic and social development of the communities and the environment.

#### Giving Back to the Community

We are committed to promoting and spreading a culture of volunteerism among our staff and are committed to sustainability programs. Therefore, Invest Bank announced its partnership with Sharjah Municipality to provide 18,000 meals for the fasting labor throughout the month of Ramadan. Through this initiative, we aim to promote the concept of charity and solidarity, broaden the spirit of charitable and voluntary work, and bring joy and a sense of support to the workers. Additionally, this initiative is derived from the approach of goodness and giving that the UAE has been always keen on since its establishment.

#### **Educational Volunteering Program**

Invest Bank has announced its partnership with University of Sharjah to raise awareness among the students about financial inclusion, financial literacy, digital financial literacy, finance and climate change and digitization; to enhance students' learning experience and help them develop the practical skills needed to succeed in the workplace.

#### **Ensuring Our Employees' Wellbeing**

We prioritize and strengthen the connections with our various stakeholders by investing in our employees and partnering with our clients and community. We are committed to engage with our employees to provide a challenging, dynamic, inclusive, and diverse work environment that supports their professional development, as well as promoting a good work-life balance that prioritizes their overall health and wellness.

As part of our commitment to promoting a healthy lifestyle for employees and in support worldwide drive on Breast Cancer, the Bank hosted a breast cancer awareness session for female staff in partnership with Aster Clinic. The session focused on the importance of early detection of breast cancer, treatment for breast cancer and emphasizing the benefits of healthy eating habits.

Flexible Working Hours: At Invest Bank, we have always maintained that productivity and work-life balance are synergistic and have encouraged a work culture that allows our team members to flourish in the workplace and beyond. We also continuously strive to adapt best market practices as we endeavor to be an organization of choice for all our team members.

Happy Friday: We aim to create a productive workplace where employees are motivated to be engaged and we are always searching for new ways to make our Bank a better place to work in. Therefore, the Bank introduced "Happy Friday" for Dress Down Friday, where employees can wear smart casual on Fridays.

We organized a free Medical Health Checkup for all employees to promote health and well-being, which the Bank believes is an essential pillar for a sustainable and balanced work environment. The day focused on physical well-being. The activities ranged from free medical checkups in the Bank's offices to expert speaker sessions on topics such as lifestyle and productivity.

#### **Women Empowerment**

In partnership with UN Women Global, Invest Bank has signed the Women's Empowerment Principles (WEPs), a set of Principles offering guidance to businesses on how to promote gender equality and women's empowerment in the workplace, market place and community. The WEPs are informed by international labor and human rights' standards and grounded in the recognition that businesses have a stake in, and a responsibility for, gender equality and women's empowerment. By signing, the Women's Empowerment Principles, Invest Bank commits to continue advancing gender equality in the workplace, marketplace and community.

The Bank has participated in the International Women's Day event organized by the General Women's Union and UN Women GCC Liaison Office at the General Women's Union Abu Dhabi. The event focused on innovation and Technology change, and education in the digital age for achieving gender equality and the empowerment of all women. Our Chief Human Resources Officer shared her thoughts about the role of the private sector in driving innovation and technology for gender equality. Over 200attendees participated in the event, which brought together senior representatives from the private sector and government.

#### **Human Resources**

Invest Bank's Human Resources department is in the practice of recruiting, hiring, deploying and managing an organization's employees. Invest Bank's human resources department is responsible for creating, putting into effect and overseeing policies governing bank employees and the relationship of the bank with its employees. Invest Bank's human resources department is employee management with an emphasis on those employees as assets of the business. In this context, employees are sometimes referred to as human capital. As with other business assets, the goal is to make effective use of employees, reducing risk and maximizing return on investment. The role of Invest Bank's Human Resources department's practices are to manage the employees within the bank to achieve the Bank's mission and reinforce the culture. When done effectively, human resources can help recruit new professionals who have skills necessary to further the Bank's goals as well as aid with the training and development of current employees to meet objectives.

#### Performance and reward

The Invest bank's Performance Management relies on the performance measurements indicated in the approved job descriptions provided to each employee at Invest Bank. The goal of the Invest Bank is to:

- implement a market practice approach to reward outstanding achievements and results;
- improve employees' performance through a periodic evaluation reflecting the bank overall key objectives; and
- encourage continuous learning and development.

The Invest Bank's reward approach is performance-based, market-aware and aligned with business strategy and stakeholder interests. It encourages a culture that is driven by merit and differentiates the rewards excellent performance, both in the short and long term. Invest Bank's principles are:

- pay for performance, based on balanced risk taking and good business conduct as measured on a performance appraisal rating process;
- attract, retain top performers, talent and business critical resources and motivate all employees to achieve results with integrity and fairness;
- · monitor compensation trends and practices in the relevant markets; and
- apply strong corporate governance and comply with regulatory requirements.

#### **Pension Scheme**

All UAE national employees (holding UAE Passport & Family Book) are automatically enrolled in the Statutory Pension Scheme. The provisions of this plan meet legal requirements for retirement pensions and of service benefits for UAE national employees.

UAE national employees contribute 5% of their monthly gross salary and the Bank contributes a further 12.5%. Both contributions are paid to the Pension & Social Security Authority, with a further contribution of 2.5% made by the government.

UAE national employees not holding Family Book are paid end-of-service benefits similar to the Bank's expatriate employees.

All GCC national employees (holding GCC Passport) are automatically enrolled in the Statutory Pension Scheme. The provisions of this plan meet legal requirements for retirement pensions and of service benefits for GCC national employees.

GCC national employees contribute a percentage of their monthly gross salary, and the bank contributes a further percentage based on their country pension schemes. Both contributions are paid to the Pension & Social Security Authority or transferred to the concerned authority as per the regulation guideline in this regard.

Employees who are not UAE or GCC nationals are covered by a fully funded end-of-service benefits scheme that is accrued on the basis of 21 days' basic salary for each year for the first five years of continuous service and 30 days' basic salary for each year of service thereafter.

#### **Emiratization**

Invest Bank has adopted an "Emiratization" strategy in the UAE which is intended to attract talented UAE national candidates at all professional levels. Although Invest Bank provides equal employment opportunities to all nationalities, it is required to achieve certain UAE national recruitment targets set by the Central Bank, UAE and these are incorporated into an annual strategic plan. Invest Bank is on target in terms of the Central Bank's current Emiratization points system. Invest Bank's Human Resources department manages the Emiratization process and priorities the hiring of UAE nationals. The Emiratization plan is prepared in conjunction with the annual plan after the staffing requirements for all divisions have been determined.

- According to that, the Bank participated in the Expo Career -Sharjah 25th International Career Exhibition.
- Invest Bank participated in the 25th National Career Fair organized by Sharjah Chamber of Commerce and industry at the Expo Centre Sharjah. The bank is keen to participate annually in the National Career Fair, as part of our commitment to promoting and empowering young Emirati cadres to work in the banking and financial fields.

In addition to hiring experienced UAE national staff for all positions in Invest Bank, there is also a focus on hiring graduate candidates for relevant positions. Invest Bank has relationships with a number of universities and educational institutions in an ongoing effort to recruit local graduates.

Description	2021	2022	2023
No. of UAE nationals	65	68	72
Total Headcount	251	286	312
Emiratization %	25.90%	23.78%	23.08%

### **Share Price Information**

The Bank's share trading during 2023 was placed on hold and due to accumulated losses to capital ratio of the Bank. The last trade of the Bank's share took place on 10/11/2020 with the following characteristics:

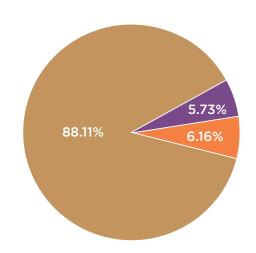
Trade price: 0.4552 Weeks High: Nil52 Weeks Low: Nil

# Shareholder Structure as of 31/12/2023

The Bank's shareholders ownership as of 31/12/2023 in terms of geography and legal entity type of shareholders is segregated as follows:

Shareholders Classification	Individuals	Companies	Government	Total
Local	235.69%	6.16%	88.11%	99.96%
Gulf	0.000001%	0.00001%	0%	0.00001%
Arab	0.0331%	0.0001%	0%	0.0332%
Foreign	0.01429%	0.00004%	0%	0.01432%
Total	5.73%	6.16%	88.11%	100.00%





As of 31/12/2023, two shareholders owned more than 5% of the Bank's capital as follows:

- Government of Sharjah: 231,878,055,655 (88.11%)
- International Private Group LLC: 13,246,678,557 (5.03%)

Share Ownership	Number of Shareholders	Number of Owned Shares	Percentage of Owned Shares of the Capital
Less than 500,000	257	13,953,807	0.005%
From 500,000 to 10,000,000	55	142,926,250	0.054%
From 10,000,000 to 50,000,000	38	902,980,344	0.343%
From 50,000,000 to 500,000,000	11	30,243,066,087	11.491%
More than 500,000,000	1	231,878,055,655	88.11%

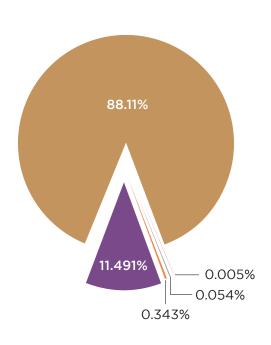
#### **Shareholder Ownership by Percentage**







- From 50,000,000 to 500,000,000
- More than 500,000,000



## **Innovative Projects and Initiatives**

During the Year 2023, Bank continued its journey of Digital Transformation to become the Challenger Bank in the Financial Landscape of the Country. In this regard, major initiatives taken by the Bank included:

- Major project during 2023 was adopting the state of the art Core Banking System "Temenos"
- Digital origination / onboarding platform APPRO for Credit Cards and other Retail Banking products.
- Credit Lifecyle Management (Bluering) starting from Credit Proposal stage and covering full lifecycle of the credit.
- Enterprise Document Management, Workflow, and e-Signature to meet Bank's paperless office objectives.

# **Investor Relationships**

For any inquiry and contact:

#### Mohammed Al Elaiq

Head of Corporate Governance and Board Affairs

Direct: +971 6 5980 600

Email: malelaiq@investbank.ae

#### Muhammad Umar Farooq Khan

Investors Relation Manager / Head of Corporate Governance

Direct: +971 6 5980 722

Email: muhammad.khan@investbank.ae

#### **Investor Relation**

Direct: +971 6 5980 600

Email: boardsecretariat@investbank.ae and investorrelations@investbank.ae

The investor relations' page on the Bank's website can be reached at https://investbank.ae/investor-relations.html

# Signature of the Chairman of the Board of Directors



Date: / /2024

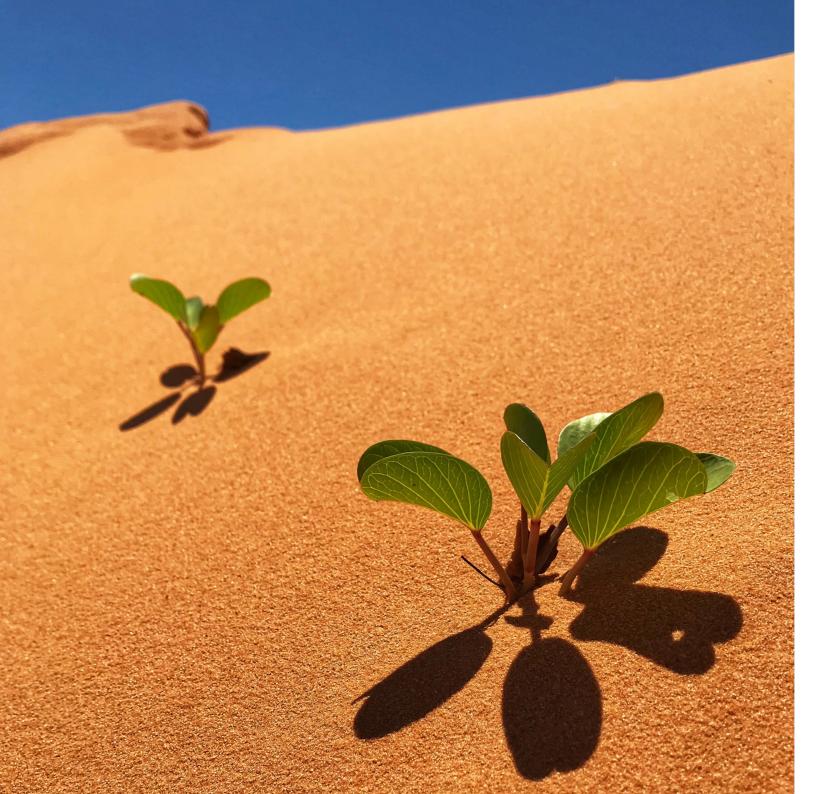
**Company Seal** 



# Sustainability Report

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This report demonstrates how Invest Bank brings its commitment to sustainability to life through action and implementation. It provides information on our achievements through December 31, 2023, and is structured to focus on our sustainability commitment to key stakeholders. These commitments include supporting the ambitions of our customers, working for a sustainable future, and supporting our people and community, all built from a foundation of trust.

#### Supporting our people and community:

We strive to create an environment where our employees can align their efforts with the bank's values and vision to deliver our promise to our customers, shareholders and the community. We do this by creating a diverse and inclusive environment for our employees, where they can find the opportunities for personal and professional growth that allows them to release their potential. We believe that building and maintaining an inclusive and diverse workplace is essential for creating a sustainable, future-ready organization.

#### Corporate Social Responsibility (CSR):

#### Making a positive impact

We play a crucial role in ensuring that all CSR and sustainability activities align with the Bank's policy and strategy. The Corporate Affairs and Marketing team ensures a transparent monitoring mechanism to effectively implement the projects undertaken by the bank.

The ultimate purpose of Corporate Social Responsibility (CSR) is to embrace responsibility for the Bank's actions, which includes making a positive impact on customers, employees, communities and stakeholders. Invest Bank is committed to Corporate Social Responsibility and demonstrates this by contributing to the economic and social development of communities and the environment.



#### Giving back to the community:

We are committed to promoting and fostering a culture of volunteerism among our staff, as well as being dedicated to sustainability programs. Therefore, Invest Bank employees participated in the Iftar campaign organized by the Sharjah City Municipality. In total, around 18,000 Iftar Meals were distributed throughout the campaign to fasting blue-collar workers at their labor camps with an average of 610 meals distributed per day. Together, we stand stronger!



#### **Educational Volunteering Program**

#### Partnership with the University of Sharjah

Invest Bank and the University of Sharjah have joined forces to launch an innovative Education Volunteering Program, aimed at enhancing students' learning experience and equipping them with the skills needed to success in today's competitive job market. The program includes various joint workshops, awareness sessions, and seminars on cutting-edge topics such as financial inclusion, and financial literacy.





#### The University of Sharjah - Podcast:

Our CEO participated in a podcast episode organized by the University of Sharjah, where he shared his insights on pursuing passion and effecting transformative changes, highlighting his journey and remarkable outcomes it produced. During the episode, he generously offered invaluable advice to the students, guiding them on navigating life's challenges and achieving success.

#### **Ensuring Our Employees' Wellbeing**

Our priority is to strengthen connections with our key stakeholders through investments in our employees and collaborations with our customers and community. We are dedicated to engaging with our team members to offer a dynamic, inclusive, and diverse work environment that fosters their professional growth. Additionally, we are committed to promoting a healthy work-life balance that prioritizing their overall health and well-being.

# Plan

#### **Activities:**

#### 2023 Training Plan:

In partnership with the Emirates Institute for Banking and Financial Studies, the bank has coordinated customized and comprehensive training program amid at enhancing the skills and competencies of our staff. These initiatives are designed to support them in achieving their strategic career objectives.

#### Breast Cancer Awareness Event:

In collaboration with Medcare, the bank organized a specialized session focused on breast cancer awareness and prevention for its female staff members. This session aimed to educate and empower participants about the importance of early detection, screening methods, risk factors, and lifestyle choices to reduce the risk of breast cancer.

#### **Emiratizations**

We, at Invest Bank place a significant focus in supporting the nation's Emiratization agenda that has a goal to increase UAE Nationals working in the public and private sector. In addition, we strive to drive, promote and enhance that UAE National's journey in the Bank through several development programs, which mainly include HR initiatives, our seamless effort reaffirm our commitment to the National Strategy.

Last year, the bank was proud to highlight its exceptional performance at the 25th National Career Exhibition held in October. During the event, we received a remarkable total of over 200 applications from talented UAE National candidates, representing a diverse range of educational backgrounds and professional experience levels.





The Bank was honored to participate in the third edition of Ethraa Career Fair, organized by the Emirates Institute of Finance at the Sharjah Chamber of Commerce and Industry. Our participation in this career fair allowed us to showcase the bank's dedication to empowering the next generation of Emirati talents.



#### Al Khaleej Times - Interview:

Our Chief Human Resources Officer was featured in an article published by Al Khaleei Times. The article highlights Invest Bank's unwavering commitment to fostering the growth of fresh graduates and promoting Emiratization.



Invest Bank's goal is to equip UAE Nationals with the necessary training and relevant experience to excel in crucial roles across the banking sector, from entry-level to senior management

nvest Bank places a strong emphaand nurturing recent graduates in aligning with its commitment to the development of the UAE.

According to Rehab Khalaf, Chief Human Resources Officer at Invest Bank, UAE Nationals possess the talent, skills, and contemporary knowledge necessary to navigate day-to-day banking tasks and address customer challenges. The bank is actively recruiting fresh graduates and providing on-the-job training, aiming to foster comprehensive expertise.

Rehab Khalaf elaborated that there's a prevalent perception that UAE Nationals tend to favour retail or teller positions, overlooking segments like risk, credit,

and compliance. Invest Bank's goal is to sis on supporting Emiratisation equip UAE Nationals with the necessary training and relevant experience to the banking and finance sector, excel in crucial roles across the banking sector, from entry-level to senior management. By supporting Emiratis in obtaining positions that align with their training, Invest Bank contributes to the development of the UAE's banking

Furthermore, Invest Bank's commitment extends beyond recruitment and training. The bank actively collaborates with the Emirates Institute of Finance provide them with diverse experiences (EIF) to offer a nine-month learning across various banking departments to and training programme that prepares candidates for roles within Invest Bank. This strategic partnership enhances the UAE's talent pool and contributes to the broader growth of the banking and



Chief Human Resources Officer, Invest Bank

#### INVESTBANK'S SHIFT TOWARDS DIGITAL BANKING WITHAHUMANTOUCH

In response to the digital transformation sweeping the banking industry, Invest Bank is strategically transitioning its focus from traditional banking to digital

Rehab Khalaf emphasises the impor tance of providing the best products and services to customers through digital means. However, she also recognises the significance of maintaining a human connection in a tech-driven landscape. While some banks may opt for full digitalisation, Invest Bank intends to strike a balance, leveraging technology while preserving personal interaction.

Rehab Khalaf highlights the custome preference for engaging with human staff, particularly for discussing issues rather than relying solely on machines. By embracing digitalisation with a human touch, Invest Bank aims to harmonise modern convenience with personalised support, ensuring that customer needs and concerns remain at the fore-

#### CHALLENGES AND FOCUS AREAS

In the face of industry challenges, Rehab Khalaf outlines Invest Bank's proactive approach to overcoming them. The rise of technological disruption, regulatory changes, cybersecurity threats, evolving customer expectations, and competition from non-banking financial institutions are key concerns. Invest Bank strives to stay ahead by embracing new technologies, strengthening cybersecurity measures, and delivering exceptional customer experiences. By doing so, the Bank remains resilient and responsive within a dynamic banking landscape.

#### **EIF Ethraa Program:**

UAE Nationals from Invest Bank attended the ETHRAA program's kickoff event at the EIF Dubai Campus, marking the beginning of their immersive learning journey. They were introduced to program's structure, objectives, and available resources, fostering connections among participants.

#### **UAE National Focus Group:**

In line with its Emiratization objectives and its ongoing efforts to provide a thriving workeplace, Invest Bank's Human Resources Department successfully conducted the UAE Nationals focus group meeting for all Emirati employees. During the meeting, attendees met with our Chief Human Resouces Officer, who shared valuable insighits into the bank's objectives and responded to employees' concerns, feedback, and suggestions for improvement.







The Bank participated in the ETHRAA Second Career Fair at the Emirates Institute of Finance. We had the privilege of interacting with more than 90 enthusiastic applicants who expressed interest in joining our team, resulting in the shortlisting of candidates who align with our Bank's value and requirements. Our presence at the career fair provided an excellent opportunity to showcase our culture and exciting opportunities we offer at the Bank, as well as our commitment to empowering the next generation of Emiratis.

Invest Bank participated in the International Women's Day event organized by the General Women's Union & UN Women GCC Liaison Office, focused on innovation, technological change, and education in the digital age for achieving gender equality and empowering all women and girls. Our Chief Human Resources Officer, spoke about the critical role of the private sector in driving innovation and technology for gender equality. At Invest Bnak, we remain committed to supporting these efforts and empowering women in the workplace and beyond.



#### Supporting the Ambition of our customers

We are committed to providing our customers with the best service possible, as they are cornerstone of our business. Without these partnerships, our business would not thrive. A key involves promptly addressing their needs, listening to their concerns, and ensuring their satisfaction.

Our goal is to drive positive change through innovative banking solutions that promote financial inclusion and improve lifestyle.

The bank has made the strategic decision to transition its digital and core banking operations to the cloud. As part of this initiative, the bank will implement an end-to-end Retail and Wholesale Banking solution on the Temenos Banking Cloud, positioning itself as one of the first in the UAE to embrace a full Software as a Service «SAAS» model for its digital and core banking platform. The comprehensive front-to-back capabilities provided by infinity and transact, delivered as SAAS on Temenos' open platform for compostable banking, will empower the bank to modernize its legacy platform, accelerate the introduction of new products and services to the market, enhance customer experiences through innovation, and boost operational efficiency through heightened automation and digitized workflows. This will help us to deliver digital experiences to meet our customers' evolving needs faster and at a lower cost.

#### Our Role to Play in Governance

- Effective governance extends beyond merely establishing the appropriate policies and procedures. It involves integrating compliance into our daily operations. Whether it's timely compliance training or actively comprehending the impact of regulations on our work, good governance begins with individuals acting ethically.
- Foundational to our business and integral to sustainability in all aspects, compliance is paramount. Without diligent attention to our compliance obligations, thriving becomes a challenge. Our business strives to transcend mere box-ticking, embedding compliance deep within the core our operations.

